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Welcome to The University of Hong Kong and Hong Kong. HKU has served as the intellectual gateway for intellectual and cultural exchange between the East and the West since its establishment in 1911. This role has never been as important as it is today because Asia, including China, has seen a much bigger and significant role in world. All of us need to have a good understanding of cultures that are very different from ours.

As a nonlocal student, you are especially welcome. We are sure that you can bring in many new insights and ideas which will make the HKU campus even richer. We put together this booklet so that you can settle in quickly and focus your energy on learning and making new friends at HKU. The booklet provides some basic and handy information to help you familiarize with this new environment. For information on academic matters, please refer to the ‘Undergraduate Handbook’ and ‘Postgraduate Handbook’ issued by the Registry. You may also refer to our “First Year at HKU” booklet and “First Year Experience” website http://cedars.hku.hk/fye. Please also visit the Weeks of Welcome (WOW) website (cedars.hku.hk/wow) for the activities we have prepared for you.

We hope you will find this booklet useful. We also hope that your time in HKU will be very enjoyable and rewarding. May your stay in Hong Kong be a memorable experience!

Albert Chau (Dr.)
Dean of Student Affairs
International Student Services
- We are your first contact

The Centre of Development and Resources for Students (CEDARS) as a whole provides a range of support services to non-local students. The Campus Life section is your first contact. We offer you specific support upon arrival.

**Campus Life Support**
- We provide information and assistance on non-academic matters.
- We give assistance and guidance on:
  ➜ Visa and immigration formalities
  ➜ Accommodation
  ➜ Weeks of Welcome programmes (Orientation) and cultural adjustment

**Why talk to us?**
- We are experienced in helping students.
- We understand the university system.
- We have knowledge of issues affecting non-local students.
- All discussions are confidential.
- We can refer you to other services, if necessary.

**Who are we?**

_**Chief Student Advising Officer:**_*

- Sylvia Wong (syl chan@hku.hk)

_**Accommodation Manager:**_*

- Alan Ng (alan hyng@hku.hk)

_**Student Advising Officer:**_*

- Wenkie Koo (wenkie@hku.hk)
- Sandy Poon (sandyps@hku.hk)
- Emily Wong (eypwong@hku.hk)

Where can you meet us?

You can always drop in at our counter for general enquiries. Make an appointment anytime to discuss your concerns and needs with a student advising officer.

3/F Meng Wah Complex
Tel: 2859 2305
Fax: 2546 0184
cedars@hku.hk
cedars.hku.hk/cl
Facebook: https://www.facebook.com/hku.cedars
Arrival Checklist

☑ Report to your hall /hostel directly from Hong Kong airport.

☑ Check into your hall, look for the contacts of the hall buddy team, it will usually be listed at the hall reception counter.

☑ Report to the Office of International Student Exchange (OISE) (Global Lounge, G/F, Fong Shu Chuen Amenities Centre, Swire Building), if you are admitted for the student exchange programme.
  ➢ Collect Registration Package and Orientation Information.

☑ Report to your own Faculty Office (refer to p. 67 for the location)
  ➢ Collect Registration Package.
  ➢ Follow registration procedure. (refer to p.6 for details)
  ➢ Complete your course selection.
*For full degree students from China and overseas, report to Global Lounge, G/F, Fong Shu Chuen Amenities Centre for the above.

☑ Visit CEDARS (3/F, Meng Wah Complex).
  ➢ Finalise visa and immigration matters, particularly if you have some unsettled matters prior to your arrival.

☑ Settle any outstanding payment
  (e.g. tuition fee, lodging fee for residential halls / colleges, caution money, etc.).

☑ Purchase housekeeping items like pillows, pillow cases, bed sheets, stationery items, etc.
Academic Matters
Registration Procedure
and Student Card

Registration procedure is listed in the following handbooks:

- Undergraduate Handbook
  www.asa.hku.hk/handbook/ug
- Postgraduate Student Handbook
  www.asa.hku.hk/handbook/tpg
- Graduate School Handbook
  www.gradsch.hku.hk/gradsch/web/resources

Study plan and
Course selection

For Degree-seeking Undergraduate Students

1. Make sure you know all of your degree requirements by reviewing the general regulations, regulations for first degree curricula, degree regulations and degree syllabus of your curriculum. They can be found on your Faculty website or the academic advising website (http://aao.hku.hk).

2. Although you may feel overwhelmed by many activities when you first enter the University, we strongly encourage you to prioritize your schedule and join the induction/orientation activities organized by your Faculty. These will introduce you to teachers and peer advisers and will provide you with the important information about your curriculum.

3. Formulate your study plan as soon as possible. You can do so by logging in the HKU portal, reviewing the course and timetable in Student Information System (SIS), and devising a course selection plan for the coming academic year and a tentative study plan for the whole study period. Identify
some back-up courses (especially for elective courses and common core courses [See Note 1]) just in case your preferred courses are full due to quota limitation.

4. While you might not be required to declare your major/minor right away, if you are considering a particular major/minor programme, please make sure that you do not miss any pre-requisites that should be taken in your first year.

5. Every first-year student will be assigned a Faculty Academic Adviser (FAA), a professor in your Faculty who will advise you on study-related matters and academic planning. To make sure that you survive and thrive, you are required to meet with your FAA at least once every semester in your first year. Check who your adviser is in the “Student Center” of the HKU portal and reach out to him/her.

6. Pay attention to the dates of the course selection period and add/drop period and enroll your courses in SIS accordingly. Seek advice from your Faculty Office or the Academic Advising Office as necessary.

7. If you have any academic questions, one-on-one advising is available at the Academic Advising Office (http://booking.aao.hku.hk/). AAO advisers welcome you to the University by helping you understand the academic transition and requirements and discussing with you on how to develop an appropriate study plan.
For Undergraduate Exchange Student

1. Login the HKU portal (SIS) and review the course and timetable of the coming academic year. Compile a tentative course selection plan. Identify some back-up courses just in case your preferred courses are unavailable due to quota limitation or other restrictions. Inform your home institution of changes in your study plan (for credit transfer purposes) if and when necessary.

2. Pay attention to the dates of the course selection period and add/drop period and enroll your courses in SIS accordingly. Seek advice from your Faculty Office, the Office of International Student Exchange or the Academic Advising Office if you need help.

Others

1. You should contact your Faculty Office for any information on curriculum, examination arrangements or credit transfer.

2. Please do not confirm your return flights before your examination schedule is confirmed

3. If you wish to apply for a testimonial/transcript, you should submit an application to the Academic Services Office, Room G04, Run Run Shaw Building. The relevant application forms are available from the Academic Services Office, or the website www.hku.hk/regform .

Note 1
Starting from the academic year 2015-2016, approval for taking Common Core courses during the course selection period will be granted on a first-come-first-served basis. Course approval during the add/drop period will be by ballot. This policy applies to both full degree undergraduate and undergraduate exchange students. A more detailed guide on Common Core Course Selection is available through HKU portal.
Student Resources & Opportunities
Student Development and Service Learning

**Student Development**

The Student Development section of CEDARS supports the University’s educational goal of whole-person education with its non-academic and non-credit bearing courses, activities, resources, support and advice.

We aim at engaging students in critical self-reflection and greater understanding of others; intercultural communication and multicultural understanding; and advocacy for the improvement of the human condition through a variety of educational programmes and activities, covering three themes:

- **Sustainability Leadership Programme** supports student leaders to apply their knowledge, leadership and creativity to solve pressing global issues.

- **Community Engagement Programme** offers opportunities for all students to enhance their understanding of the world through engaging with local and overseas communities to address community needs.

- **Education for Empowerment** offers opportunities for HKU members to make exchange with global leaders and change makers in lectures, summits, and conventions. It also supports students to prepare and engage in prestigious conferences and competitions worldwide.

Students are welcome to join our programmes according to their interest, experience and commitment that they can devote.

Website: cedars.hku.hk/sd

**Family Sharing Programme**

It is a non-residential host family programme that aims at bridging HKU non-local students and local host families. Throughout the programme, we encourage the host and students to meet at least twice. Any type of function would be welcome, be it a dinner or an outing, as long as everyone enjoys it and has chances to exchange ideas and cultures.
SERVICE 100

SERVICE 100 provides funding, guidance, advice, and training to support students’ service initiatives. A wide range of activities, such as SERVICE 100 Fair, SERVICE 100 Lecture and Workshop Series, and Service Knowledge Exchange and Networking Sessions are organised to enable students to become contributing members of the community and take actions on the improvements of the human condition.

We Are With You Project

We Are With You (WAY) Project is a 4-year community-based social inclusion project for the Southern District. The project, supported by Chow Tai Fook Charity Foundation, aims to contribute to social capital development through the involvement of HKU students and staff. For details, please visit: http://cedars.hku.hk/WAY

Service Network

The Service Network (http://cedars.hku.hk/servicenetwork) is an online platform for community service engagement and networking. By joining the Network, students can:

- Identify service opportunities
- Share service learning experience
- Recruit volunteers for service projects
- Identify funding sources
- Network with local and international NGOs

Funding

- Chui’s Student Excellence Scheme
- SERVICE 100 Fund
- We Are With You Project Fund
- Yang Tuck Ming & Wong Fung Ying Service Learning Fund

For details, please visit: http://cedars.hku.hk/financial.php
Counselling & Person Enrichment

CEDARS-Counselling and Person Enrichment (CoPE) upholds the mission to foster respectful sensitivity to diversity and growth of a community. We strive to provide comprehensive, accessible and flexibly-delivered services. It is our belief that timely and professional attention to your needs and concerns strengthens and deepens your involvement and success in academic and life pursuits.

