Welcome by Dean of Student Affairs

International Student Services
» Campus Life support
» Why talk to us?
» Who are we?
» Where can you meet us?

Arrival Checklist

Academic Matters
» Registration Procedure and Student Card
» Study Plan and Course Selection
» Others

Student Resources & Opportunities
» Careers and Placement
» Counselling and Person Enrichment
» Student Development Programmes
» General Education Programmes
» SEN Support
» Language Support

Life on Campus
» Amenities Centres, the Global Lounge and Chong Yuet Ming Cultural Centre
» Catering Outlets on Campus
» Daily Necessities
  - Baby Care Room
  - Banking
  - Bookstores
  - Grocery Stores/Supermarkets
  - Newspapers
  - Photocopying Service
  - Postal Service
  - Telephone Service

» Health and Wellness
  - Sports Facilities
  - University Health Service
  - Tips on Adjustment
  - Tips on Healthy Living
» IT Services and Facilities
» Insurance Coverage
» Learning Spaces
» Student Housing
» University Libraries
» Students Under 18
» Crisis and Emergency
» Emergency Assistance When Travel Overseas

Student Life @HKU
» HKU Weeks of Welcome and Orientation
» Student Groups and Networks
» iMAP
» HKU Service Network

Immigration Matters
» Hong Kong Identity Card
» Visa Extension
» Re-entry Permit
» Travel to China
» Employment during the Study Programme

Introduction to Hong Kong
» Social Customs
» Weather Signals
» Language and Slangs

Getting Around
» Buses
» Minibuses
» Taxis
» Trains
» University Shuttle Bus Service
» Bus and Minibus Routes to HKU

Directory
» Embassies/Consulates in Hong Kong
» Major Contacts in HKU
» Essential Contacts in HKSAR
» Other Useful Booklets and Websites
» Campus Map
Welcome to Hong Kong and The University of Hong Kong. With both a strong international focus and a distinct Asian perspective, HKU has served as the gateway for intellectual and cultural exchange between the East and the West since its establishment in 1911. We aspire to provide a unique and diverse campus experience for our students.

This booklet is specially prepared for newcomers like you. Familiarize yourself with the basic information and tips in this booklet to achieve a smooth adjustment. I am sure that you will enjoy the new and exciting learning and social environment at HKU and at the same time bring in new insights and ideas to make our campus more vibrant.

We respect individual/group differences and diversity of our students, and more importantly, we treasure the exchange of ideas and the capability of looking beyond such differences. I encourage you to focus on the common experience as HKUers with joys and pains in life expeditions. May your stay in Hong Kong be a challenging and rewarding experience!

Dr. Eugenie Leung
Dean of Student Affairs
International Student Services
- We are your first contact

The Centre of Development and Resources for Students (CEDARS) as a whole provides a range of support services to non-local students. The Campus Life section is your first contact. We offer you specific support upon arrival.

Campus Life Support
- We provide information and assistance on non-academic matters.
- We give assistance and guidance on:
  - Cultural adjustment tips
  - Visa and immigration formalities
  - Housing services
  - Orientation programmes (Weeks of Welcome)
  - Setting-in support
  - Social and networking opportunities

Why talk to us?
- We are experienced in helping students.
- We understand the university system.
- We have knowledge of issues affecting non-local students.
- All discussions are confidential.
- We can refer you to other services, if necessary.

Who are we?

Director of Campus Life:
Sylvia Wong (sylchan@hku.hk)

Senior Student Advising Officer:
Wenkie Koo (wenkie@hku.hk)
Emily Wong (eypwong@hku.hk)

Accommodation Manager:
Alan Ng (alanhyng@hku.hk)

Student Advising Officer:
Velda Shu (shuvelda@hku.hk)
Kathy Wong (kathywcy@hku.hk)

Catering Manager
Sam Poon (swphoon@hku.hk)

Where can you meet us?
You can always drop in at our counter for general enquiries. Make an appointment anytime to discuss your concerns and needs with a student advising officer.

CEDARS – Campus Life

- 3/F, Meng Wah Complex
- 3917 2305
- 2546 0184
- cedars@hku.hk
- cedars.hku.hk/cl
- www.facebook.com/hku.cedars
Report to your hall/hostel directly from Hong Kong airport.

Check into your hall, look for the contacts of the hall buddy team, it is usually listed at the hall reception counter.

Report to the International Affairs Office (Global Lounge, G/F, Fong Shu Chuen Amenities Centre, Swire Building), if you are admitted for the student exchange programme.

> Collect Registration Package and Orientation Information.

Report to your own Faculty Office. (refer to p. 61 for the location)

> Collect Registration Package.
> Follow registration procedure. (refer to p.7 for details)
> Complete your course selection.
* For full degree students from China and overseas, report to Global Lounge, G/F, Fong Shu Chuen Amenities Centre for the above.

Visit CEDARS (3/F, Meng Wah Complex).

> Finalise visa and immigration matters, particularly if you have some unsettled matters prior to your arrival

Settle any outstanding payment.

> e.g. tuition fee, lodging fee for residential halls/colleges, caution money, etc.

Purchase housekeeping items like pillows, pillow cases, bed sheets, stationery items, etc.
ACADEMIC MATTERS
Registration Procedure and Student Card

Registration procedure is listed in the following handbooks:

Undergraduate Handbook
www.asa.hku.hk/handbook/ug

Postgraduate Student Handbook
www.asa.hku.hk/handbook/tpg

Graduate School Handbook
www.gradsch.hku.hk/gradsch/publications-newsletters/handbook-for-mphil-and-phd-programme

Study Plan and Course Selection

For Degree-seeking Undergraduate Students

• Make sure you know all of your degree requirements by reviewing the general regulations, regulations for first degree curricula, degree regulations and degree syllabus of your curriculum. They can be found on your Faculty website or the Academic Advising Office website (aa0.hku.hk).

• Although you may feel overwhelmed by the many activities when you first enter the University, we strongly encourage you to prioritize your schedule and join the induction/orientation activities organized by your Faculty. These will introduce you to teachers and peer advisers and will provide you with the important information about your curriculum.
• Formulate your study plan as soon as possible. You can do so by logging into the HKU portal, reviewing the course and timetable in Student Information System (SIS), and devising a course selection plan for the coming academic year and a tentative study plan for the whole study period. Identify some back-up courses (especially for elective courses and common core courses) just in case your preferred courses become full due to quota limitation. An e-template for making a study plan is available on AAO website (http://aao.hku.hk/eplanner).

• While you might not be required to declare your major/minor right away, if you are considering a particular major/minor programme, please make sure that you do not miss any pre-requisites that should be taken in your first year.

• Every first-year student will have a Faculty Academic Adviser (FAA), a professor in your Faculty who will advise you on study-related matters and academic planning. To make sure that you survive and thrive, you are required to meet with your FAA at least once every semester in your first year. Check who your adviser is in the “Student Centre” of the HKU portal and reach out to him/her.

• Pay attention to the dates of the course selection period and add/drop period and enroll your courses in SIS accordingly. Seek advice from your Faculty Office or the Academic Advising Office as necessary.

• If you have any academic questions, one-on-one advising is available at the Academic Advising Office (booking.aao.hku.hk/). AAO advisers welcome you to the University by helping you understand the academic transition and requirements and discussing with you on how to develop an appropriate study plan.
For Undergraduate Exchange Students

- Log in to the HKU portal (SIS) and review the course and timetable of the coming academic year. Compile a tentative course selection plan. Identify some back-up courses just in case your preferred courses become unavailable due to quota limitation or other restrictions. Inform your home institution of changes in your study plan (for credit transfer purposes) if and when necessary.

- Pay attention to the dates of the course selection period and add/drop period and enroll your courses in SIS accordingly. Seek advice from your Faculty Office, the International Affairs Office or the Academic Advising Office if you need help.

- Please do not confirm your return flights before your examination schedule is confirmed.

Others

- You should contact your Faculty Office for any information on curriculum, examination arrangements or credit transfer.

- If you wish to apply for a testimonial/transcript, you should submit an application to the Academic Services Office, Room G04, Run Run Shaw Building. The relevant application forms are available from the Academic Services Office, or the website www.ase.hku.hk/asoffice/.
The Careers and Placement Section (CEDARS) is committed to nurturing students to become global talents possessing professional competencies and entrepreneurial mindset. Being the first stop with all-round, high quality co-curricular programmes and placement resources, we support and empower students to explore and select suitable career options, acquire key skills for workplace success, pursue a personally rewarding career and make positive impact to society.

We organise recruitment talks and careers events offering a diverse range of graduate and internship positions in Hong Kong, mainland China and overseas, and plentiful opportunities for networking with potential employers, seasoned professionals, startup founders and alumni. Our dedicated and professional careers advisors and consultants are eager to support students through career training workshops and one-on-one career advising sessions, on top of other online resources on careers planning and preparation.

Look out for our Daily Jobs & Career Events in your email inbox for upcoming events and opportunities.
The Counselling and Person Enrichment Section (CEDARS) is committed to empowering students to develop their social capability and emotional resilience, and also to capitalise on their character strengths, and to live a fulfilling and psychologically healthy life so that they are able to achieve personal success, overcome life challenges and contribute to the community by demonstrating integrity, sensitivity, and leadership.

Resources for Newcomers

Developing Your Own Psychological Profile

To facilitate your successful adjustment to the new learning and social environment, our team develops a web-based self-assessment tool named Psychometer at http://psyax.cedars.hku.hk. You may take various quick assessments in the following categories to monitor your progress on study and adjustment at HKU:

- University Adjustment
- Character Strengths
- Learning and Study
- Mood and Stress Level
- Personality and Trait
- Relationship

Instant on-line feedback, recommendations and enrichment tips are available.

Person Enrichment Programmes

You are also advised to join our Person Enrichment Programmes (Go to www.cedars.hku.hk/cope/workshops for updated programme information). Our programmes are tailor-made according to students’ areas of interest, such as development of leadership, social confidence, self-improvement and relationships. With these resources, you may explore your strengths and weaknesses, enhance your self-understanding and expand your skill repertoire so that you can make the best use of your personal assets and realize your full potential.
Counselling is not only about fixing problems but also for exploring, nurturing and developing our adaptabilities, coping abilities, functioning and potentials. Common challenges faced by new students include adjustment issues, study stress, identifying life goals, interpersonal relationships, personal development, emotional distress and mental health concerns. You will benefit from talking to counsellors who will guide you to discover your personal attributes and strengths, and to learn ways to overcome personal difficulties and to live a more fulfilling life. Our service is confidential and free-of-charge.