Resources for Newcomers

Developing Your Own Psychological Profile

To facilitate your successful adjustment to the new learning and social environment, our team develops a web-based self-assessment tool named Psychometer http://psyax.cedars.hku.hk. You may take various quick assessments in the following categories to monitor your study and adjustment at HKU:

- University Adjustment
- Character Strengths
- Learning and Study
- Mood and Stress Level
- Personality and Trait
- Relationship

Instant on-line feedback will be available.

Person Enrichment Programmes

You are also advised to join our Person Enrichment Programmes (Go to CEDARS website > Counselling and Person Enrichment > Person Enrichment for updated programme information). With these resources, you may explore your strengths and weaknesses, enhance your self-awareness, overcome emotional and developmental difficulties, enrich your experience and expand your skill repertoire so that you can make the best use of your personal assets and realize your full potentials.
Professional Counselling Service

Counselling is not only about fixing problems but also for exploring, nurturing and developing our adaptabilities, coping abilities, functioning and potentials. Common challenges faced by new students include adjustment issues, study stress, identifying life goals, interpersonal relationships, personal development, emotional distress and mental health concerns. You will benefit from talking to counsellors who will guide you to discover your personal attributes and strengths, and to learn ways to live a more fulfilling life.

Our professional counselling team comprises of counsellors and clinical psychologists. To make your first appointment, please:

» call 2857 8388 or email cedars-cope@hku.hk, or
» come to our centre at Room 408, Meng Wah Complex.

You will be invited to a 15-20 minute screening session with our Duty Counsellor. Afterwards, you can schedule a full appointment with the Case Counsellor, which is usually within 2 weeks of your first appointment.

CEDARS-Counselling and Person Enrichment

📍 Rm 408, Meng Wah Complex
📞 Tel: 2857 8388
.getUrl(http://cedars.hku.hk/cope)
💌 cedars-cope@hku.hk
🌐 http://www.facebook.com/cedarscope

⏰ Office hours:
Monday to Thursday
9:00 a.m. – 5:45 p.m.
Friday
9:00 a.m. – 6:00 p.m.
Saturday
9:00 a.m. – 1:00 p.m.
CEDARS-Careers and Placement, is a student-centred careers and placement service unit for all HKU students, including non-local students. We strive to deliver effective and all-round career services in career planning, training and workshops. We organize campus recruitment events for graduate and internship positions (Hong Kong, Mainland China and Overseas), industry talks and workshops. We also provide one-on-one career consultation and conduct graduate employment survey. Daily notice on jobs and career events will be sent to students by email. Subject to specific conditions, non-local students of full-time programmes at undergraduate level or above whose study period is not less than one academic year may take up study/curriculum-related internship, on campus part-time job and/or summer employment. For details, please refer to your individual “No Objection Letter” issued by HKSAR Immigration Department, consult CEDARS or visit the webpage of HKSAR Immigration Department at http://www.immd.gov.hk.

Drop-in Service (during term time)
⏰ Mon-Fri: 11:30 am – 12:30 pm; 2:30 pm – 3:30 pm
📍 3/F Meng Wah Complex
📞 2859 2314
📧 2559 5238

For one-on-one consultation, email: guidance@cedars.hku.hk
For general enquiries, email: careers@hku.hk
Website: cedars.hku.hk/cp
The General Education Unit has been offering non-credit bearing courses and programmes since 1995.

We curate programmes in many different formats, for instance, face-to-face interactions with prominent guests, local and overseas visits.

We design a lot of outside-classroom activities because we know it is fun and worthwhile.

We do not require assignments, but that does not mean students do not learn from our wide spectrum of programmes. The philosophy of interest and passion-oriented learning will also gear towards innovation, internationalisation and impact for your holistic education in HKU.

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### Highlights of Semester 1 [2015-2016] programmes

**<GE Trail Walker>**
Since 2004, we started to challenge students’ qualities of resilience, endurance, courage and team spirit through the completion of a 50-kilometre walk along the scenic Hong Kong Trail.

**<Happy 2gether>**
Through cultural and social activities, such as camping; biking in the New Territories; exploring streets and alleys of Hong Kong, etc., we encourage students from local, Mainland and overseas to mingle and integrate while they are learning.

**<Rooftop Farming Project>**
Collaborating with the Sustainability Office, talks, workshops, screenings and visits will be arranged. You can also learn how to become an “urban farmer” within our Main Campus.
**<HONG KONG AGENDA & GLOBAL STUDENT FORUM>**

These two programmes explore the strategic developments of both local and
global economy, culture, and politics. Experts in different fields and students
from all over the world are invited to share their insights and experiences
through seminars, student conferences and salons.

**<F:A:C:E: (FASCINATING ARTS AND CULTURAL EXPERIENCES)>**

1. Class/Fest – drama, music, dance and many more different art forms
2. Subsidies – plan for your own creative event/publication...we help to
make your dreams come true
3. Choices – highlights of arts and cultural programmes in town, mostly
with ticket concessions
4. Mentorship – up close and personal exchanges with the mentors from
various backgrounds

Other interdisciplinary courses and activities related to Science, Technology,
Economics and Finance will also be provided.

Last but not least, GE Gatherland provides unique spaces for you to chill out,
mingle and explore creative ideas. Come visit us and check it out.
SEN Support

Students with disabilities and special educational needs (SEN) are provided with additional learning support and practical assistance. Some of the services include:

- Orienteering
- Information on campus accessibility and facilities
- Support for application for university housing
- Volunteer/Buddy Programme
- Custom-delivered learning support for students with dyslexia and other special educational needs
- On-loan learning aids or equipment
- Provision of funding to procure learning aids/equipment/services
- Special examination arrangement
- Counselling service
- Employment preparation

If you are diagnosed with any kind of disability or SEN, please contact CEDARS-SEN Support at 2857 8388 or cedars-SEN@hku.hk upon your arrival.

iMAP

Sign up iMAP for FREE to stay connected with the University community.

iMap is an online social networking platform exclusively for HKU students. Members can create their own personal profile and link their personal page to blogs, forum and Facebook. This is a useful platform to look for HKU peers with similar interests and hobbies, share information and connect with members from all over the world. You can also look for mini-hall and mini-hall mates via this channel.

Please visit CEDARS website at http://cedars.hku.hk to open an account.
To help newcomers better adjust to the learning and social environment at HKU and facilitate a greater integration of local and non-local students, CEDARS and the language centres (Centre for Applied English Studies and Chinese Language Centre) have jointly organized “Peer Language Tutoring Programme” (both in English & Cantonese).

Non-local students who do not know Cantonese are encouraged to register and learn 30 essential day-to-day “Survival Cantonese” phrases from students who are native speakers.

Half-hour English conversational practice sessions are offered to any HKU students who want to brush up their oral English. All English peer tutors are native or near native English speakers.

You can register as a tutee to learn from your peers, or become a Peer Tutor to help other students. Watch out for enrolment/recruitment notices sent via HKU bulkmail system or posted on our Facebook (facebook.com/cedarscope).

Chinese Courses

Undergraduate students and exchange students can enrol in the credit-bearing Chinese courses run by the School of Chinese. The School runs Cantonese courses and Chinese Language Courses for foreign students. Research postgraduate students can also sign up for the non-credit bearing Cantonese classes offered by the Graduate School.

http://web.chinese.hku.hk
http://www.gradsch.hku.hk

Putonghua Courses

The Hong Kong Putonghua Education and Assessment Centre, Faculty of Education, offers putonghua courses for non-Chinese speakers.

Life on Campus
Accommodation

Hong Kong is a densely populated city. Space is scarce. Accommodation is expensive. You can choose to live on campus or find your own accommodation off campus. Be prepared for extra cost if you choose the latter option.

On Campus Student Residences

Halls (primary for undergraduate students) and Residential Colleges (for undergraduate and postgraduate students in UGC-funded programmes)

Undergraduate students can choose to apply to one of our thirteen undergraduate residential halls and the four Residential Colleges. Amongst these seventeen student residences, two of them are financially and administratively independent.

At HKU, residential education forms part of the proud tradition of the University. They are part of the education system rather than a mere provision of accommodation. As members of halls and colleges have to learn to be independent and interact closely with students of various backgrounds under the same roof, halls are a community of students seeking social and intellectual enrichment.

HKU halls are known for their strong hall spirit. Members identify strongly with their halls. Each hall has its own tradition, culture and unique characteristics. Hall members are expected to participate in various activities.

The four HKU Residential Colleges were opened in September 2012. There are 1800 places for undergraduate and postgraduate students. The Residential Colleges have strong representations of local, mainland and overseas students. There is a lot of in-depth cultural exchange. Students
have very close engagement with the neighbourhood community.

All halls and Residential Colleges have common rooms and recreational facilities and quiet study area. Toilet facilities are communal. Application forms and details can be found at http://cedars.hku.hk/.

The table lists out the HKU Undergraduate Halls and Residential Colleges:

<table>
<thead>
<tr>
<th>Hall/College</th>
<th>Address</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lady Ho Tung Hall</td>
<td>91 Pokfulam Road</td>
<td><a href="http://www.hku.hk/hotung">http://www.hku.hk/hotung</a></td>
</tr>
<tr>
<td>Lee Hysan Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/leehysan">http://www.hku.hk/leehysan</a></td>
</tr>
<tr>
<td>Lee Shau Kee Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.hku.hk/lskhall">http://www.hku.hk/lskhall</a></td>
</tr>
<tr>
<td>Morrison Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.hku.hk/morrison">http://www.hku.hk/morrison</a></td>
</tr>
<tr>
<td>R.C. Lee Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/rclhall">http://www.hku.hk/rclhall</a></td>
</tr>
<tr>
<td>Ricci Hall</td>
<td>93 Pokfulam Road</td>
<td><a href="http://www.hku.hk/ricci">http://www.hku.hk/ricci</a></td>
</tr>
<tr>
<td>Simon K.Y. Lee Hall</td>
<td>On Main Campus (Pokfulam Road)</td>
<td><a href="http://www.hku.hk/skylee">http://www.hku.hk/skylee</a></td>
</tr>
<tr>
<td>St. John’s College</td>
<td>82 Pokfulam Road</td>
<td><a href="http://www.hku.hk/stjohns">http://www.hku.hk/stjohns</a></td>
</tr>
<tr>
<td>Starr Hall</td>
<td>91 Pokfulam Road</td>
<td><a href="http://www.hku.hk/starr">http://www.hku.hk/starr</a></td>
</tr>
<tr>
<td>Suen Chi Sun Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.scsh.hku.hk">http://www.scsh.hku.hk</a></td>
</tr>
<tr>
<td>Swire Hall</td>
<td>On Main Campus (Pokfulam Road)</td>
<td><a href="http://www.hku.hk/swire">http://www.hku.hk/swire</a></td>
</tr>
<tr>
<td>University Hall</td>
<td>144 Pokfulam Road</td>
<td><a href="http://www.hku.hk/uhall">http://www.hku.hk/uhall</a></td>
</tr>
<tr>
<td>Wei Lun Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/weilun">http://www.hku.hk/weilun</a></td>
</tr>
<tr>
<td>Residential Colleges</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>9 Lung Wah Street</td>
<td></td>
</tr>
<tr>
<td>Shun Hing College</td>
<td></td>
<td><a href="http://www.shunhingcollege.hku.hk">http://www.shunhingcollege.hku.hk</a></td>
</tr>
<tr>
<td>Chi Sun College</td>
<td></td>
<td><a href="http://www.chisuncollege.hku.hk">http://www.chisuncollege.hku.hk</a></td>
</tr>
<tr>
<td>Lap-Chee College</td>
<td></td>
<td><a href="http://www.lapcheecollege.hku.hk">http://www.lapcheecollege.hku.hk</a></td>
</tr>
<tr>
<td>New College</td>
<td></td>
<td><a href="http://www.newcollege.hku.hk">http://www.newcollege.hku.hk</a></td>
</tr>
</tbody>
</table>
Postgraduate Student Residences
Postgraduates are eligible to live in the four postgraduate residences and four Residential Colleges. Application procedure and other details can be found on CEDARS website at http://cedars.hku.hk.

Their contact details are listed below:

<table>
<thead>
<tr>
<th>Graduate House</th>
<th>UGC-funded programmes only</th>
<th>On Main Campus (University Drive)</th>
<th><a href="mailto:gradhse@hku.hk">gradhse@hku.hk</a></th>
<th><a href="http://www.hku.hk/gradhse">http://www.hku.hk/gradhse</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>St John’s College</td>
<td>All postgraduates</td>
<td>82 Pokfulam Road</td>
<td><a href="mailto:stjohns@hku.hk">stjohns@hku.hk</a></td>
<td><a href="http://www.hku.hk/stjohns">http://www.hku.hk/stjohns</a></td>
</tr>
<tr>
<td>(postgraduate wing)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Morrison Hall</td>
<td>UGC-funded programmes only</td>
<td>109 Pokfulam Road</td>
<td><a href="mailto:morrison@hku.hk">morrison@hku.hk</a></td>
<td><a href="http://www.hku.hk/morrison">http://www.hku.hk/morrison</a></td>
</tr>
<tr>
<td>Pokfield Road Student</td>
<td>All postgraduates</td>
<td>13-21 Pokfield Road</td>
<td><a href="mailto:prr@cedars.hku.hk">prr@cedars.hku.hk</a></td>
<td><a href="http://www.hku.hk/pflac">http://www.hku.hk/pflac</a></td>
</tr>
<tr>
<td>Residences</td>
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<tr>
<td>Residential Colleges:</td>
<td></td>
<td>9 Lung Wah Street</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Shun Hing College</td>
<td></td>
<td></td>
<td><a href="http://www.shunhingcollege.hku.hk/">http://www.shunhingcollege.hku.hk/</a></td>
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<tr>
<td>- Chi Sun College</td>
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<td><a href="http://www.chisuncollege.hku.hk/">http://www.chisuncollege.hku.hk/</a></td>
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<tr>
<td>- Lap Chee College</td>
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<td><a href="http://www.lapcheecollege.hku.hk/">http://www.lapcheecollege.hku.hk/</a></td>
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<tr>
<td>- New College</td>
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<td></td>
<td><a href="http://www.newcollege.hku.hk/">http://www.newcollege.hku.hk/</a></td>
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Non-Hall Housing

Student Flats (Undergraduate students)
There are twelve Student Flats (72 bedspaces) at 6 Sassoon Road. Each flat accommodates six students and it is self-contained with its own air-conditioned living room, bedrooms, bathroom, kitchen, washing machine and separate main entrance. It is connected to the HKU Campus Network with data ports for internet access in all rooms.

Pokfield Road Residences (Undergraduate students and all postgraduates)
Pokfield Road Residences offer students with flats and shared accommodation. Priority goes to postgraduates. The Residences can accommodate for 262 full time international undergraduates and postgraduate students in four types of flats. They are within walking distance to the University’s Main Campus.
Off-Campus Accommodation

Privately Rented Accommodation
If you do not want to reside in the university student residences, you can choose to find your own apartment or share a flat with your friends or other HKU students. Information on vacant flats and rooms can be found in local newspapers, real estate agencies or from the website of CEDARS. CEDARS runs an ‘Accommodation Service’ which gathers information on rooms and flats available for renting in the vicinity of the campus. The information is posted on an intranet database (http://intranet.hku.hk:8030/osa/app/accom02.form) where all HKU members can get access to it easily. CEDARS also compiles a monthly statistical report on rental information. Guidelines on signing of a tenancy agreement are listed under the section ‘Accommodation’ on the CEDARS webpage at http://cedars.hku.hk.

As a general rule, the landlord will request the tenant to pay a two-month rental deposit and will demand a contract that will last for a year or more. Places advertised in the newspapers are generally arranged by real estate agencies and they will levy a commission fee.

University Rented Accommodation
In anticipation of the growing numbers of non-local students and the shortage of residential places, CEDARS has rented a small number of flats off-campus as a convenient option for this group of students and other needy local students who are interested in living in “off-campus” housing owned by private landlords. These University rented flats are well served by a wide range of excellent facilities including shops, banks, restaurants, and they are within walking distance to the campus.

For more information, please visit CEDARS website at http://cedars.hku.hk/OCH

Bursary Scheme
CEDARS has introduced “Bursary Scheme for Outside Accommodation” since 2009-10 to non-local undergraduate students to enrich their residential experience at HKU. After staying in a hall for at least one year, it will serve good educational value for non-local students if they live in the community. Students can understand more about and be better integrated into the local community. If a few students come together to rent an apartment, they can also learn to take care of and collaborate with one another. For details, please contact Accommodation Service at accommodation@cedars.hku.hk.
Amenities Centres & The Global Lounge

There are three amenities centres in the University and they provide facilities to cater to the recreational and non-academic needs of students.

Take your time, stroll in and discover ..... it will definitely be worth the effort. Do not hesitate to ask the Manager or other Centre staff if you need assistance in using the facilities. Please see below for contact details and the facilities:

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Main Campus
Chong Yuet Ming Amenities Centre

Contact: Ms Susanna Mak
📞 2859 8006
✉️ cymac@hku.hk

Facilities include:
✓ Auditorium
✓ Banner sites
✓ Breastfeeding room
✓ Information counters/booths
✓ Meeting rooms
✓ Multi-purpose rooms
✓ Music rooms
✓ Restaurants
✓ Shower rooms
✓ Student society rooms
✓ Supermarket
✓ Theatre

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Main Campus
Fong Shu Chuen Amenities Centre

GA/F – 2A/F, Swire Building
☎️ Contact: Ms Susanna Mak
📞 2548 0074
✉️ fscac@hku.hk

Facilities include:
✓ Darkroom / Studio
✓ Food corner
✓ Lounge
✓ Meeting rooms
✓ Multi-purpose rooms
✓ Music rooms
✓ Prayer room
✓ Restaurant
✓ Student society rooms
Off Campus
Pokfulam Amenities Centre
Room 207, 2/F, Pauline Chan Building, 10 Sassoon Road
📞 Contact: Mr. Alan Ng
.writeValue(3917 7543
📧 pflac@hku.hk

- Pauline Chan building
  Facilities include:
  ✓ Music room
  ✓ Photocopying corner

- 6 Sassoon Road
  Facilities include:
  ✓ Assembly hall
  ✓ Convenience store
  ✓ Exhibition area
  ✓ Games room
  ✓ Hang Sang Bank ATM
  ✓ Restaurant
  ✓ Table tennis room

Main Campus
The Global Lounge
GA/F, Swire Building
📞 Contact: Global Lounge Manager
2219 4121
📧 globallounge@hku.hk

In addition to the amenities centres, the Global Lounge is another attractive hangout at HKU. This cosy international commonplace is ideal for locals and non-locals to meet up and chitchat!