Our professional counselling team comprises of counsellors and clinical psychologists. To make your first appointment, please:

- call 3917 8388 or
- email cedars-cope@hku.hk, or
- come to our centre.

You will be invited to a 15-20 minute screening assessment conducted by our Duty Counsellor between 10:00 a.m. and 5:00 p.m. (except the lunch hour: 1:00 p.m. to 2:00 p.m.) on Monday to Friday. Afterwards, a full counselling appointment will be scheduled for you within 2 weeks.

CEDARS-Counselling and Person Enrichment

📍 Room 301-323, 3/F, Main Building
(Directions: cross the bridge between Library Extension(LE)2 and Main Building to reach our office.)
📞 3917 8388

🏠 cedars.hku.hk/cope
✉️ cedars-cope@hku.hk
🔗 www.facebook.com/cedarscope
⏰ Office hours:
   Mon – Thu: 9:00 a.m. – 5:45 p.m.
   Fri: 9:00 a.m. – 6:00 p.m.
   Sat: 9:00 a.m. – 1:00 p.m. (our office will be closed on Saturdays during summer and Saturday service will resume on 11 August 2018)
Student Development Programmes

The Student Development Team of CEDARS is committed to developing students into global citizens and socially responsible leaders by engaging them in vibrant, innovative and stimulating co-curricular programmes and offering relevant resources and advice.

Leadership Programme supports student leaders to apply their knowledge, skills and creativity to address pressing global issues. It also encourages and facilitates the development of student-initiated projects, NGOs and social enterprises.

Community Engagement Programme offers opportunities for students to enhance their understanding of the world through involvement in local and overseas communities.

Global Citizenship Programme offers opportunities for students to interact with global leaders and change makers in lectures, summits, and conventions. It also supports students to participate in prestigious conferences and competitions worldwide.

Moreover, Student Development Team also provides support for student-initiated projects, NGOs and social enterprises as well as students’ participation in external competitions and conventions.

www.cedars.hku.hk/sd
The General Education Team of CEDARS offers non-credit bearing courses and co-curricular programmes for the holistic and intellectual enrichment of all HKU students.

These programmes are in many different formats and scales, for instance, face-to-face interactions with prominent guests, local and overseas visits, salons, book clubs, screenings and concerts.

We welcome student-initiated projects and invite all students to join the GE Student Team (GEST). We have year-around recruitment and you can join anytime to be part of our team – co-curator and co-creator of GE programmes, moderator, designer, film maker, photographer, columnist, baker, chef, farmer, etc.

We design a lot of outside-classroom activities because we know they are fun and eye-opening.

We do not require assignments, but that does not mean students do not learn from our wide spectrum of programmes. The philosophy of interest and passion-oriented learning will also gear towards internationalisation, innovation, interdisciplinarity, and impact for your holistic education in HKU.
We are the one-stop service unit for students with physical and sensory disabilities, learning and developmental disabilities, mental illnesses, chronic medical illnesses, or multiple disabilities. Our comprehensive services include:

- Accessible routing
- Information on campus facilities
- Support for application for special housing arrangement
- Special classroom and examination arrangements
- On-loan learning aids or equipment
- Information on funding resources to procure learning aids/equipment/services
- Study skills coaching
- Volunteer Support
- Employment preparation
- Counselling service
- And more

For more details about our service, please visit www.cedars.hku.hk/cope/sen. Alternatively, please contact CEDARS-SEN Support at 3917 8388 or cedars-SEN@hku.hk upon your arrival.

**Language Support**

**Individual Peer Tutoring on Language (English and Cantonese)**

To help newcomers better adjust to the learning and social environment at HKU and facilitate a greater integration of local and non-local students, CEDARS and two language centres (Centre for Applied English Studies and Chinese Language
Centre) have jointly organized “Peer Language Tutoring Programme” (both in English & Cantonese).

Non-local students who do not know Cantonese are encouraged to register and learn 30 essential day-to-day “Survival Cantonese” phrases from students who are native speakers.

One-to-one and small group English conversational practice sessions are offered to any HKU students who want to brush up their oral English. All English peer tutors are native or near native English speakers.

You can register as a tutee to learn from your peers, or become a Peer Tutor to help other students. Watch out for enrolment/recruitment notices sent via HKU bulkmail system or posted on our Facebook (www.facebook.com/cedarscope).

**English Courses**

The Centre for Applied English Studies (CASE) provides English language support courses for all undergraduate students of the university, and thesis writing and academic English support for postgraduate students. They also provide an extensive range of self-access learning opportunities and summer intensive courses.

[www.caes.hku.hk](http://www.caes.hku.hk)

**Chinese Courses**

Undergraduate students and exchange students can enrol in the credit-bearing Chinese courses run by the School of Chinese. The School runs Cantonese courses and Chinese Language Courses for foreign students. Research postgraduate students can also sign up for the non-credit bearing Cantonese classes offered by the Graduate School.

[web.chinese.hku.hk](http://web.chinese.hku.hk)
[www.gradsch.hku.hk](http://www.gradsch.hku.hk)

**Putonghua Courses**

The Hong Kong Putonghua Education and Assessment Centre, Faculty of Education, offers Putonghua courses for non-Chinese speakers.

LIFE ON CAMPUS
Amenities Centres
There are three amenities centres in the University and they provide facilities to cater to the recreational and non-academic needs of students.

Take your time, stroll in and discover …… it will definitely be worth the effort. Do not hesitate to ask the Manager or other Centre staff if you need assistance in using the facilities. Please see below for contact details and the facilities:

**Main Campus**

**Chong Yuet Ming Amenities Centre**
Chong Yuet Ming Amenities Centre G/F - 2/F  
Contact: Ms Comie Ho  
2859 8006  
cymac@hku.hk

Facilities include:
- Banner sites
- Baby care room
- Information counters/booths
- Meeting room
- Music rooms
- Shower rooms
- Student society rooms
- Supermarket

**Main Campus**

**Fong Shu Chuen Amenities Centre**
GA/F – 2A/F, Swire Building  
Contact: Ms Comie Ho  
2548 0074  
fscac@hku.hk

Facilities include:
- Darkroom/Studio
- Food corner
- Lounge
- Multi-purpose rooms
- Music rooms
- Party cum Meeting rooms
- Prayer room
- Restaurant
- Student society rooms
In addition to the amenities centres, the Global Lounge is another attractive hangout at HKU. This cozy international commonplace is ideal for locals and nonlocals to meet up and chitchat! There are also different cultural events which will happen at the Global Lounge from time to time. Feel free to join one of them!

Facilities, programme and services include:

- Cultural Nights
- International magazines and newsletters
- Open seating spaces
- Outdoor café seating
- Student Mobility Programme Advising

In addition to the amenities centres, the Global Lounge is another attractive hangout at HKU. This cozy international commonplace is ideal for locals and nonlocals to meet up and chitchat! There are also different cultural events which will happen at the Global Lounge from time to time. Feel free to join one of them!

Facilities, programme and services include:

- Cultural Nights
- International magazines and newsletters
- Open seating spaces
- Outdoor café seating
- Student Mobility Programme Advising

Chong Yuet Ming Cultural Centre (CYMCC), managed by CEDARS, is located on 3/F to 5/F above the Chong Yuet Ming Amenities Centre on Main Campus of HKU. This new Cultural Centre, housing an auditorium, a studio theatre and exhibition gallery, has been in operation since July, 2016.
Yuet Ming Auditorium

The Yuet Ming Auditorium is located on 5/F of Chong Yuet Ming Cultural Centre, which is a modernized and well-equipped proscenium theatre with a capacity of 400 seats. Basic furnishings are provided. The place can be used for drama, dance and screening.

Studio 303

Studio Theatre 303 is located on the 3/F of CYMCC. Studio 303 with a capacity of 148 seats, is an ideal performing venue for experimental performances in various art forms, such as drama, dance, musical performance and theatrical workshop.

Exhibition Gallery

Exhibition Gallery, located on the 5/F of CYMCC with 134 m² of exhibition area, is an ideal place for student artwork display, posters and publicity presentation.
Catering Outlets on Campus

You can easily access to restaurants, cafés and food kiosks located throughout Main Campus, Centennial Campus, Sassoon Road Campus, student villages and residential halls along Pokfulam Road and Sassoon Road. There are also Halal food and vegetarian outlets on campus. Details of the catering facilities can be viewed at:

www.cedrs.hku.hk/catering
20. Social Kitchen - Ho Tim Hall
   Jockey Club Student Village I, 91 Pokfulam Road
   Local and western dishes

21. Social Kitchen - Jockey Club Student Village II
   G/F, Suen Chi Sun Hall, Jockey Club Student Village II, 109 Pokfulam Road
   Local and western dishes

22. Social Kitchen - Bay View
   LG/F, 6 Sassoon Road
   Local and western dishes

23. SUBWAY
   Fan Pui Garden, LG/F, William M.W. Mong Block, 21 Sassoon Road
   Submarine sandwiches and beverages

24. Faculty of Medicine Building Restaurant
   (tentative opening: 1st semester 2018)
   7/F, William M.W. Mong Block, 21 Sassoon Road
   Please stay tuned to website for updates

25. Dockside Restaurant
   L2, Block A, Phase 4, Cyberport, 100 Cyberport Road
   Local and Asian cuisines

26. The Circuit - Stanley Ho Sports Centre
   10 Sha Wan Drive, Stanley Ho Sports Centre
   Energy boosting drinks, fruit juices, and light bites

Download Food@HKU app:

Website: cedars.hku.hk/catering
Off campus

If you do not mind spending a bit more, you can visit restaurants serving different kinds of cuisines located within walking distance from the Main Campus along Bonham Road, downtown Sai Ying Pun, Kennedy Town and a nearby shopping arcade. You may also explore different international delicacies around the SOHO district (Central), adjacent to the famous Lan Kwai Fong where you can hang out, have drinks and enjoy chit-chat with your friends and fellows. A number of restaurants in town also offer Halal food, Kosher food and vegan options.

<table>
<thead>
<tr>
<th>Pizza and Burger</th>
<th>Bonham Road, High Street, downtown Shek Tong Tsui or call-to-deliver</th>
</tr>
</thead>
<tbody>
<tr>
<td>5-10 minutes walk from East Gate/ MTR HKU Station Exit B2</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>S.E. Asian Cuisine</th>
<th>The Westwood Shopping Arcade, Western Street, High Street, Sai Ying Pun</th>
</tr>
</thead>
<tbody>
<tr>
<td>5-10 minutes walk from Main Campus/ MTR HKU Station Exit B2 or C2</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Western Cuisine</th>
<th>Along Bonham Road, High Street</th>
</tr>
</thead>
<tbody>
<tr>
<td>5-10 minutes walk from East Gate/ MTR Sai Ying Pun Station Exit C</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chinese Restaurant and Dim Sum</th>
<th>The Westwood Shopping Arcade, downtown Shek Tong Tsui</th>
</tr>
</thead>
<tbody>
<tr>
<td>5-10 minutes walk from Main Campus/ MTR HKU Station Exit B2 or C2</td>
<td></td>
</tr>
</tbody>
</table>
### Cha Chaan Teng (Local Eateries)
All within 10 minutes walk from East Gate/ MTR HKU Station Exit B2

### Japanese Cuisine
10 minutes walk from East Gate / 'MTR HKU Station Exit B2

### Pubs, International Cuisine
5-15 minutes ride on MTR, green minibus, bus or taxi from Main Campus

### Kosher Food

1. **The Jewish Community Centre, Hong Kong**
   - One Robinson Place, 70 Robinson Road, Mid-Levels
   - www.jcc.org.hk/
   - 10 minutes bus ride towards Robinson Road from MTR HKU Station Exit C1/ East Gate

2. **Mul Hayam - Glatt Kosher Restaurant**
   - Unit 105, 1/F, Wing On Plaza, 62 Mody Road, Tsim Sha Tsui East (right next to Shangri-la Hotel Kowloon)
   - www.kehilat-zion.org/restaurant.php
   - 10 minutes walk from MTR Tsim Sha Tsui East Station
Daily Necessities

Baby Care Rooms
Facilities such as washroom with baby-changing tables at all amenities centres, and baby care rooms at Chong Yuet Ming Amenities Centre and Pokfulam Amenities Centre are available to parent students during their time on campus.

Banking
The Hong Kong banking system is modelled upon the British system. The majority of banks are open Monday to Friday and on Saturday morning. There are two banks on Main Campus, with details as follows:

**HSBC**
G/F, Run Run Shaw Building, Main Campus
Tel: 2233 3000
Mon – Thu: 9:00 a.m. – 4.30 p.m.
Fri: 9:00 a.m. – 5:00 p.m.
Sat: 9:00 a.m. – 1:00 p.m.
Sun: Closed

**Bank of East Asia**
Shop P0030, G/F, Centennial Campus
Tel: 3609 1812
Mon – Fri: 9:00 a.m. – 5:00 p.m.
Sat & Sun: Closed

Documents for opening a savings account:
- Passport
- Student card and letter of admission
- Proof of your permanent address in your own country (e.g. original bank statement in English/Chinese, issued in the last three months, latest driving license in English/Chinese)
- Introducer or referee letter from home country’s bank in English/Chinese (if any)
- Hong Kong Identity Card (if any)

Note:
1. Banks may require additional documents in opening of account or reject applications of persons from certain countries. Please allow more time to process your bank account.
2. Students under 18 must be accompanied in person by their parent(s) or legal guardian to open a bank account at one of our local banks. The University is not able to act as your guardian in this context.

You will also find it convenient to have an ATM (Automated Teller Machine) card in order to withdraw money. The HSBC ATM card can be used interchangeably in the hundreds of ATMs located in MTR stations, branches of HSBC and the Hang Seng Bank throughout Hong Kong (look out for the ETC sign). There is an annual charge for the ATM card. There are also hundreds of ATMs under the JETCO system located throughout the territory. There are a few ATM machines on campus, respectively located at the Haking Wong Podium, Run Run Shaw Podium and on Centennial Campus.
**Bookstores**
The University bookstore (Swindon Book Co. Ltd) (Tel: 2546 8412) is located on the G/F of Chi Wah Learning Commons, Centennial Campus. Textbooks, stationery and books for leisure reading are for sale.

The Hong Kong University Press Bookshop (Tel: 3917 7815) is located on the G/F of Run Run Shaw Heritage House (next to the Visitor and Information Centre), Centennial Campus.

The Hong Kong University Students’ Union (HKUSU) also operates a Co-op shop selling stationery and souvenirs. It is located at level UG1 of the Composite Building.

**Grocery Stores/Supermarkets – PARKnSHOP and Wellcome**
Hong Kong has many traditional fresh vegetable and meat markets (the so called ‘wet market’). The nearest ‘wet markets’ are the ‘Shek Tong Tsui Market’ (about 10-minute walk from Hill Road).

PARKnSHOP and Wellcome are the two largest supermarket chains in Hong Kong. There is one mini PARKnSHOP located on the 2/F of Chong Yuet Ming Amenities Centre. A larger PARKnSHOP can be found on 37-47 Bonham Road (about 10-minute walk from the Main Campus). Nearby a Wellcome can be found on 62 Bonham Road. Another Wellcome is at the Westwood (8 Belcher’s Street).

**Newspapers**
Local newspapers and magazines are available at the Office of The Hong Kong University Students’ Union (HKUSU), as well as the Main Library, Dental Library, Yu Chun Keung Medical Library, and the Lui Che Woo Law Library.

Level 3 of the Main Library keeps current issues of both local and overseas newspapers. Back copies for the latest month are kept in AV Collection on the 1/F of the Main Library. You may also access online news collections subscribed by the Libraries through the Library website at lib.hku.hk.
**Photocopying Service**

In addition to the facilities in your faculty, there are a few areas, with machines available for general use.

- Levels 1 and 2 (CPD-1 and CPD-2) of the Chi Wah Learning Commons (LC).
- The Main Library and branch libraries: Octopus-card operated photocopying machines are available in each library. Library patrons should observe the copyright ordinance when making photocopies for research or teaching purposes.
- The Oval, 1/F, Knowles Building.
- Room 420, 4/F, Knowles Building (Knowles Digital Centre Ltd.).
- Shops along Bonham Road and Hing Hon Road provide cheap and reliable services. Some of them even offer binding services.

**Postal Service**

There is a letterbox on Main Campus situated on the LG2/F of Knowles Building. The nearest Post Office is Sai Ying Pun Post Office (27 Pokfulam Road, Tel: 2546 2396), 5-minute walk from the east gate of Main Campus.

Postage varies with weight and destination. Visit www.hongkongpost.hk for details.

**Telephone Services**

**Mobile Phones**

Hong Kong is using the GSM network. You can explore a wide range of packages offered by different service providers. When you sign a contract with a service provider, you are normally requested to show your Hong Kong Identity card, passport, proof of residential address in Hong Kong, etc. As an alternative, you can purchase a roaming pre-paid SIM card.

The following are some of the major mobile phone service providers in Hong Kong for reference only:

- China Mobile Hong Kong Company Limited
  - [www.hk.chinamobile.com](http://www.hk.chinamobile.com)
- CSL Mobile Limited
  - [www.hkcsl.com](http://www.hkcsl.com)
- SmarTone Mobile Communications Limited
  - [www.smartone.com](http://www.smartone.com)
- Three Hong Kong
Fax
The Amenities Centres offer local fax services to all students, though charges may be levied. Some stationery shops and printing companies along Bonham Road also provide fax services.

Public phones
Public phones on the campus:

1/F, Meng Wah Complex  
Run Run Shaw Podium  
G/F, K.K. Leung Building  
G/F, Main Building  
P4, P5 & P6, Graduate House

Paid public phones for local/IDD Calls on the campus:

LG1/F, Library Building (New Wing)  
1/F, Robert Black College  
P4, Graduate House  
UG/F, Knowles Building  
G/F, Haking Wong Building  
G/F, Main Building  
Run Run Shaw Podium

Students are advised to make international calls at telephones that operate with phone cards. Phone cards can be purchased at supermarkets and convenience stores throughout the territory.

Health and Wellness

Sports Facilities
Apart from offering a wide range of sports and fitness programmes, the Centre for Sports and Exercise (CSE) also manages the following sports facilities:

- Flora Ho Sports Centre, Lindsay Ride Sports Centre and Stanley Smith Swimming Pool on Pokfulam Road
- Stanley Ho Sports Centre, Henry Fok Swimming Pool at Sandy Bay
- 3 Fitness Centres in Lindsay Ride Sports Centre, Henry Fok Health & Fitness Complex and the ACTIVE (Centennial Campus)
- Tennis courts at High West on Pokfulam Road and Robert Black College

Learn more: [www.cse.hku.hk](http://www.cse.hku.hk)
University Health Service

The University Health Service (UHS) provides the following services for eligible students:

a. Primary medical care on 2/F, Meng Wah Complex. Preventive, elective and expensive items are provided at a charge.
b. Dental service on 3/F, Meng Wah Complex at a charge.
c. Physiotherapy service (upon the referral of UHS physicians) at a charge.
d. Health education
e. Where appropriate, referral to public specialist out-patient clinics or public hospitals.

Students unable to attend any scheduled appointments should notify the UHS reception as soon as possible. For Dental, Physiotherapy, medical checkup, Travel Health Clinic and long consultation appointments, at least 24 hours’ notice must be given for any cancellation, or else a penalty fee would be charged.

Students’ family members are not entitled to the UHS services.

Further details about the University Health Service can be found on the UHS website: www.uhs.hku.hk.

* Notes for students who need specialist care and hospital care in government clinics and hospital
  • If you are a Hong Kong citizen, you will be charged at public rate.
  • If you are NOT a Hong Kong citizen, you may be charged at private rate. You should, therefore, purchase appropriate and adequate private medical and hospital insurance covering the whole period of your stay in Hong Kong.

Medical Appointments 2549 4686
General Enquiries 3917 2501
Dental Appointments/Enquiries 2859 2511
Web Appointment Booking uhs3.hku.hk/main.aspx

Tips on Adjustment

You are about to begin or continue your university education at HKU. This transition involves some stress, but it provides opportunities for personal growth. Treasure any new experience as a learning opportunity and appreciate differences to enrich your life. Adjustment tips for non-local students are available at:

wp.cedars.hku.hk/web/tips/
**Tips on Healthy Living**

**Food**
- General food hygiene should be observed.
- Hong Kong is famous for its gourmet seafood; however, one should ensure that seafood is well cooked, especially shellfish.
- Serious food-borne diseases include: Hepatitis A, Typhoid, Amoebic Dysentery and Cholera; however, they are not common in Hong Kong.