Facilities include:
✓ Café
✓ Open seating spaces with big screen plasma TV showing international channels
✓ Outdoor café setting
✓ Resources library with international newspapers and information about different countries and overseas universities
Catering Outlets on the Campus

You can easily access to restaurants, café and kiosks located throughout the Main Campus, Centennial Campus, Sassoon Road Campus, student villages and residential halls along Pokfulam Road and Sassoon Road. Their locations and operating hours are listed below:

Maxim’s Food
4/F, Chong Yuet Ming Amenities Centre
7:30 a.m. – 9:30 p.m. (Daily)
Fast food, noodles, Chinese BBQ, SE Asian food

café 330
2/F, Chong Yuet Ming Amenities Centre
7:30 a.m. – 9:00 p.m. (Daily)
Light deli, sandwiches, pastries, pasta, coffee, tea

Asia Pacific (Fong Shu Chuen Amenities Centre Restaurant)
2/F, Fong Shu Chuen Amenities Centre
7:30 a.m. – 8:00 p.m. (Mon - Fri)
11:00 a.m. – 2:00 p.m. (Sat)
Closed (Sun & public holidays)
Fast food, noodles, Chinese BBQ
Asia Pacific (Union Restaurant)
4/F, Haking Wong Building
7:30 a.m. – 9:30 p.m. (Daily)
Fast food, noodles, Chinese BBQ, SE Asian food

Pacific Coffee (Global Lounge Coffee Corner)
G/F, Fong Shu Chuen Amenities Centre, Global Lounge
8:30 a.m. – 9:30 p.m. (Mon - Fri)
9:00 a.m. – 5:00 p.m. (Sat)
Closed (Sun & public holidays)
Sandwiches, breads, pastries, puffs, salad, coffee

Rome Café
P3, Graduate House
11:00 a.m. – 9:30 p.m. (Mon – Sat)
Closed (Sun and public holidays)
Western cuisine (waiter-serviced)

Ebeneezer’s Kebab & Pizzeria (Halal Food Corner)
1/F, Fong Shu Chuen Amenities Centre
10:00 a.m. – 8:00 p.m. (Mon - Sat)
Closed (Sun & public holidays)
Halal food, kebabs, pizza, rice, curry, salad

Starbucks Coffee (Main Library Coffee Shop)
G/F, Library Building (Old Wing)
7:30 a.m. – 10:00 p.m. (Mon – Fri)
7:30 a.m. – 7:00 p.m. (Sat)
10:00 a.m. – 7:00 p.m. (Sun & public holidays)
Pasta, sandwiches, pastries, breads, salad, coffee

Starbucks Coffee (Managed by HKUSU)
G/F, Composite Building, Main Campus
7:30 a.m. – 10:00 p.m. (Mon – Fri)
7:30 a.m. – 8:00 p.m. (Sat)
11:00 a.m. – 6:30 p.m. (Sun & public holidays)
Pasta, sandwiches, pastries, breads, salad, coffee

U-Deli (Managed by HKUSU)
G/F, Composite Building, Main Campus
8:00 a.m. – 6:00 p.m. (Mon – Sat)
Closed (Sun & public holidays)
Lunchbox, snacks, beverages

Robert Black Dining Room
Robert Black College, University Drive
Breakfast: 7:30 am – 9:30 am (daily)
Lunch: 12:30 pm – 2:00 pm (daily)
Dinner: 6:30 pm – 8:00 pm (daily)
Chinese or western set meal
Advance reservation is required for lunch and dinner. Please call 2296-1771

*HKUSU stands for the University of Hong Kong Students’ Union
Fru:yo Factory (Kiosk)
G/F, Chong Yuet Ming Amenities Centre
9:30 a.m. – 7:00 p.m. (Daily)
Frozen yoghurt, croissants, snacks, coffee, beverages

SUBWAY (Kiosk)
Run Run Shaw Podium
8:00 a.m. – 8:30 p.m. (Mon – Sat)
8:00 a.m. – 5:30 p.m. (Sun)
Closed (Public holidays)
Submarine sandwiches, snacks, drinks

TWGHs iBakery (Kiosk)
Run Run Shaw Podium
8:00 a.m. – 4:00 p.m. (Mon – Fri)
Closed (Sat, Sun & public holidays)
Bakery products, coffee, beverages

Mangrove (Tuck Shop)
Covered podium of Main Library (near Sun Yat-sen Place)
10:00 a.m. – 4:00 p.m. (Mon – Fri)
Closed (Sat, Sun & public holidays)
Lunchbox, snacks, sandwiches, hotdogs, beverages

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GROVE Café
LG/F, The Jockey Club Tower
8:00 a.m. – 10:00 p.m. (Mon – Fri)
11:00 a.m. – 10:00 p.m. (Sat, Sun, public holidays)
11:00 a.m. – 10:00 p.m. (Mon – Sun during non-term time)
Western cuisine (dinner only), pasta, sandwiches, snacks, light food and beverages
Delifrance  
G/F, The Jockey Club Tower, Central Podium  
7:30 a.m. – 9:30 p.m. (Mon – Fri)  
8:00 a.m. – 8:00 p.m. (Sat, Sun & public holidays)  
Western fast food, sandwiches, desserts, coffee, tea, beverages

Super Super Congee & Noodle  
G/F, Run Run Shaw Tower, Central Podium  
7:30 a.m. – 9:30 p.m. (Mon – Sat)  
Closed (Sun & public holidays)  
Congee, dumplings & noodles (Guang Dong Style), beverages

BIJAS Vegetarian  
G/F, Run Run Shaw Tower, Central Podium  
11:00 a.m. – 9:00 p.m. (Mon – Sat)  
Closed (Sun & public holidays)  
Vegetarian food (Chinese), dim sum, buns, beverages

Bay View Restaurant  
LG/F, 6 Sassoon Road  
10:00 a.m. – 9:00 p.m. (Mon – Sat)  
Closed (Sun and public holidays)  
Local fast food, Western deli

Ho Tim Hall Restaurant  
91 Pokfulam Road, Jockey Club Student Village I  
8:30 a.m. – 9:00 p.m. (Daily)  
Local fast food

C.C. Canteen  
109 Pokfulam Road, Jockey Club Student Village II  
8:30 a.m. – 9:00 p.m. (Daily)  
Local fast food
Delicious Corner Restaurant
L2, Block A, Phase 4, Cyberport, 100 Cyberport Road, H.K.
8:00 a.m. – 5:15 p.m. (Mon – Fri)
8:00 a.m. – 2:30 p.m. (Sat)
Closed (Sun & public holidays)
Chinese cuisine, Chinese styled soup

Garden Patio (Compass Group Ltd.)
Fun Pui Garden, LG/F, William M.W. Mong Block
11:00 a.m. – 10:00 p.m. (Mon – Sat)
Closed (Sun & public holidays)
Snacks, sandwiches, coffee and tea

HKJCBIR Cafeteria (Knockbox Coffee Company)
4/F, HKJC Building for Interdisciplinary Research, 5 Sassoon Road
9:00 a.m. – 5:00 p.m. (Mon – Fri)
Closed (Sat, Sun & public holidays)
Pasta, dessert, coffee and tea

Stanley Ho Sports Centre Kiosk
10 Sha Wan Drive
9:00 a.m. – 7:00 p.m. (Daily)
Noodles, snacks, beverages

Sports Centres

Sassoon Road
Campus

Cyberport
Phase IV
Daily Necessities

Banking

The Hong Kong Banking system is modelled upon the British system. The majority of banks are open Monday to Friday and on Saturday morning. There are two banks on the Main Campus, with details as follows:

**HSBC**

Run Run Shaw Podium  
2233 3000  
Monday – Thursday: 9:00 a.m. – 4:30 p.m.  
Friday: 9:00 a.m. – 5:00 p.m.  
Saturday: 9:00 a.m. – 1:00 p.m.  
Sunday: Closed

Documents for opening a savings account:
- Passport
- Student card and letter of admission
- Proof of your permanent address in your own country (e.g. original bank statement in English/Chinese, issued in the last three months, latest driving license in English/Chinese)
- Introducer or referee letter from home country’s bank in English/Chinese (if any)
- Hong Kong Identity Card (if any)

Note:
1. Banks may require additional documents in opening of account or reject applications of persons from certain countries. Please allow more time to process your bank account.

2. Students under 18 must be accompanied in person by their parent(s) or legal guardian to open a bank account at one of our local banks. The University is not able to act as your guardian in this context.

You will also find it convenient to have an ATM (Automated Teller Machine) card in order to withdraw money during late hours. The HSBC ATM card can be used interchangeably in the hundreds of ATMs located in MTR stations, branches of HSBC and the Hang Seng Bank throughout Hong Kong (look out for the ETC sign). There is an annual charge for the ATM card. There are also hundreds of ATMs under the JETSO system located throughout the territory. There are three ATM machines on campus, respectively located at the Haking Wong podium, Run Run Shaw podium and at the Centennial Campus.

**Bank of East Asia**

Shop P0030, G/F, Centennial Campus  
3609 1812  
Monday – Friday: 9:00 a.m. – 5:00 p.m.  
Saturday & Sunday: Closed
**Bookstore**

The University bookstore (Swindon Book Co. Ltd) (Tel: 2546 8412) is located at G/F, Chi Wah Learning Commons, Centennial Campus. Textbooks, stationary and books for leisure reading are for sale.

The Hong Kong University Press Bookshop is located at G/F, Run Run Shaw Heritage House (next to the Visitor and Information Centre), Centennial Campus.

The Hong Kong University Students’ Union (HKUSU) also operates a Co-op shop selling stationery and souvenirs. It is located at level UG1 of the Composite Building, the centre of the Main Campus.

**Breastfeeding Room / Mother’s Room**

A Breastfeeding Room is located in Room 106, Chong Yuet Ming Amenities Centre. Users can get a key from the Centre’s office:
Address: Room 201, 2/F, Chong Yuet Ming Amenities Centre
Tel: 2859 8006
Email: cymac@hku.hk

A Mother’s Room is located in Room 5.27, The Jockey Club Tower in the Centennial Campus with the following facilities:

- a washing basin
- a diaper-changing table
- a sofa
- a small table
- electric sockets for electrical milk pumps, and
- a mirror

Opening hours: 9:00 a.m. to 5:00 p.m. from Monday to Friday, except public holidays.

Users would need to get the key from the Facilities Management Office, LG65, Centennial Campus (Tel: 3917 8123).