**Drinks**
The government-run water supply in Hong Kong complies with the standard of the World Health Organization. However, contaminations may still occur in the storage tanks and pipes of the buildings; therefore it is advisable to boil tap water before drinking.

**Air Quality**
Air Quality Health Index (AQHI) is reported by the Environment Protection Department daily. The Air Quality Health Index provides different health advice for people having different degrees of susceptibility to air pollution, including: people with existing heart or respiratory illnesses, children and the elderly, outdoor workers and general public. Information on the AQHI is regularly reported in newspaper, radio and television.

Information concerning the current infectious disease in Hong Kong can be obtained from: Centre for Health Protection, Department of Health, HKSAR

[www.chp.gov.hk](http://www.chp.gov.hk)

**IT Services and Facilities**
Information Technology Services (ITS) provides comprehensive information technology services at HKU such as HKU Portal, procedures on connecting to HKU Campus Network and email service, etc.

Students may visit ITS Service Desk on the 1/F, Library Building (Old Wing) or send email to ithelp@hku.hk for assistance in using the central computing and network services.

Learn more: [its.hku.hk](http://its.hku.hk)

**Insurance Coverage**
The University has a standard insurance coverage for students. Information on the insurance coverage can be found in the undergraduate and postgraduate handbooks. For details on the insurance coverage, please contact the Finance
and Enterprises Office through e-mail at feo_insurance@hku.hk or log in to your HKU Portal account to find out more information about HKU’s Travel Insurance by following the path: SIS Menu -> Financial Services -> FEO Info and Hotlines -> Finance and Enterprises Office -> Insurance Information for Students.

Students should note that the University would only provide standard travel insurance coverage, and would not insure any personal cash or property of students in any circumstances. If additional or special insurance cover is required, it is entirely up to the student concerned to make personal arrangement at their own expense.

Learning Spaces

The Learning Commons is a campus hub equipped with modern learning facilities that encourages and facilitates individual and group study.

1. Chi Wah Learning Commons: podium levels of Centennial Campus

2. The Oval: first floor of Knowles Building

3. The Curve: first and second floors of K.K. Leung Building

4. The Lounge: second floor of the Main Building

Learn more: [www.les.hku.hk/teaching-learning/learning-space](http://www.les.hku.hk/teaching-learning/learning-space)
Student Housing

Hong Kong is a densely populated city. Space is scarce. Accommodation is expensive. You can choose to live on campus or find your own accommodation off campus. Be prepared for extra cost if you choose the latter option.

Hall and Residential Colleges

Halls (mainly for undergraduate students) and Residential Colleges (for undergraduate and postgraduate students in UGC-funded programmes)

Undergraduate students can apply to one of our thirteen undergraduate residential halls and the four Residential Colleges. Amongst these seventeen student residences, two of them are financially and administratively independent.

At HKU, residential education forms part of the proud tradition of the University. They are part of the education system rather than a mere provision of accommodation. As members of halls and colleges have to learn to be independent and interact closely with students of various backgrounds under the same roof, halls are a community of students seeking social and intellectual enrichment.

HKU halls are known for their strong hall spirit. Members identify strongly with their halls. Each hall has its own tradition, culture and unique characteristics. Hall members are expected to participate in various activities.

The four HKU Residential Colleges were opened in September 2012. There are 1800 places for undergraduate and postgraduate students. The Residential Colleges have strong representations of local, mainland and overseas students. There is a lot of in-depth cultural exchange. Students have very close engagement with the neighbourhood community.

All halls and Residential Colleges have common rooms and recreational facilities and quiet study area. Toilet facilities are communal. Application information can be found at www.cedars.hku.hk.
The table lists out contact details of the HKU Undergraduate Halls and Residential Colleges:

<table>
<thead>
<tr>
<th>Hall Name</th>
<th>Address</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lady Ho Tung Hall</td>
<td>91 Pokfulam Road</td>
<td><a href="http://www.hku.hk/hotung">www.hku.hk/hotung</a></td>
</tr>
<tr>
<td>Lee Hysan Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/leehysan">www.hku.hk/leehysan</a></td>
</tr>
<tr>
<td>Lee Shau Kee Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.hku.hk/lskhall">www.hku.hk/lskhall</a></td>
</tr>
<tr>
<td>Morrison Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.hku.hk/morrison">www.hku.hk/morrison</a></td>
</tr>
<tr>
<td>R.C. Lee Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/rclhall">www.hku.hk/rclhall</a></td>
</tr>
<tr>
<td>Ricci Hall</td>
<td>93 Pokfulam Road</td>
<td><a href="http://www.hku.hk/ricci">www.hku.hk/ricci</a></td>
</tr>
<tr>
<td>Simon K.Y. Lee Hall</td>
<td>On Main Campus (Pokfulam Road)</td>
<td><a href="http://www.hku.hk/skylee">www.hku.hk/skylee</a></td>
</tr>
<tr>
<td>St. John’s College</td>
<td>82 Pokfulam Road</td>
<td><a href="http://www.hku.hk/stjohns">www.hku.hk/stjohns</a></td>
</tr>
<tr>
<td>Starr Hall</td>
<td>91 Pokfulam Road</td>
<td><a href="http://www.hku.hk/starr">www.hku.hk/starr</a></td>
</tr>
<tr>
<td>Suen Chi Sun Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.hku.hk/scsweb">www.hku.hk/scsweb</a></td>
</tr>
<tr>
<td>Swire Hall</td>
<td>On Main Campus (Pokfulam Road)</td>
<td><a href="http://www.hku.hk/swire">www.hku.hk/swire</a></td>
</tr>
<tr>
<td>University Hall</td>
<td>144 Pokfulam Road</td>
<td><a href="http://www.hku.hk/uhall">www.hku.hk/uhall</a></td>
</tr>
<tr>
<td>Wei Lun Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/weilun">www.hku.hk/weilun</a></td>
</tr>
<tr>
<td>Residential Colleges:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Shun Hing College</td>
<td>9 Lung Wah Street</td>
<td><a href="http://www.jockeyv3.hku.hk">www.jockeyv3.hku.hk</a></td>
</tr>
<tr>
<td>- Chi Sun College</td>
<td></td>
<td><a href="http://www.shunhingcollege.hku.hk">www.shunhingcollege.hku.hk</a></td>
</tr>
<tr>
<td>- Lap-Chee College</td>
<td></td>
<td><a href="http://www.chisuncollege.hku.hk">www.chisuncollege.hku.hk</a></td>
</tr>
<tr>
<td>- New College</td>
<td></td>
<td><a href="http://www.lapcheecollege.hku.hk">www.lapcheecollege.hku.hk</a></td>
</tr>
<tr>
<td>- UGC-funded programmes</td>
<td></td>
<td><a href="http://www.newcollege.hku.hk">www.newcollege.hku.hk</a></td>
</tr>
</tbody>
</table>

**Postgraduate Student Residences**

Postgraduates can apply to the following halls and Residential Colleges. Application procedure and other details can be found on CEDARS website at www.cedars.hku.hk.

Their contact details are listed below:

<table>
<thead>
<tr>
<th>Graduate House</th>
<th>All postgraduates</th>
<th>On Main Campus (University Drive)</th>
<th>Email Address</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graduate House</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>St John’s College</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Morrison Hall</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential Colleges:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- UGC-funded programmes only</td>
<td></td>
<td>9 Lung Wah Street</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Shun Hing College
- Chi Sun College
- Lap Chee College
- New College
Non-Hall Housing

Apart from halls and Residential Colleges, the University also administers a number of flat-type residences for students.

Student Flats (Undergraduate students)
There are twelve Student Flats (72 bedspaces) at 6 Sassoon Road. Each flat accommodates six students and is self-contained with its own air-conditioned living room, bedrooms, bathroom, kitchen, washing machine and separate main entrance. It is connected to the HKU Campus Network with data ports for internet access in all rooms.

Pokfield Road Residences (Undergraduate and postgraduate students)
Pokfield Road Residences offer students with flats and shared accommodation. Priority goes to postgraduates. The Residences can accommodate for 290 full time international undergraduates and postgraduate students in four types of flats. They are within walking distance to the University’s Main Campus.

Ching Lin Terrace Residence (Undergraduate and postgraduate students)
Ching Lin Terrace Residence is a nine-storey flat-type residence, most of which features single rooms, houses 126 students. It also features 21 double-bed rooms in some selected flats for postgraduate students bringing their spouses. It is within walking distance to the University’s Main Campus.

Off-Campus Accommodation

University Rented Accommodation
CEDARS has rented a small number of flats off-campus as a convenient option for this group of students and other local students who are interested in living in “off-campus” housing owned by private landlords. These University rented flats are well served by a wide range of excellent facilities including shops, banks, restaurants, and they are within walking distance to the campus.

For more information, please visit CEDARS website at www.cedars.hku.hk/OCH.
Privately Rented Accommodation
If you do not want to reside in the university administered student residences, you can choose to find your own apartment or share a flat with your friends or other HKU students. Information on vacant flats and rooms can be found in local newspapers, real estate agencies or from the website of CEDARS. CEDARS runs an ‘Accommodation Service’ which gathers information on rooms and flats available for renting in the vicinity of the campus. The information is posted on an intranet database (intranet.hku.hk/osa/app/accom02.form) where all HKU members can get access to easily. CEDARS also compiles a monthly statistical report on rental information. Guidelines on signing of a tenancy agreement are listed under the section ‘Accommodation’ on the CEDARS webpage at www.cedars.hku.hk.

As a general rule, the landlord will request the tenant to pay a two-month rental deposit and will demand a contract that will last for a year or more. Places advertised in the newspapers are generally arranged by real estate agencies and they will levy a commission fee.

Bursary Scheme
CEDARS introduces “Bursary Scheme for Outside Accommodation” to non-local undergraduate students to enrich their residential experience at HKU. Students can understand more about and be better integrated into the local community. If a few students come together to rent an apartment, they can also learn to take care of and collaborate with one another. For details, please contact Housing Team at accommodation@cedars.hku.hk.

HKU Home - Housing Enquiry Sessions
If you are interested in renting a flat near the university or finding a classmate to share a flat with you, come and meet our staff at our enquiry sessions about finding privately-rented accommodation. The sessions aim to provide you with private accommodation information, gather students who want to find housemates to rent a flat together and also provide information of property agencies near HKU if needed. For enquiry, please contact Housing Team at accommodation@cedars.hku.hk.

📅 Date : 20~31 August 2018 (Monday to Friday)  
📍 Venue : Room 325, 3/F Meng Wah Complex  
⏰ Time : 10:00 a.m. to 1:00 p.m.; 2:00 p.m. to 5:00 p.m.
University Libraries

The HKU Libraries consist of the Main Library and six specialist branch libraries. The Main Library comprises an all-round collection of materials in arts, humanities, architecture, social sciences, and science and technology. It also has a rich collection of audio-visual materials and reserve materials, as well as the Special Collections which houses a unique selection of Hong Kong materials, rare books, pamphlets, and microforms. The other six specialist libraries are: Dental Library, Fung Ping Shan Library (the University’s Chinese library), Lui Che Woo Law Library, Music Library, Tin Ka Ping Education Library and Yu Chun Keung Medical Library. The Libraries provide photocopiers and laser printers for users to make a copy of documents for the purposes of research, private study, criticism or review. Located on the 3rd floor of the Main Library, Level 3 is a learning commons style facility providing a variety of spaces suitable for different learning styles including reflective self-study as well as collaborative study.

Learn more: lib.hku.hk

Students Under 18

You may still be under the age of 18 at the time of admission to HKU. In this case, your parent/guardian is required to sign a consent form, without which the University may have difficulty in arranging some of the teaching and learning activities, and accommodation for you.

You will be generally treated as an adult and are expected to lead your academic and social lives in HKU as other students do. The University will correspond directly with you, but not your parents/guardians, on things related to you such as course enrollment, payment status of fees, academic status, results and grades, etc. Your parent/guardian will only be contacted in emergency or other situations where potential risks are involved.

Crisis and Emergency

HKU provides physical and mental health services and financial assistance to students who are in urgent need:

University Health Service (UHS)

Emergency Medical Services

📍 2/F, Meng Wah Complex
⏰ Mon to Fri: 8:40 a.m. – 5:00 p.m. ; Sat: 8:25 a.m. – 12:45 p.m.
📞 Emergency no.: 3917 1999

When the clinic is closed, please go to the nearest Accident and Emergency Department at Queen Mary Hospital, 102 Pokfulam Road, Hong Kong.
CEDARS-Counselling and Person Enrichment (CoPE)

Counselling Service

📍 Room 301-323, 3/F, Main Building (Directions: cross the footbridge between Library Extension (LE) 2 and Main Building to reach the office.)
⏰ Mon to Thu: 9:00 a.m. – 5:45 p.m.; Fri: 9:00 a.m. – 6:00 p.m.; Sat: 9:00 a.m. – 1:00 p.m.
📞 To make an appointment, please call 3917 8388, email: cedars-cope@hku.hk or visit Room 301-323, 3/F, Main Building.

During after-office hours, please go to the nearest medical doctor or Accident and Emergency Department at the hospital for immediate support.

CEDARS-Campus Life

University Financial Assistance - Emergency Assistance
📍 3/F, Meng Wah Complex
📞 Call CEDARS at 3917 2305 for an appointment to meet a Student Advising Officer for assessment of your needs.

Estates Office

24-hour Security Control Centre
📍 Room 310, 3/F, Pao Siu Loong Building
📞 Tel: 3917 2882

You may also find the following useful:
Lost and Found Tel: 3917 2883
Pandemic and Influenza: [www.uhs.hku.hk/pandemic](http://www.uhs.hku.hk/pandemic)

Emergency Assistance When Travel Overseas

HKU has signed an agreement with International SOS (Intl.SOS) to provide general assistance, local information such as nearby clinic/pharmacy, police station, translation services etc. or travel advice to all HKU students. Students are required to use their HKU Portal ID to register for the service with CEDARS before departure. Intl. SOS is NOT an insurance policy.

HKU students doing study abroad programmes that are arranged by the University will be covered by the University’s Group Travel Insurance, which provides basic benefits to the students. For request of urgent/emergency assistance such as the need of advanced cash in case of loss of money, financial/payments guarantee, immediate medical care and/or hospitalization if bodily injury or sickness, or emergency rescue etc., you should contact the insurer “Zurich” Emergency Assistant Services.

You are still strongly advised to arrange your own travel insurance that better suit your needs.

For details, please visit
[www.cedars.hku.hk/overseasemergencyassistance](http://www.cedars.hku.hk/overseasemergencyassistance)
STUDENT LIFE @HKU
HKU Weeks of Welcome (WoW)

This is a series of induction programmes for newly arrived non-local students. Students are free to choose from a series of activities daily. The activities, which are a mixture of fun, fact finding, visits and tours, aim to help the newly arrived to settle down, induct into the local way, enhance cross cultural experience and sharing, and get to know about the new environment and people. Local students will serve as student hosts to lead these activities and introduce HKU and Hong Kong to new students.

Programme highlights:

- Orientation for Non-local students
- WoW Party
- Special events at WoW Reception

[cedars.hku.hk/wow]
Inauguration Ceremony for New Students
The Inauguration Ceremony is the first formal University gathering for new students. You will meet the President and Vice-Chancellor, senior academics, alumni bodies and the President of HKUSU. The President and Vice-Chancellor will give an inaugural address and host the Robing Ceremony during which freshmen will put on the HKU traditional Green Gown. Tea receptions for respective Faculties will provide a good platform for you to meet your teachers.

📅 Date: 29 August 2018
⏰ Time: 10:00 a.m. - 11:00 a.m.
📍 Venue: The Grand Hall, Lee Shau Kee Lecture Centre

Orientation for Non-local Students
This is one of the WoW highlights, an orientation especially for newly arrived non-local students. Topics include knowing HK and HKU, adjustment tips, safety concerns and immigration formalities, etc. The general sessions will be followed by tailor-made sessions for different student groups including exchange students, undergraduates and postgraduates.

📅 Date: 31 August 2018
⏰ Time: 10:00 a.m. - 5:00 p.m.
📍 Venue: The Grand Hall, Lee Shau Kee Lecture Centre

Please visit CEDARS website:

[cedars.hku.hk/wow]
Non Academic Induction Programme
The Non Academic Induction Programme prepares students for the psychological, intellectual and social challenges in university education. Among all the activities, the CEDARS Peer Connect and High Table puts first-year undergraduates from different faculties and countries of origin into small groups. Participants will be guided to set ambitious yet realistic personal goals and explore the ideal of a university. The concluding event is a High Table where participants make new friends while further developing a sense of pride and identity with the University.

Eat To-Gather Programme (「入屋食飯」)
Eating together as a family is highly valued in the Chinese culture, as it is one of the best opportunities to connect with one another. In this programme, non-local students/pals will enjoy a homey meal with a local host family to have an authentic taste of the family life in Hong Kong. Local students are invited to join as “foodmate” to the non-locals in these family meals and gatherings. Beyond the dining table, this programme provides the backdrop to enhance integration by engaging both the local and non-local students in deeper cultural exchange through exploring the social and cultural dimension of food in family meals and gatherings.

Details of the above programmes are available at:
wp.cedars.hku.hk/web/fye/
The Hong Kong University Students’ Union (HKUSU)
The HKUSU, the largest student body established on-campus since 1912, is a non-profit organisation and the only official student body serving more than 16,000 students of the University of Hong Kong.

Student bodies of HKUSU include campus media and around 130 affiliated student organisations, each with distinctive objectives and functions that cater to the diverse interest of the student population. These students bodies are categorised into five main groups: Faculty and Academic Societies, Hall Students’ Associations, Sports Clubs (forming Sports Association, HKUSU), Cultural Clubs (forming Cultural Association, HKUSU) and Independent Clubs (forming Independent Clubs Association, HKUSU).

Learn more: www.hkusu.org

The Postgraduate Student Association (PGSA)
The PGSA has been serving postgraduate students and alumni for more than twenty years. Postgraduate students can make new friends under our welcoming atmosphere from the beginning of the postgraduate journey.

Learn more: www.pgsa.hku.hk
The Chinese Students and Scholars Association at The University of Hong Kong (CSSA-HKU)

CSSA-HKU is a non-profit student organization run by mainland Chinese students and scholars at HKU, as well as the sole organization officially registered to serve mainland Chinese students and scholars on campus. It strives to help them fit in with local environment, making every effort in creating a harmonious and enriching campus life for its members.

The Chinese Students and Scholars Association Undergraduate Department (CSSAUD)

Undergraduate students coming from Mainland China can apply to be members of the Chinese Students and Scholars Association Undergraduate Department (CSSAUD). Students from other areas of the world can also join as members. The prime objective of the Association is to provide support for members and help them better integrate into the local community by organizing regular social activities.

In addition to the above student associations, non-local students may also like to join the following student societies:

International Society

The International Society encourages students of all backgrounds, cultures, and nationalities to join its growing organization. This English-oriented student society promotes integration and internationalization amongst HKU students by coordinating a wide array of activities, ranging from recreational gatherings to academic seminars. Members of the International Society not only receive premium networking opportunities that allow them to meet people from all over the world, but also the chance to collaborate and launch projects with their colleagues. The society also aims to serve as a platform for students from anywhere in the world to feel like they are at home – right here in HKU, so do not hesitate to contact them at hkuintlsoc@gmail.com or via their website at www.hkuintlsoc.strikingly.com today!

www.facebook.com/intlsoc

www.cssaud.com

www.hkucssa.com
Others
A list of student associations can be found at

www.cedars.hku.hk/campuslife/societiesactivities/associations

iMAP

iMAP is an online social networking platform for the HKU community exclusively. Members can search for private accommodation nearby, look for flatmates and other fellow students by interest, talent, nationality, current location and overseas experience etc. They can also stay in touch with the rest of the HKU community and share their travel experience while abroad. To register, please visit

www.cedars.hku.hk/imap

HKU Service Network

HKU Service Network is an online platform for community service engagement and networking. By joining the Network, students can:

- Identify service opportunities
- Share service learning experiences
- Recruit volunteers for service projects
- Identify funding sources
- Network with local and international NGOs

Learn more:

www.cedars.hku.hk/servicenetwork
Immigration Matters

It is the responsibility of individual students to maintain a valid and legitimate visa status throughout their studies at HKU. Should there be any circumstantial or personal changes leading to the termination or change of the prevailing visa status, the concerned student is required to report immediately to the Hong Kong Immigration Department and to apply for a fresh visa for study. Pursuing study without a valid visa is a breach of the law.