**Grocery stores / supermarkets—Park’N Shop, Powermart and Wellcome**

Wellcome and Park’N Shop are the two largest supermarket chains in Hong Kong. There are one mini Park’N Shop located on 2/F, Chong Yu Tung Tower. A larger Park’N Shop can be found on 37-47 Bonham Road (about 10 minutes walk from the Main Campus). The nearest Wellcome Supermarket is at the Westwood.
Hong Kong has many traditional fresh vegetable and meat markets (the so called ‘wet market’). The nearest ‘wet markets’ are the ‘Shek Tong Tsui Market’ and the ‘Western Market’ (about 10-minute walk from Hill Road).

**Newspaper**

Newspaper subscriptions can be made at The Hong Kong University Students’ Union (HKUSU) at a discount rate. For details, please contact the Office of the Union (UG1, Composite Building, Main Campus). Local newspapers and international magazines are also available for your perusal at the Office of the Union, UG1, Composite Building, Main Campus, as well as the Main Library.

Level 3 of the Main Library keeps current issues of both local and overseas newspapers. Back copies for the latest month are kept in AV & Reserve Collection on 1/F Main Library. You may also access online news collections subscribed by the Libraries through the website at http://lib.hku.hk.

**Photocopying service**

In addition to the facilities in your faculty, there are a few areas, with machines available for general use.

- Levels 1 and 2 (CPD-1 and CPD-2) of the Learning Commons (LC).
- The Main Library and branch libraries: Octopus operated photocopying machines are available in each library. Library users should observe the copyright ordinance when making photocopies for research or teaching purposes.
- The Oval, 1/F, Knowles Building
- Room 420, 4/F, Knowles Building (Knowles Digital Centre Ltd.)
- Shops along Bonham Road and Hing Hong Road: cheap and reliable services. Some of them even offer binding services.

**Postal service**

There is a letterbox on the Main Campus situated on LG2, Knowles Building. The nearest post Office is Sai Ying Pun Post Office (27 Pokfulam Road, tel 2546 2396), 5-minute walk from the east gate of the Main Campus.

Telephone service

Mobile Phones
Hong Kong is using the GSM network. You can explore a wide range of packages offered by different service providers. When you sign a contract with a service provider, you are normally requested to show your Hong Kong Identity Card, passport, proof of residential address in Hong Kong, etc. As an alternative, you can purchase a roaming pre-paid SIM card.

The following are some of the major mobile phone service providers in Hong Kong:

China Mobile Hong Kong Company Limited
http://www.hk.chinamobile.com

Hong Kong CSL Limited
http://www.hkcsl.com

PCCW HK Limited
http://www2.pccwmobile.com

SmarTone Mobile Communications Limited
http://www.smartone.com

Three Hong Kong
http://www.three.com.hk

Fax
The Office of the The Hong Kong University Students’ Union provides free local fax services for its members (UG1/F of the Composite Building). The Amenities Centres offer local fax services to all students, though charges may be levied. Some stationery shops and printing companies along Bonham Road provide fax services.

Phone Calls
Phones on the campus:
→ 1/F, Meng Wah Complex
→ Shaw Podium
→ G/F, K.K. Leung Building
→ G/F, Main Building
→ P4, P5 & P6, Graduate House
The Institute of Human Performance offers an extensive range of sports facilities and recreational programmes. They also manage the following facilities:

**Pokfulam Road site:**
- Flora Ho and Lindsay Ride Sports Centres (indoor and outdoor sports)
- Stanley Smith Swimming Pool

**Sandy Bay site:**
- Stanley Ho Sports Centre (outdoor sports and athletics)
- Henry Fok Swimming Pool
- Henry Fok Health & Fitness Complex

**Other sites:**
- Tennis Courts at Robert Black College and High West Tennis Court
- IHP ACTIVE Gym on the Centennial Campus

You are encouraged to enjoy sports and recreational facilities during your free time at the sports centres. Information on facilities booking and sports /recreational courses can be obtained at the reception counter of the Flora Ho Sports Centre or from the Institute's website.

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Paid public phones for local/IDD Calls on the campus:
- LG1/F, Library Building (New Wing)
- 1/F, Robert Black College
- P1 & P4 Podium, Graduate House
- UG/F, Knowles Building
- G/F, Haking Wong Building
- G/F, Main Building
- Run Run Shaw Podium

Students are advised to make international calls at telephones that operate with phone cards. Phone cards can be purchased at supermarkets and convenience stores throughout the territory.

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Health and Wellness

Sports facilities

The Institute of Human Performance offers an extensive range of sports facilities and recreational programmes. They also manage the following facilities:

**Pokfulam Road site:**
- Flora Ho and Lindsay Ride Sports Centres (indoor and outdoor sports)
- Stanley Smith Swimming Pool

**Sandy Bay site:**
- Stanley Ho Sports Centre (outdoor sports and athletics)
- Henry Fok Swimming Pool
- Henry Fok Health & Fitness Complex

**Other sites:**
- Tennis Courts at Robert Black College and High West Tennis Court
- IHP ACTIVE Gym on the Centennial Campus
University Health Service

All entitled students may use the University Health Service (UHS).

Students with disability affecting their University life should report to the UHS and CEDARS so that arrangement could be made for the need of special assistance during their time at the University.

The following services are provided by or arranged through the University Health Service:

a. Primary medical care on the 2/F, Meng Wah Complex. Preventive, elective and expensive items are provided at a charge;

b. Specialist care and hospital care at the public specialist clinic* or public ward* of Government hospitals by referral (for full-time student only and excluding any maternity care);

c. Dental service on 3/F, Meng Wah Complex at a competitive charge;

d. Preventive measures including Travel Health Clinic, Wellness Clinic, Well Woman Clinic, Hepatitis Clinic and immunizations at a charge;

e. Physiotherapy on the referral of UHS physicians at a charge;

f. Health education in the form of individual advice, classes / workshops, exhibitions, web information, posters and pamphlets; and

g. Medical aids, equipment and appliances may be provided at a charge.

* For specialist care and hospital care in government clinics and hospitals

- If you are a local citizen, you will be charged at public rate.
- If you are NOT a local citizen, you may be charged at private rate. You should, therefore, purchase comprehensive private medical and hospital insurance covering the whole period of your stay in Hong Kong.
Students who are unable to attend any scheduled appointment should notify the relevant receptionist as soon as possible. In the case of Dental, Physiotherapy, medical checkup, Travel Health Clinic and long consultation appointments, at least 24 hours’ notice must be given for any cancellation, or else a penalty fee would be charged.

Students’ family members are not entitled to any services.

Comprehensive information on the health service and health education can be found on the UHS website: http://www.uhs.hku.hk

Tips on adjustment

You are about to begin or continue your university education at HKU. This transition involves some stress, but it provides opportunities for personal growth. Treasure any new experience as a learning opportunity and appreciate differences to enrich your life. Here are some tips that can help you make your transition to HKU an enjoyable and successful experience.

- Examine your expectations and set realistic goals
- Be curious and interested to listen and observe
- Ask questions and seek clarification
- Actively participate in the student and community activities
- Keep an open mind to diverse culture and values
- Explore Hong Kong and its local culture
- Learn languages and practise basic Cantonese
- Stay connected with family and friends
- Keep your sense of humour
- Maintain a healthy lifestyle
- Manage your time and finance effectively
- Seek advice and counselling if problems or difficulties persist
Tips on healthy living

Foods
- General food hygiene should be observed.
- Hong Kong is famous for its gourmet seafood. However, one should ensure that seafood is well cooked, especially shellfish.
- Serious food borne diseases include: Hepatitis A, Typhoid, Amoebic Dysentery and Cholera. However, they are not common in Hong Kong.

Drinks
The government-run water supply in Hong Kong complies with the standard of the World Health Organization. However, contaminations may still occur in the storage tanks and pipes of the buildings; therefore it is advisable to boil tap water before drinking.

Air Quality
Air Quality Health Index is reported by the Environment Protection Department daily. The Air Quality Health Index provides different health advice for people having different degrees of susceptibility to air pollution, including: people with existing heart or respiratory illnesses, children, elderly, outdoor workers and general public.
Immunization

There is no compulsory immunization in Hong Kong. Advisable immunizations include:

**Measles, Mumps and Rubella**
Measles, Mumps and Rubella are viral diseases that can cause an epidemic from time to time. In Hong Kong, all children are now given the vaccination at one year old and a booster dose at primary one. Those who have only had ONE dose of Mumps or Measles, Mumps and Rubella (MMR) vaccination are advised to have a second dose in order to ensure protection from the disease.

**Hepatitis A and B**
Hepatitis A and B are viral diseases affecting the liver. Hepatitis B is spread by infected blood or body fluids (e.g. through sexual contact). Around eight percent of the people in Hong Kong are carriers of Hepatitis B. Hepatitis A is spread by oral ingestion of contaminated food. Hepatitis A and B vaccination is available. Vaccination campaign within the campus is held in October every year.

Information concerning the current infectious disease in Hong Kong can be obtained from:
Centre for Health Protection, Department of Health, HKSAR
http://www.chp.gov.hk/

Information on Avian Influenza and Middle East Respiratory Syndrome can be obtained from:
HKU Pandemic and Influenza Website
http://www.uhs.hku.hk/pandemicflu/index.php
IT services and facilities

The Information Technology Services (ITS) provides comprehensive information technology services with a state-of-the-art IT environment to support teaching, learning, research and administration. Its facilities include an advanced network, powerful central servers, high-performance computers (HPC) clusters, cloud computing and modern learning environment, and its services include unified communication, portal services, learning management system “Moodle” and web-based administrative applications.

Students can easily access all the centrally provided IT services including the Student Information System (SIS), electronic mail, learning management system “Moodle”, and Library services through HKU Portal (https://hkuportal.hku.hk) using the HKU Portal UID (User Identification) and an associated PIN (Personal Identification Number). Communal PCs with a variety of the latest PC software packages are available for use by students in the Chi Wah Learning Commons (http://www.its.hku.hk/services/tl/lc/chi-wah).

For connecting PC and mobile device to the University’s WiFi network (“HKU”), students please follow the one-time configuration procedures at http://www.its.hku.hk/services/network/connect. Before configuration, they can also use “Wi-Fi.hk via HKU” service (requires no prior configuration) but it only supports quick and immediate network access in an unsecure mode within limited bandwidth (details at http://www.its.hku.hk/documentation/guide/network/wifi/wifihk).

Orientation seminars will be held at the start of each semester to facilitate new students to know more about ITS’ services and facilities. Please visit http://www.its.hku.hk/services/training for the orientation course schedule and registration.

Students can visit ITS Service Desk on the 1/F of Chi Wah Learning Commons at the Centennial Campus, General Enquiry Counter on the 1/F of Library Building (Old Wing), send email to ithelp@hku.hk or call 3917 0123 to get assistance in using the central computing and network services. For more information about the services of ITS, please visit its website at http://www.its.hku.hk.
Insurance coverage

The University has a standard insurance coverage for students. Information on the insurance coverage can be found in the undergraduate and postgraduate handbooks. For more details, please contact the Finance and Enterprises Office at finance@fo.hku.hk or 2859 2237. It is recommended that students should have their own insurance arrangement instead of relying on the standard insurance coverage provided by the University.

Learning Spaces

Chi Wah Learning Commons

The 6,000 square metres Chi Wah Learning Commons (智華館) is located at the podium levels of the University’s new Centennial Campus. The facility, which spreads over three levels, is a technology-rich, shared or common space in which students, teachers and others can come together to interact, and participate in various kinds of activities held there. More information can be found on its website at http://www.its.hku.hk/services/tl/lc/chi-wah.
The Oval

The Oval ([http://www.its.hku.hk/services/tl/lc/theoval](http://www.its.hku.hk/services/tl/lc/theoval)) is located on the first floor of Knowles Building. It is a common area surrounded by a number of classrooms. It has over 80 seats for self-study. There is uPrint service there with three printers. With wireless (WiFi) connection, you can use your own laptop to print and collect printout there.

The Curve

The Curve ([http://www.its.hku.hk/services/tl/lc/thecurve](http://www.its.hku.hk/services/tl/lc/thecurve)) is another learning place located in the Main Campus for individuals. It is on the first floor and second floor in the K.K. Leung Building where next to four lecture theatres.
University Libraries

The HKU Libraries provide scholarly information in support of teaching, learning, and research through the Main Library and its six branch libraries. The Libraries’ strong and comprehensive collections contain rare books, cover a total stock of 2.99* million bound volumes, a substantial holding of audio-visual items and a rich and rapidly expanding collection of e-resources, including 112,893* e-journal subscriptions, 3.53* million e-books and 869* e-databases. They also house the Special Collections which focus on Hong Kong materials and other specialised collections including rare Western books on China.

The extensive services provided by the Libraries include document delivery, interlibrary loan, reference and research consultation, computing, photocopying, scanning and printing services, and thesis binding.

To support the needs of problem-orientated curriculum studies, the Libraries working spaces have been revolutionised to include 24-hour study areas, group discussion rooms and sections allowing students to interact in groups. The third floor of the Main Library has been transformed into Level 3, a technology rich, collaborative and flexible environment which is suitable for today’s students. http://lib.hku.hk/level3

The HKU Scholars Hub is the institutional repository of The University of Hong Kong. As a key vehicle of HKU’s Knowledge Exchange Initiative, The Hub strives to make HKU authors and their research very visible, with the goal of increasing all forms of collaboration.
Students Under 18

You may still be under the age of 18 at the time of admission to this university. In this case, your parent/guardian will be asked to sign a consent form, without which the University may have difficulty in arranging some of the teaching and learning activities, and accommodation for you.

You will be generally treated as an adult and are expected to lead your academic and social lives in HKU as other students. The University will correspond directly with you, but not your parents/guardians, on things related to you such as course enrolment, payment status of fees, academic status, results and grades, etc. Your parent/guardian will only be contacted in emergency or other situations where potential risks are involved.

* As at June 2014

For questions pertaining to library resources or services, please ask a librarian via one of the following means:

🏠 Information Counter (Level 3 Main Library)
✉️ eMail: libis@hku.hk
📞 Telephone: 2859 2203
 (){ WhatsApp-a-Librarian: 5441-5441
Student Life
@HKU
HKU Weeks of Welcome (WoW)

This is a series of induction programmes for newly arrived nonlocal students. Students are free to choose from a series of activities daily. The activities, a mixture of fun, fact finding, visits and tours, aim to help the newly arrived to settle down, induct into the local way and get to know about the new environment and people.

Programme highlights:
• WoW Acquaintances
• WoW Party
• Orientation for Non-local students

Website: cedars.hku.hk/wow
Inauguration Ceremony for New Students

The Inauguration Ceremony is the first formal University gathering for new students. You will meet the President and Vice-Chancellor, senior academics, alumni bodies and the President of HKUSU. The President and Vice-Chancellor will give an inaugural address and host the Robing Ceremony during which freshmen will put on the HKU traditional Green Gown. Tea receptions for respective Faculties will provide a good platform for you to meet your teachers.

Date: 27 August, 2014
Time: 10:00am - 11:00am
Venue: Lee Shau Kee Lecture Centre

Orientation for Non-local Students

This is one of the WoW highlights, an orientation especially for newly arrived non-local students. Topics include knowing HK and HKU, adjustment tips, safety concerns and immigration formalities. The general sessions will be followed by tailor-made sessions for different student groups including exchange students, undergraduates, postgraduates and students from the Mainland.

Date: 29 August, 2014
Time: 9:45 am - 4:30 pm
Venue: Loke Yew Hall, Main Building

Please visit CEDARS website: www.cedars.hku.hk > Website for Non-local Students
Non Academic Induction Programme

The Non Academic Induction Programme prepares students for the psychological, intellectual and social challenges in university education. Among all the activities, the CEDARS Peer Connect and High Table puts first-year undergraduates from different faculties and countries of origin into small groups. Participants will be guided to set ambitious yet realistic personal goals and explore the ideal of a university. The concluding event is a High Table where participants make new friends while further developing a sense of pride and identity with the University.

The Hong Kong University Students’ Union (HKUSU)

The University of Hong Kong is renowned for its vibrant campus life. Students enjoy a high degree of autonomy. The Hong Kong University Students’ Union (HKUSU) is the largest student body on the campus, with nearly 15,000 undergraduate students as its members. Being independent from the university administration, HKUSU aims at promoting welfare like running co-op store, and being students’ representatives and leaders in the University and the society. It has more than 130 sub-organisations, each with distinctive objectives and functions, catering to the diverse interest of the student population. Only HKUSU members can represent HKU or HKU halls to participate in competitive games. For the full list of student clubs and membership details, please refer to the HKUSU homepage at www.hkusu.org.

The Postgraduate Student Association (PGSA)

Our theme “One simple engage, endless Discoveries” brightens the colorful world of The Postgraduate Student Association (PGSA). Established in 1993, the PGSA of The University of Hong Kong has been serving postgraduate students and alumni for more than twenty years. Postgraduate students can make new friends under our welcoming atmosphere from the beginning of the postgraduate journey. To welcome newcomers, PGSA presents the orientation programme.

The Association aims to enhance postgraduate lives in HKU by encouraging students to participate in various academic, social and professional events. The Association is an independent unit like the HKU Students’ Union (HKUSU). PGSA is open to all full-time and part-time postgraduate students in HKU.
The membership is lifetime. It covers many activities which may consist of basketball games, tennis games, social parties, high table dinners, career building workshops, outdoor trips and lectures of special relevance to postgraduates. Members may also have chances to take up voluntary works and serve others.

Office address: P407 Graduate House, No.3 University Drive, The University of Hong Kong, Hong Kong
Opening hours: 6:00pm – 8:00pm (Every Wednesday)
E-mail: pgsa@hku.hk
Webpage: http://www.pgsa.hku.hk
Facebook: https://www.facebook.com/hkupgsa
Chinese Students and Scholars Association (CSSA)

Chinese Students and Scholars Association (CSSA-HKU) is a non-profit making student association founded by Mainland students at the University of Hong Kong thirty years ago. It aims to provide information and various services to help Mainland students to adapt to campus life. It has also established an alumni association (CSSAA) to extend its service to all HKU alumni.

CSSA-HKU welcomes all students and scholars, especially those from Mainland China to apply for the membership. By maintaining the forum <www.hkucssa.com>, QQ/WeChat group <CSSAHKU> and organizing regular social activities, it provides support to members in campus life and in career development. New members of CSSA-HKU will also get an Information Booklet (in Simplified Chinese) in which they can find detailed information about their lives in the university. They may also make enquires to us for tips before arrival via online forum and QQ group or by email to <hkucssa@hotmail.com>.

The Chinese Students and Scholars Association Undergraduate Department (CSSAUD)

Undergraduate students coming from Mainland China can apply to be members of the Chinese Students and Scholars Association Undergraduate Department (CSSAUD). Students from other areas of the world can also join as members. The prime objective of the Association is to provide support for members by organizing regular social activities. Activities such as Orientation Camp, Singing Contest, Welfare Week and graduation party are well-received by members. CSSAUD will go to several cities in China every year in July to meet newly admitted freshmen to help them prepare for future university life and offer them an information booklet. This booklet covers academic, recreational and daily life experience of HKU students. More details about our activities can be found on our homepage at <www.cssaud.com> and WeChat platform: hkucssaud. New students may also write to us at <cssaud@hku.hk> for tips before arrival.
In addition to the above student associations, non-local students may also like to join the following student societies:

**International Society:**
https://www.facebook.com/intlsoc

The International Society encourages students of all backgrounds, cultures, and nationalities to join its growing organization. This English-oriented student society promotes integration and internationalization amongst HKU students by coordinating a wide array of activities, ranging from recreational gatherings to academic seminars. Members of the International Society not only receive premium networking opportunities that allow them to meet people from all over the world, but also the chance to collaborate and launch projects with their colleagues. The society also aims to serve as a platform for students from anywhere in the world to feel like they are at home-right here in HKU, so do not hesitate to contact us at hkuintlsoc@gmail.com or via our website at <www.hkuintlsoc.strikingly.com> today!