You should have received a landing slip at the Immigration clearance counter when you arrive Hong Kong.

Please check if you have the following information listed on it:
1) Student – Permitted to remain until “dd/mm/yyyy”
2) Studying the approved course at THE UNIVERSITY OF HONG KONG
3) Your English name
4) Travel document number
5) Arrival date

You are advised to staple the landing slip to your passport and NOT TO LOSE IT during your stay in Hong Kong. You will need to provide it for your student visa extension application (if applicable).
**Hong Kong Identity Card**

Every person staying in Hong Kong for more than six months is required to obtain a Hong Kong Identity Card. In order to apply for a Hong Kong Identity Card, a person must have a visa (with the exception of tourist visa) which is valid for MORE THAN SIX MONTHS. You are recommended to apply for it without delay. You will also need the Identity Card for extension of your visa.

You may wish to make an interview appointment with the Hong Kong Immigration Department for your Hong Kong Identity Card application. You need to bring along your student visa and passport. Appointments can be booked online at the Hong Kong Immigration Department webpage (www.immd.gov.hk). Your identity card will normally be ready for collection in a month’s time.

**Visa Extension**

If you have extended your study or your limit of stay is shorter than the normal duration of your study programme, you should apply for extension of student visa 4 weeks before your limit of stay expires.

Please approach CEDARS for a copy of supporting letter before you submit your application to the Hong Kong Immigration Department. Please also note that it is the responsibility of individual students to renew their visa in a timely manner to maintain a valid and legitimate visa status throughout their study in HKU. Currently, for undergraduates and taught course postgraduates from the Mainland, the contact office at the University is the China Affairs Office (Email: visaapp@hku.hk). For all other students, please contact CEDARS for a visa extension.

**Re-entry Permit**

Most non-local students do not need to apply for re-entry visas to resume studies in Hong Kong provided that you will return to the territory within the limitation of stay imposed on your passport/travel document. For doubtful cases, you can check with the Hong Kong Immigration Department directly at tel: 2824 6111 or email: enquiry@immd.gov.hk.

**Travel to China**

If you would like to travel to Mainland China, you may need to obtain a tourist visa.
before departure. Further information can be obtained from the local office of the China Travel Service (Hong Kong) Limited (Website: www.ctshk.com).

For the sake of your own safety, if you need to travel outside the territory during your studies in HKU, please keep the University and your parents informed of the details of your travel such as:

- Duration of your travel
- Destination
- Residence during travel
- Contacts during travel (e.g. e-mail, telephone)
- Contact person in HKSAR

Employment during the Study Programme

Regulations and information on employment during the study programme are available at the webpage of the Hong Kong Immigration Department: www.immd.gov.hk/eng/faq/imm-policy-study.html.

No Objection Letter (NOL)

Upon the issuance of student visas, “eligible students” will receive a “No Objection Letter” (NOL) from the Hong Kong Immigration Department along with their student visa package. The NOL will spell out the type(s) and conditions of employment such as internship, part-time on campus employment and summer employment, which the student may take up for the academic year. Please DO NOT discard this letter and keep it in a safe place for future reference. For detailed information, you can refer to the webpage of the Hong Kong Immigration Department.

Student visa holders cannot take up work in Hong Kong unless they have got the NOL. Violation of the conditions of stay is a serious immigration offence.
INTRODUCTION TO HONG KONG
Social Customs

Greeting
Chinese in general may not greet or smile to strangers, but they are warm to their friends.

Names
A name card should be presented to a Chinese person by holding it in both hands with the Chinese side up.

Use of name: The first character is the family name while the last two characters are the given name. The whole name e.g. Wong Tai Ming, or the given name e.g. Ah Ming are used more frequently. Use of English name is common on the campus. The use of nicknames is common in Hong Kong.

If you have any doubts about what to call someone, simply ask, “what shall I call you?” If people seem unsure what to call you, tell them the name you prefer.

Making Friends
During your stay in Hong Kong, you will have many opportunities to meet local people but you may find that it is not so easy to become good friends with them. Hong Kong people are not always approachable and they may not appear to be eager to talk to strangers.

When you meet a local person on the street, he/she may smile to you and say “hi” or “bye” but not necessarily stop and talk to you. However, Hong Kong people are friendly and good to their friends. Once you have developed friendship with them, you will find that they are helpful and kind. So, it is best to be open and friendly. Take the first step and you can make some close and lasting friendships.
**Other Customs**

A few numbers bear special meaning: with the numbers 4, 14, 24, etc. being extremely unlucky while number 2, 3, 8, 18 and 28 signify good luck. Therefore, gifts (e.g. flowers) or tips (paper money) should never be given in these unlucky numbers. Other unlucky or inappropriate gifts are clocks and sharp objects such as knives.

Presents should be wrapped in brightly coloured paper (avoid grey or black). A Chinese will open the gift privately later.

There are five major Chinese festivals, the most important being the Lunar New Year. This is followed by the Ching Ming, Dragon Boat, Mid Autumn and Chung Yeung festivals. There are no classes in the University on these days. The festival dates are well published in the newspaper and in the local calendar.

Western festivals are widely celebrated too. Please visit webpage of Hong Kong Government for public holiday information at www.gov.hk/en/about/abouthk/holiday/.

**Meals and Table Manners**

Chinese normally eat three meals a day: breakfast, lunch and dinner. Afternoon Tea has also become common in Hong Kong. When eating together, Chinese usually place a few dishes in the centre of the table and share the dishes among themselves. Each one, however, has his/her own bowl of rice. They usually eat with chopsticks. On some occasions, they use spoons to eat rice.

**Weather Signals**

Hong Kong in general has a mild weather. It can sometimes be affected by extreme weather. Severe weather phenomena that can affect Hong Kong include tropical cyclones, strong winter and summer monsoon, monsoon troughs, and thunderstorms with associated squalls that are most frequent from April to September.

The government has implemented a warning system. Examples of warnings are Tropical Cyclone Warning, Rainstorm Warning, Cold Weather Warning, Very Hot Weather Warning. There are few grades of Tropical Cyclone Warning Signals (signals No. 1, 3, 8, 9 and 10 being the highest). In addition, there are three Rainstorm Warning Levels (amber, red and black, with black being the highest). When the typhoon signal No. 8 or above and/or black rainstorm warning signal is in force, classes are suspended. You are strongly advised to stay indoors.
Air heating system is uncommon in Hong Kong. You are advised to prepare yourselves with cold resistant clothes and quilts in winter.

For weather information of Hong Kong, please visit webpage of Hong Kong Observatory at www.hko.gov.hk.

Language and Slangs

Hong Kong has two official languages: English and Chinese. English is spoken widely by the foreign community and in business circles, but not every Chinese person necessarily understands English. The local Chinese community speaks Cantonese, the dialect spoken in the neighbouring Chinese province of Guangdong. Putonghua is becoming widespread, while other Chinese dialects such as Shanghaiese, Hakka, Chiu Chow may also be heard.

Local people use a lot of slangs in their daily conversations. Acquisition of some common phrases will smooth your daily life.
GETTING AROUND
Hong Kong is geographically compact and boasts one of the world’s most efficient, safe and frequent public transport systems. Listed below are different modes of transportation.

(Note: Fares listed here are subject to change.)

**Buses**

All double-decker and coach buses have their final destinations marked in English and Chinese on the front top panel. Routes and fares are fixed. Exact change is required. Octopus cards are accepted.

**Minibuses**

**Red-roof**

Routes are not always fixed and passengers may get on and off anywhere. Pay as you alight. Exact fare is not required and small change can be given. Octopus cards are not commonly accepted.

**Green-roof**

Travel specific routes at fixed prices. Exact payment is required. Octopus cards can be used.

Fares for minibuses are a little higher than buses, but usually in the range of HK$4.7 to HK$12.5.
**Taxis**

Taxis come in different colours, depending on their area of service: red on Hong Kong Island and Kowloon; green in the New Territories; and blue on Lantau Island. Taxis are frequent and are reasonably priced. Only Hong Kong dollars are accepted. Receipts are available on request. Passengers passing through tunnels are required to pay a round trip tunnel fee. Passengers only require to pay single toll charge if they take taxi to cross harbour tunnel at a cross-harbour taxi stand.

**Trains**

The Mass Transit Railway (MTR) network provides greater ease of travel for rail passengers at competitively priced fares. The Network is comprised of the Kwun Tong Line, Tsuen Wan Line, Island Line, South Island Line, Tung Chung Line, Tseung Kwan O Line, East Rail Line, West Rail Line, Ma On Shan Line and the Disneyland Resort Line. Together, they make up a comprehensive transport network that offers fast, reliable and efficient services to passengers travelling to destinations throughout Hong Kong, Kowloon and the New Territories.

Fares vary with destinations. Tickets can be purchased at stations. Octopus cards are accepted.

*It is very convenient to travel around Hong Kong by taking MTR at the HKU station.*

**University Shuttle Bus**

Residents in campus accommodation can travel to Main Campus and Sassoon Road Campus by means of University Shuttle Bus within normal school hours. Shuttle Bus Schedule can be found at this webpage: [www.estates.hku.hk/shuttle/](http://www.estates.hku.hk/shuttle/)
## Bus and Minibus Routes to HKU

<table>
<thead>
<tr>
<th>Destinations- Main Campus</th>
<th>Stops at HKU gate</th>
<th>Bus / Minibus No.</th>
<th>Fares *</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Central</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>West only</td>
<td>Bus 4</td>
<td>$5.3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>7</td>
<td>$5.3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>37A</td>
<td>$4.7</td>
<td></td>
</tr>
<tr>
<td></td>
<td>71</td>
<td>$5.3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>91</td>
<td>$5.8</td>
<td></td>
</tr>
<tr>
<td></td>
<td>94</td>
<td>$5.8</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bus 40M</td>
<td>$5.3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Minibus 8,8X</td>
<td>$9.4</td>
<td></td>
</tr>
<tr>
<td>East &amp; West</td>
<td>Bus 22</td>
<td>$8.3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>22S</td>
<td>$8.3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>28</td>
<td>$8.2</td>
<td></td>
</tr>
<tr>
<td>West only</td>
<td>Bus 90B</td>
<td>$5.8</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bus 23</td>
<td>$6.9</td>
<td></td>
</tr>
<tr>
<td></td>
<td>40</td>
<td>$5.3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>40M</td>
<td>$5.3</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Minibus 10</td>
<td>$11.4</td>
<td></td>
</tr>
<tr>
<td></td>
<td>31</td>
<td>$10.9</td>
<td></td>
</tr>
<tr>
<td>Admiralty</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>East &amp; West</td>
<td>Bus 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$5.3 to $12.5</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Minibus 8, 8X, 10, 22, 22S, 28, 31</td>
<td>$5.3 to $12.5</td>
<td></td>
</tr>
<tr>
<td>Sasson Road Campus</td>
<td>East/West</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bus 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$5.3 to $12.5</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Minibus 8, 8X, 10, 22, 22S, 28, 31</td>
<td>$5.3 to $12.5</td>
<td></td>
</tr>
<tr>
<td>Sandy Bay</td>
<td>East/West</td>
<td>Minibus 10, 10p</td>
<td>$12.5</td>
</tr>
<tr>
<td>Flora Ho Sports Centre/ St John’s College/ Ricci Hall/ Lady Ho Tung Hall/ Starr Hall</td>
<td>East/West</td>
<td>Bus 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$5.3 to $12.5</td>
</tr>
<tr>
<td>University Hall</td>
<td>East/West</td>
<td>Minibus 22, 22S, 31</td>
<td>$5.3 to $12.5</td>
</tr>
<tr>
<td>Dental Campus</td>
<td>East/West</td>
<td>Bus 40M</td>
<td>$4.8 to $12.5</td>
</tr>
<tr>
<td></td>
<td>Minibus 8, 8X, 10, 22, 22S, 28, 31</td>
<td>$4.8 to $12.5</td>
<td></td>
</tr>
<tr>
<td>Causeway Bay</td>
<td>East/West</td>
<td>Bus 23</td>
<td>$6.9 to $12.5</td>
</tr>
<tr>
<td></td>
<td>Minibus 10, 28</td>
<td>$6.9 to $12.5</td>
<td></td>
</tr>
<tr>
<td>Western District</td>
<td>West only</td>
<td>Bus 4, 7, 37A, 71, 91, 94</td>
<td>$4.7 to $5.6</td>
</tr>
<tr>
<td>Tssoi Sha Tsai</td>
<td>West only</td>
<td>Bus 973</td>
<td>$13.6</td>
</tr>
<tr>
<td>Soho/Lan Kwai Fong</td>
<td>East/West</td>
<td>Minibus 10, 22, 22S, 28</td>
<td>$8.3 to $12.5</td>
</tr>
<tr>
<td>Mong Kok</td>
<td>West only</td>
<td>Bus 970, 970X</td>
<td>$11</td>
</tr>
<tr>
<td>Mong Kok</td>
<td>Victoria Road outside HKU Li Ka Shing Faculty of Medicine</td>
<td>Bus 971</td>
<td>$11</td>
</tr>
</tbody>
</table>

*Fares listed in this booklet are for reference only and are subject to change.
*Section fares may be applied to some bus/minibus routes.
DIRECTORY
## Embassies/Consulates in Hong Kong

Below are some of the embassies in Hong Kong for reference only. It is not a full list. Please visit [www.protocol.gov.hk/eng/consular/index.html](http://www.protocol.gov.hk/eng/consular/index.html) for a full list.

### Australia
23-24/F, Harbour Centre, 25 Harbour Road, Wanchai  
Tel: 2827 8881  
Fax: 2585 4457  
[enquiries.hongkong@dfat.gov.au](mailto:enquiries.hongkong@dfat.gov.au)

### Austria
Rm 2201, Chinachem Tower, 34-37 Connaught Road, Central  
Tel: 2522 8086  
Fax: 2521 8773  
[www.bmeia.gv.at/hongkong](http://www.bmeia.gv.at/hongkong)  
[hongkong-gk@bmeia.gv.at](mailto:hongkong-gk@bmeia.gv.at)

### Canada
9/F, Berkshire House, 25 Westlands Road, Quarry Bay, Hong Kong  
Tel: 3719 4700  
Fax: 2847 7561  
[www.hongkong.gc.ca](http://www.hongkong.gc.ca)  
hkong@international.gc.ca

### France
26/F, Tower II, Admiralty Centre, 18 Harcourt Road, Admiralty  
Tel: 3752 9900  
Fax: 3752 9901  
[www.consulfrance-hongkong.org](http://www.consulfrance-hongkong.org)  
[informations@consulfrance-hongkong.org](mailto:informations@consulfrance-hongkong.org)

### Germany
21/F, United Centre, 95 Queensway, Admiralty  
Tel: 2105 8788, 2105 8777  
Fax: 2865 2033  
[www.hongkong.diplo.de](http://www.hongkong.diplo.de)  
[info@hong.diplo.de](mailto:info@hong.diplo.de)

### Japan
46-47/F, One Exchange Square, 8 Connaught Place, Central  
Tel: 2522 1184  
Fax: 2868 0156  
[www.hk.emb-japan.go.jp](http://www.hk.emb-japan.go.jp)  
[infojp@hn.mofa.go.jp](mailto:infojp@hn.mofa.go.jp)

### Korea
5/F, Far East Finance Centre, 16 Harcourt Road, Admiralty  
Tel: 2529 4141  
Fax: 2861 3699  
[hkg.mofat.go.kr](http://hkg.mofat.go.kr)  
[hkg-info@mofa.go.kr](mailto:hkg-info@mofa.go.kr)

### Malaysia
24/F, Malaysia Building, 50 Gloucester Road, Wanchai  
Tel: 2821 0800  
Fax: 2865 1628, 2527 8826  
[www.consulate-hongkong.com/malaysia.html](http://www.consulate-hongkong.com/malaysia.html)  
[mwhongkong@kin.gov.my](mailto:mwhongkong@kin.gov.my)

### New Zealand
Room 6501, Central Plaza, 18 Harbour Road, Wanchai  
Tel: 3115 8944  
Fax: 2845 2915  
[www.nzembassy.com/hong-kong](http://www.nzembassy.com/hong-kong)  
nzcg.hkg@biznetvigator.com

### Singapore
Unit 901, 9/F, Tower 1, Admiralty Centre, 18 Harcourt Road, Admiralty  
Tel: 2527 2212  
Fax: 2866 1239  
[www.mfa.gov.sg/hongkong](http://www.mfa.gov.sg/hongkong)  
singcg.hkg@mfa.sg

### Sweden
Room 2501, 25/F, Bank of East Asia Harbour View Centre, 56 Gloucester Road, Wanchai  
Tel: 2521 1212  
Fax: 2596 0308  
[www.swedenabroad.com/hongkong](http://www.swedenabroad.com/hongkong)  
generalkonsulat.hongkong@gov.se

### Thailand
8/F, Fairmont House, 8 Cotton Tree Drive, Central  
Tel: 2521 6481  
Fax: 2521 8629  
[www.thai- consulate.org.hk](http://www.thai- consulate.org.hk)  
thaicghk@thai- consulate.org.hk

### The Netherlands
Room 2402B, 24/F, Great Eagle Centre, 23 Harbour Road, Wanchai  
Tel: 2599 9200  
Fax: 2868 5388  
[www.netherlandsworldwide.nl/countries/hong-kong](http://www.netherlandsworldwide.nl/countries/hong-kong)  
information@netherlands-cg.org.hk

### United Kingdom
1 Supreme Court Road, Central  
Tel: 2901 3000  
Fax: 2901 3008  
information@bcg.org.hk

### United States of America
26 Garden Road, Central  
Tel: 2523 9011  
Fax: 2845 1598  
[hk.usconsulate.gov](http://hk.usconsulate.gov)  
information_resource_center_hk@yahoo.com
## Major contacts in HKU