**Korean Society, Arts Association, HKUSU:**
https://www.facebook.com/koreansocietyaahkusu
Muslim Students' Association, HKUSU

The Muslim Students’ Association, HKUSU serves as a representative body for the 150+ Muslim students at HKU hailing from a wide array of countries including Turkey, Nigeria, Chechnya, Egypt, Pakistan, Sri Lanka, Bangladesh, Indonesia, China & Hong Kong. They aim to foster understanding & harmony between Muslim students & students of other faiths, and function to facilitate the spiritual, personal & communal development of their members.

Email: msahkusu@hku.hk
Facebook: www.facebook.com/MSAHKUSU
Immigration Matters
It is the responsibility of individual students to maintain a valid and legitimate visa status throughout their studies at HKU. Should there be any circumstantial or personal changes leading to the termination or change of the prevailing visa status, the concerned student is required to report immediately to the Hong Kong Immigration Department and to apply for a fresh visa for study. Pursuing study without a valid visa is a breach of the law.

You should have received a landing slip at the Immigration clearance counter when you arrive Hong Kong.

Please check if you have the following information listed on it:

1. Student – Permitted to remain until “dd/mm/yyyy”
2. Studying the approved course at THE UNIVERSITY OF HONG KONG
3. Your English name
4. Travel document number
5. Arrival date

You are advised to staple the landing slip to your passport and NOT TO LOSE IT during your stay in Hong Kong. You will need to provide it for your student visa extension application (if applicable).

Hong Kong Identity Card

Every person staying in Hong Kong for more than six months is required to obtain a Hong Kong Identity Card. In order to apply for a Hong Kong Identity Card, a person must have a visa (with the exception of tourist visa) which is valid for MORE THAN SIX MONTHS. You are recommended to apply for it without delay. You will also need the Identity Card for extension of your visa.

You may wish to make an interview appointment with the Hong Kong Immigration Department for your Hong Kong Identity Card application. You need to bring along your student visa and passport. Appointments can be booked online at the Hong Kong Immigration Department webpage (http://www.immd.gov.hk/). Your identity card will normally be ready for collection in a month’s time.
**Visa Extension**

If you have extended your study or your limit of stay is shorter than the normal duration of your study programme, you should apply for a visa extension 4 weeks before your limit of stay expires.

Please approach CEDARS for a copy of supporting letter before you submit your application to the Hong Kong Immigration Department. Please also note that it is the responsibility of individual students to renew their visa in a timely manner to maintain a valid and legitimate visa status throughout their study in HKU. Currently, for undergraduates and taught course postgraduates from the Mainland, the contact office at the University is the China Affairs Office (Email: visaapp@hku.hk.) For all other students, please contact CEDARS for a visa extension.

**Re-entry permit**

Most non-local students do not need to apply for re-entry visas to resume studies in Hong Kong provided that you will return to the territory within the limitation of stay imposed on your passport/travel document. For doubtful cases, you can check with the Hong Kong Immigration Department directly at tel 2824 6111.

**Travel to China**

If you would like to travel to Mainland China, you may need to obtain a tourist visa before departure. Further information can be obtained from the local office of the China Travel Service (Hong Kong) Limited (Website: www.ctshk.com).

For the sake of your own safety, if you need to travel outside the territory during your studies in HKU, please keep the University and your parents informed of the details of your travel such as:

- duration of your travel
- destination
- residence during travel
- contacts during travel (e.g. e-mail, telephone)
- contact person in HKSAR
Employment during the Study Programme

Regulations and information on employment during the study programme are available at the webpage of the Hong Kong Immigration Department: www.immd.gov.hk/eng/faq/imm-policy-study.html.

No Objection Letter (NOL)

Upon the issuance of student visas, “eligible students” will receive a “No Objection Letter” (NOL) from the Hong Kong Immigration Department along with their student visa package. The NOL will spell out the type(s) and conditions of employment which the student may take up for the academic year. Please DO NOT discard this letter and keep it in a safe place for future reference. For detailed information, you can refer to the webpage of the Hong Kong Immigration Department.
Introduction to Hong Kong
Social customs

**Greeting**
Chinese in general may not greet or smile to strangers, but they are warm to their friends.

**Names**
A name card should be presented to a Chinese person by holding it in both hands with the Chinese side up.

Use of name: The first character is the family name while the last two characters are the given name. The whole name e.g. Wong Tai Ming, or the given name e.g. Ah Ming is used more frequently. Use of English name is common on the campus. The use of nicknames is common in Hong Kong.

If you have any doubts about what to call someone, simply ask, “what shall I call you?” If people seem unsure what to call you, tell them the name you prefer.
Making Friends
During your stay in Hong Kong, you will have many opportunities to meet local people but you may find that it is not so easy to become good friends with them. Hong Kong people are not always approachable and they may not appear to be eager to talk to strangers.

When you meet a local person on the street, he/she may smile to you and say “hi” or “bye” but not necessarily stop and talk to you. However, Hong Kong people are friendly and good to their friends. Once you have developed a friendship with them, you will find that they are helpful and kind. So, it is best to be open and friendly. Take the first step and you can make some close and lasting friendships.

Customs
A few numbers bear special meaning: with the numbers 4, 14, 24, etc being extremely unlucky while number 2, 3, 8, 18 and 28 signify good luck. Therefore, gifts (e.g. flowers) or tips (paper money) should never be given in these unlucky numbers. Other unlucky or inappropriate gifts are clocks and sharp objects such as knives.

Presents should be wrapped in brightly coloured paper (avoid grey or black). A Chinese will open the gift privately later.

There are five major Chinese festivals, the most important being the Lunar New Year. This is followed by the Ching Ming, Dragon Boat, Mid Autumn and Chung Yeung festivals. There are no classes in the University on these days. The festival dates are well published in the newspaper and in the local calendar.

Meals and Table Manners
Chinese normally eat three meals a day: breakfast, lunch and dinner. Afternoon tea has also become common in Hong Kong. When eating together, Chinese usually place a few dishes in the centre of the table and share the dishes among themselves. Each one, however, has his/her own bowl of rice. They usually eat with chopsticks. On some occasions, they use spoons to eat rice.
Weather signals

Hong Kong in general has a mild weather. It can sometimes be affected by extreme weather. Severe weather phenomena that can affect Hong Kong include tropical cyclones, strong winter and summer monsoon, monsoon troughs, and thunderstorms with associated squalls that are most frequent from April to September.

The government has implemented a warning system. Examples of warnings are Tropical Cyclone Warning, Rainstorm Warning, Cold Weather Warning, Very Hot Weather Warning. There are few grades of Tropical Cyclone Warning Signals (signals No. 1, 3, 8, 9 and 10 being the highest). In addition, there are three Rainstorm Warning Levels (amber, red and black, with black being the highest). When the typhoon signal No. 8 or above and/or black rainstorm warning signal is in force, classes are suspended. You are strongly advised to stay indoors.

Air heating system is uncommon in Hong Kong. You are advised to prepare yourselves with cold resistant clothes and quilts in winter.

For weather information of Hong Kong, please visit webpage of Hong Kong Observatory at http://www.hko.gov.hk

Language and slangs

Hong Kong has two official languages: English and Chinese. English is spoken widely by the foreign community and in business circles, but not every Chinese person will necessarily understand English. The local Chinese community speaks Cantonese, the dialect spoken in the neighbouring Chinese province of Guangdong. Putonghua is becoming widespread, while other Chinese dialects such as Shanghaiese, Hakka, Chiu Chow may also be heard.

Local people use a lot of slangs in their daily conversations. Acquisition of some common phrases will smooth your daily life.
Getting Around
Hong Kong is geographically compact and boasts one of the world's most efficient, safe and frequent public transport systems. Listed below are different modes of transportation.

(Note: Fares listed in this booklet are subject to change.)

**Buses**

All double-decker and coach buses have their final destinations marked in English and Chinese on the front top panel. Routes and fares are fixed. Exact change is required. Octopus cards are accepted.

**Minibuses**

**Red Roof**

Routes are not always fixed and passengers may get on and off anywhere. Pay as you alight. Exact fare is not required and small change can be given. Octopus cards are not commonly accepted.

**Green Roof**

Travel specific routes at fixed prices. Exact payment is required. Octopus cards can be used.

Fares for minibuses are a little higher than buses, but usually in the range of HK$2 to HK$24.
Taxis

Taxis come in different colours, depending on their area of service: red in Hong Kong Island and Kowloon; green in the New Territories; and blue on Lantau Island. Taxis are frequent and are reasonably priced. Only Hong Kong dollars are accepted. Receipts are available on request. Passengers passing through tunnels are required to pay a round trip tunnel fee. Passengers only require to pay single toll charge if they take taxi to cross harbour tunnel at a cross-harbour taxi stand.

Trains

The Mass Transit Railway (MTR) network provides greater ease of travel for rail passengers at competitively priced fares. The Network is comprised of the Kwun Tong Line, Tsuen Wan Line, Island Line, Tung Chung Line, Airport Express Line, Tseung Kwan O Line, East Rail Line, Ma On Shan Line, West Rail Line and the Disneyland Resort Line. Together, they make up a comprehensive transport network that offers fast, reliable and efficient services to passengers travelling to destinations throughout Hong Kong, Kowloon and the New Territories.

Fares vary with destinations. Tickets can be purchased at stations. Octopus cards are accepted.