### Faculty Offices

<table>
<thead>
<tr>
<th>Faculty of Architecture</th>
<th>4/F, Knowles Building</th>
<th>2859 2149 <a href="mailto:faculty@arch.hku.hk">faculty@arch.hku.hk</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Faculty of Arts</td>
<td>Room 4.05, 4/F, Run Run Shaw Tower, Centennial Campus</td>
<td>3917 8977 <a href="mailto:arts@hku.hk">arts@hku.hk</a></td>
</tr>
<tr>
<td>Faculty of Business and Economics</td>
<td>4/F, K.K. Leung Building</td>
<td>3917 5343 <a href="mailto:fbeinfo@hku.hk">fbeinfo@hku.hk</a></td>
</tr>
<tr>
<td>Faculty of Dentistry</td>
<td>Prince Philip Dental Hospital, 34 Hospital Road, Sai Ying Pun</td>
<td>2859 0390 <a href="mailto:dental@hku.hk">dental@hku.hk</a></td>
</tr>
<tr>
<td>Faculty of Education</td>
<td>Room 420, 4/F, Meng Wah Complex</td>
<td>3917 6044 <a href="mailto:edfac@hku.hk">edfac@hku.hk</a></td>
</tr>
<tr>
<td>Faculty of Engineering</td>
<td>Room 501, 5/F, Haking Wong Building</td>
<td>3917 2803 <a href="mailto:enggfac@hku.hk">enggfac@hku.hk</a></td>
</tr>
<tr>
<td>Faculty of Law</td>
<td>10/F, Cheng Yu Tung Tower, Centennial Campus</td>
<td>3917 2951 <a href="mailto:lawfac@hku.hk">lawfac@hku.hk</a></td>
</tr>
<tr>
<td>Faculty of Science</td>
<td>G/F, Chong Yuet Ming Physics Building</td>
<td>3917 2683 <a href="mailto:science@hku.hk">science@hku.hk</a></td>
</tr>
<tr>
<td>Faculty of Social Sciences</td>
<td>11/F, The Jockey Club Tower, Centennial Campus</td>
<td>3917 1234 <a href="mailto:socsc@hku.hk">socsc@hku.hk</a></td>
</tr>
<tr>
<td>Li Ka Shing Faculty of Medicine</td>
<td>6/F, William M.W. Mong Block, 21 Sassoon Road</td>
<td>3917 9175 <a href="mailto:medfac@hku.hk">medfac@hku.hk</a></td>
</tr>
<tr>
<td>University Offices</td>
<td>Room &amp; Building Information</td>
<td>Contact Information</td>
</tr>
<tr>
<td>--------------------</td>
<td>-----------------------------</td>
<td>---------------------</td>
</tr>
<tr>
<td>Academic Advising Office</td>
<td>Room 212, Knowles Building</td>
<td>3917 0128 <a href="mailto:aaooffice@hku.hk">aaooffice@hku.hk</a></td>
</tr>
<tr>
<td>Academic Services Office</td>
<td>Room G04, Run Run Shaw Building</td>
<td>2859 2433 <a href="mailto:asoffice@hku.hk">asoffice@hku.hk</a></td>
</tr>
<tr>
<td>China Affairs Office (For Mainland student visa application and enquiries)</td>
<td>Room MG14, G/F, Main Building</td>
<td>2241 5437 <a href="mailto:visaapp@hku.hk">visaapp@hku.hk</a></td>
</tr>
<tr>
<td>Equal Opportunity Unit</td>
<td>Room 107, 1/F, Main Building</td>
<td>3917 5115 <a href="mailto:eounit@hku.hk">eounit@hku.hk</a></td>
</tr>
<tr>
<td>Finance and Enterprises Office</td>
<td>1/F, Knowles Building</td>
<td>2859 2337 <a href="mailto:feo_student@hku.hk">feo_student@hku.hk</a></td>
</tr>
<tr>
<td>Graduate School</td>
<td>Room P403, Graduate House</td>
<td>2857 3470 <a href="mailto:gradsch@hku.hk">gradsch@hku.hk</a></td>
</tr>
<tr>
<td>Horizons Office</td>
<td>Room 136, 1/F, Main Building</td>
<td>2857 8539 <a href="mailto:horizons@hku.hk">horizons@hku.hk</a></td>
</tr>
<tr>
<td>Information Technology Services</td>
<td>General Enquiry Counter and Service Desk: 1/F, Library Building (Old Wing)</td>
<td>3917 0123 <a href="mailto:ithelp@hku.hk">ithelp@hku.hk</a></td>
</tr>
<tr>
<td>International Affairs Office</td>
<td>Global Lounge, G/F, Fong Shu Chuen Amenities Centre</td>
<td>2219 4549 <a href="mailto:goabroad@hku.hk">goabroad@hku.hk</a> (For outgoing exchange enquiries) <a href="mailto:exchange@hku.hk">exchange@hku.hk</a> (For incoming exchange and general enquiries)</td>
</tr>
<tr>
<td>Scholarships Office</td>
<td>9/F, Knowles Building</td>
<td>2219 4422 <a href="mailto:scholarships@hku.hk">scholarships@hku.hk</a></td>
</tr>
<tr>
<td>Security Control Centre</td>
<td>Rm 310, 3/F, Pao Siu Loong Building</td>
<td>3917 2882 (24-hour) <a href="mailto:eosecure@hku.hk">eosecure@hku.hk</a></td>
</tr>
<tr>
<td>University Health Service</td>
<td>2/F &amp; 3/F, Meng Wah Complex</td>
<td>2549 4686 (Medical) 2859 2511 (Dental) <a href="mailto:uhealth@hku.hk">uhealth@hku.hk</a></td>
</tr>
</tbody>
</table>
# Centre of Development and Resources for Students

<table>
<thead>
<tr>
<th>Department</th>
<th>Office Address</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campus Life</td>
<td>3/F, Meng Wah Complex</td>
<td>3917 2305</td>
<td><a href="mailto:cedars@hku.hk">cedars@hku.hk</a></td>
</tr>
<tr>
<td>Careers and Placement</td>
<td>3/F, Meng Wah Complex</td>
<td>3917 2317</td>
<td><a href="mailto:careers@hku.hk">careers@hku.hk</a></td>
</tr>
<tr>
<td>Counselling and Person Enrichment</td>
<td>Room 301-323, Main Building</td>
<td>3917 8388</td>
<td><a href="mailto:cedars-cope@hku.hk">cedars-cope@hku.hk</a></td>
</tr>
<tr>
<td>Student Development</td>
<td>3/F, Meng Wah Complex</td>
<td>3917 8387</td>
<td><a href="mailto:cedars-programes@hku.hk">cedars-programes@hku.hk</a></td>
</tr>
<tr>
<td>General Education</td>
<td>2/F, Pao Siu Loong Building</td>
<td>3917 5044</td>
<td><a href="mailto:gened@hku.hk">gened@hku.hk</a></td>
</tr>
</tbody>
</table>

## Libraries

<table>
<thead>
<tr>
<th>Library</th>
<th>Address</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Library</td>
<td>Main Library, Main Campus</td>
<td>3917 2203</td>
<td><a href="mailto:libis@hku.hk">libis@hku.hk</a></td>
</tr>
<tr>
<td>Dental Library</td>
<td>5/F &amp; 6/F, Prince Philip Dental Hospital, Sai Ying Pun</td>
<td>2859 0402</td>
<td><a href="mailto:denlib@hku.hk">denlib@hku.hk</a></td>
</tr>
<tr>
<td>Fung Ping Shan Library</td>
<td>4/F – 6/F, Main Library</td>
<td>3917 2203</td>
<td><a href="mailto:fpslib@hku.hk">fpslib@hku.hk</a></td>
</tr>
<tr>
<td>Lui Che Woo Law Library</td>
<td>1/F &amp; 2/F, Cheng Yu Tung Tower, Centennial Campus</td>
<td>3917 2914</td>
<td><a href="mailto:lawlib@hku.hk">lawlib@hku.hk</a></td>
</tr>
<tr>
<td>Music Library</td>
<td>11/F, Run Run Shaw Tower, Centennial Campus</td>
<td>3917 2218</td>
<td><a href="mailto:muslib@hku.hk">muslib@hku.hk</a></td>
</tr>
<tr>
<td>Tin Ka Ping Education Library</td>
<td>8/F, Meng Wah Complex</td>
<td>3917 2205</td>
<td><a href="mailto:edulib@hku.hk">edulib@hku.hk</a></td>
</tr>
<tr>
<td>Yu Chun Keung Medical Library</td>
<td>21 Sassoon Road, William M.W. Mong Block</td>
<td>3917 9215</td>
<td><a href="mailto:medlib@hku.hk">medlib@hku.hk</a></td>
</tr>
</tbody>
</table>

## Student Groups

<table>
<thead>
<tr>
<th>Group</th>
<th>Office Address</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Hong Kong University Students’ Union (HKUSU)</td>
<td>Level UG1, Union Building</td>
<td>2546 8455</td>
<td><a href="mailto:union@hku.hk">union@hku.hk</a></td>
</tr>
<tr>
<td>The Postgraduate Student Association (PGSA)</td>
<td>P407, Graduate House</td>
<td></td>
<td><a href="mailto:pgsa@hku.hk">pgsa@hku.hk</a></td>
</tr>
</tbody>
</table>
### Essential Contacts in HKSAR

<table>
<thead>
<tr>
<th><strong>Emergency (Police, Fire, Ambulance)</strong></th>
<th>999</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Telephone Enquiries</strong></td>
<td></td>
</tr>
<tr>
<td>H.K. Immigration Department</td>
<td><a href="http://www.immd.gov.hk">www.immd.gov.hk</a></td>
</tr>
<tr>
<td>H.K. Tourism Board</td>
<td><a href="http://www.discoverhongkong.com">www.discoverhongkong.com</a></td>
</tr>
<tr>
<td>Overseas IDD &amp; phone card</td>
<td>10013</td>
</tr>
<tr>
<td>Telephone Directory Enquiries</td>
<td>1081/1088</td>
</tr>
<tr>
<td>Weather Enquiries</td>
<td>1878 200</td>
</tr>
<tr>
<td><strong>Public Transport</strong></td>
<td></td>
</tr>
<tr>
<td>Citybus and New World First Bus (NWFB)</td>
<td><a href="http://www.nwstbus.com.hk">www.nwstbus.com.hk</a></td>
</tr>
<tr>
<td>H.K. Tramways Limited</td>
<td><a href="http://www.hktramways.com">www.hktramways.com</a></td>
</tr>
<tr>
<td>Kop Kowloon Motor Bus</td>
<td><a href="http://www.kmb.com.hk">www.kmb.com.hk</a></td>
</tr>
<tr>
<td>MTR Corporation Limited</td>
<td><a href="http://www.mtr.com.hk">www.mtr.com.hk</a></td>
</tr>
<tr>
<td>New World First Ferry</td>
<td><a href="http://www.nwff.com.hk">www.nwff.com.hk</a></td>
</tr>
<tr>
<td>Star Ferry</td>
<td><a href="http://www.starferry.com.hk">www.starferry.com.hk</a></td>
</tr>
<tr>
<td>The Peak Tram</td>
<td><a href="http://www.thepeak.com.hk">www.thepeak.com.hk</a></td>
</tr>
<tr>
<td><strong>Medical Care</strong></td>
<td></td>
</tr>
<tr>
<td>Canossa Hospital (Caritas)</td>
<td><a href="http://www.canossahospital.org.hk">www.canossahospital.org.hk</a></td>
</tr>
<tr>
<td>Hospital Authority</td>
<td><a href="http://www.ha.org.hk">www.ha.org.hk</a></td>
</tr>
<tr>
<td>Queen Mary Hospital</td>
<td><a href="http://www3.ha.org.hk/qmh/redevelopment/">http://www3.ha.org.hk/qmh/redevelopment/</a></td>
</tr>
</tbody>
</table>
### Other Useful Booklets and Websites

<table>
<thead>
<tr>
<th>Undergraduate Handbook</th>
<th><a href="http://www.asa.hku.hk/handbook/ug">www.asa.hku.hk/handbook/ug</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Postgraduate Student Handbook (for taught postgraduate programme)</td>
<td><a href="http://www.asa.hku.hk/handbook/tpg">www.asa.hku.hk/handbook/tpg</a></td>
</tr>
<tr>
<td>CEDARS website for non-local students and “Weeks of Welcome” website</td>
<td><a href="http://www.cedars.hku.hk/wow">www.cedars.hku.hk/wow</a></td>
</tr>
<tr>
<td>“First Year at HKU” booklet and “First Year Experience” website</td>
<td><a href="http://www.cedars.hku.hk/fye">www.cedars.hku.hk/fye</a></td>
</tr>
</tbody>
</table>
Main Campus Map

A map of HKU campus can be found at www.maps.hku.hk