It is very convenient to travel around Hong Kong by taking MTR at the HKU station.

University shuttle bus service

Residents in campus accommodation can travel to Main Campus and Sassoon Road Campus by means of University Shuttle Bus within normal school hours. Shuttle Bus Schedule can be found at this webpage: www.estates.hku.hk/shuttle/
### Bus and Minibus Routes

<table>
<thead>
<tr>
<th>Destinations → Campus</th>
<th>Stops at HKU gate</th>
<th>Bus/Minibus No.</th>
<th>Fares *</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Central</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>West only</td>
<td>Bus: 4</td>
<td>$5.3</td>
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<tr>
<td></td>
<td></td>
<td>7</td>
<td>$5.3</td>
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<tr>
<td></td>
<td></td>
<td>37A</td>
<td>$4.7</td>
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<tr>
<td></td>
<td></td>
<td>71</td>
<td>$5.3</td>
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<td></td>
<td></td>
<td>91</td>
<td>$5.8</td>
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<td></td>
<td></td>
<td>94</td>
<td>$5.8</td>
</tr>
<tr>
<td></td>
<td>East &amp; West</td>
<td>Bus: 3B</td>
<td>$4.3</td>
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<tr>
<td></td>
<td></td>
<td>40M</td>
<td>$5.3</td>
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<td></td>
<td></td>
<td>Minibus: 8</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Central→HKU: $8.3</td>
<td></td>
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<td></td>
<td></td>
<td>HKU→Central: $5.4</td>
<td></td>
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<td></td>
<td></td>
<td>Central→HKU: $7.5</td>
<td></td>
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<td></td>
<td>HKU→Central: $5.2</td>
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<td></td>
<td>Central→HKU: $7.5</td>
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<td>HKU→Central: $5.2</td>
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<td></td>
<td></td>
<td>East &amp; West Bus: 3B</td>
<td>$4.3</td>
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<td></td>
<td></td>
<td>40M</td>
<td>$5.3</td>
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<td>Minibus: 8</td>
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<td>Central→HKU: $8.3</td>
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<td>HKU→Central: $5.4</td>
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<td>Central→HKU: $7.5</td>
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<td></td>
<td></td>
<td>HKU→Central: $5.2</td>
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<td>Central→HKU: $7.7</td>
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<td>HKU→Central: $5.5</td>
<td></td>
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<tr>
<td><strong>Admiralty</strong></td>
<td>West only</td>
<td>Bus: 90B</td>
<td>$5.8</td>
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<td></td>
<td></td>
<td>23</td>
<td>$6.9</td>
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<td></td>
<td></td>
<td>40</td>
<td>$5.3</td>
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<td></td>
<td></td>
<td>40M</td>
<td>$5.3</td>
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<tr>
<td></td>
<td></td>
<td>Minibus: 10</td>
<td>$9.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>31</td>
<td>$9</td>
</tr>
<tr>
<td><strong>Sassoon Road Campus</strong></td>
<td>East/West</td>
<td>Bus: 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$5.3 to $10.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Minibus: 8, 10, 22, 22S, 28, 31</td>
<td></td>
</tr>
<tr>
<td><strong>Sandy Bay</strong></td>
<td>East/West</td>
<td>Minibus: 10, 10p</td>
<td>$5.5 to $10.5</td>
</tr>
<tr>
<td><strong>Flora Ho/ St John's College/ Ricci/Lady Ho Tung/ Starr Hall</strong></td>
<td>East/West</td>
<td>Bus: 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$4.4 to $10.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Minibus: 8, 10, 22, 22S, 28, 31</td>
<td></td>
</tr>
<tr>
<td><strong>U-Hall</strong></td>
<td>East/West</td>
<td>Bus: 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$4.2 to $7.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Minibus: 22, 22S, 31</td>
<td></td>
</tr>
<tr>
<td><strong>Dental Campus</strong></td>
<td>East/West</td>
<td>Bus: 40M</td>
<td>$4.8 to $10.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Minibus: 8, 10, 22, 28, 31</td>
<td></td>
</tr>
<tr>
<td><strong>Causeway Bay</strong></td>
<td>East/West</td>
<td>Bus: 23</td>
<td>$6.9 to $10.5</td>
</tr>
<tr>
<td></td>
<td>East/West</td>
<td>Minibus: 10, 28, 31</td>
<td></td>
</tr>
<tr>
<td><strong>Western District</strong></td>
<td>West only</td>
<td>Bus: 4, 37A, 7, 71, 91, 94</td>
<td>$4.4 to $5.6</td>
</tr>
<tr>
<td><strong>Tsim Sha Tsui</strong></td>
<td>West only</td>
<td>Bus: 973</td>
<td>$13.6</td>
</tr>
<tr>
<td><strong>Soho/Lan Kwai Fong</strong></td>
<td>East/West</td>
<td>Minibus: 10, 10X, 22, 22S, 28</td>
<td>$6.5 to $9.5</td>
</tr>
<tr>
<td><strong>Mong Kok</strong></td>
<td>West only</td>
<td>Bus: 970</td>
<td>$11.0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bus: 970X</td>
<td>$11.0</td>
</tr>
<tr>
<td><strong>Mong Kok</strong></td>
<td></td>
<td>Victoria Road outside HKU Li Ka</td>
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<tr>
<td></td>
<td></td>
<td>Shing Faculty of Medicine</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bus: 971</td>
<td>$11.0</td>
</tr>
</tbody>
</table>

* Fares listed in this booklet are for reference only and are subject to change.
* Section fares may be applied to some bus/minibus routes.
Directory
Below are some of the embassies in Hong Kong for reference only. It is not a full list. Please visit www.protocol.gov.hk/eng/consular/index.html for a full list.

**Australia**
23-24/F, Harbour Centre, 25 Harbour Road, Wanchai
Tel: 2827 8881
Fax: 2585 4457
[enquiries.hongkong@dfat.gov.au](mailto:enquiries.hongkong@dfat.gov.au)

**Austria**
Rm 2201, Chinachem Tower, 34-37 Connaught Road, Central
Tel: 2522 8086
Fax: 2521 8773
[www.bmeia.gv.at/hongkong](http://www.bmeia.gv.at/hongkong)
[hongkong-gk@bmeia.gv.at](mailto:hongkong-gk@bmeia.gv.at)

**Canada**
8/F, 25 Westlands Road, Quarry Bay, Hong Kong
Tel: 3719 4700
Fax: 2810 6736
[www.hongkong.gc.ca](http://www.hongkong.gc.ca)
[hkong@international.gc.ca](mailto:hkong@international.gc.ca)

**France**
25/F & 26/F, Tower II, Admiralty Centre, 18 Harcourt Road, Admiralty
Tel: 3752 9900
Fax: 3752 9901
[www.consulfrance-hongkong.org](http://www.consulfrance-hongkong.org)
[hongkong@missioneco.org](mailto:hongkong@missioneco.org)

**Germany**
21/F, United Centre, 95 Queensway, Admiralty
Tel: 2105 8788
Fax: 2865 2033
[www.hongkong.diplo.de](http://www.hongkong.diplo.de)
[info@hongkong.diplo.de](mailto:info@hongkong.diplo.de)

**Japan**
46-47/F, One Exchange Square, 8 Connaught Place, Central
Tel: 2522 1184
Fax: 2868 0156
[www.hk.emb-japan.go.jp](http://www.hk.emb-japan.go.jp)
[infojp@hn.mofa.go.jp](mailto:infojp@hn.mofa.go.jp)

**Korea**
5-6/F, Far East Finance Centre, 16 Harcourt Road, Admiralty
Tel: 2529 4141
Fax: 2861 3699
[hkg.mofat.go.kr](http://hkg.mofat.go.kr)
[info@korea.org.hk](mailto:info@korea.org.hk)

**Malaysia**
24/F, Malaysia Building, 47-50 Gloucester Road, Wanchai
Tel: 2821 0800
Fax: 2865 1628
[www.consulate-hongkong.com/malaysia.html](http://www.consulate-hongkong.com/malaysia.html)
[malthkong@kln.gov.my](mailto:malthkong@kln.gov.my)

**New Zealand**
Rm 6501, Central Plaza, 18 Harbour Road, Wanchai
Tel: 2525 5044
Fax: 2845 2915
[www.nzembassy.com/hong-kong](http://www.nzembassy.com/hong-kong)
nzcg_hkg@biznetvigator.com

**Singapore**
Unit 901, 9/F, Tower 1, Admiralty Centre, 18 Harcourt Road, Admiralty
Tel: 2527 2212
Fax: 2866 1239
[www.mfa.gov.sg/hongkong](http://www.mfa.gov.sg/hongkong)
singcg_hkg@sgmfa.gov.sg

**Sweden**
Room 2501, 25/F, Bank of East Asia Harbour View Centre, 56 Gloucester Road, Wanchai
Tel: 2521 1212
Fax: 2596 0308
[www.swedenabroad.com](http://www.swedenabroad.com)
[generalkonsulat.hongkong@gov.se](mailto:generalkonsulat.hongkong@gov.se)

**Thailand**
8/F, Fairmont House, 8 Cotton Tree Drive, Central
Tel: 2521 6481
Fax: 2521 8629
[www.thai-consulate.org.hk](http://www.thai-consulate.org.hk)
[ thaicghk@thai-consulate.org.hk](mailto: thaicghk@thai-consulate.org.hk)

**The Netherlands**
Room 2402B, 24/F, Great Eagle Centre, 23 Harbour Road, Wanchai
Tel: 2599 9200
Fax: 2868 5388
[www.hollandinhongkong.org](http://www.hollandinhongkong.org)
information@netherlands-cg.org.hk

**United Kingdom**
The British Consulate General, 1 Supreme Court Road, Central
Tel: 2901 3000
Fax: 2901 3040
[information@bcg.org.hk](mailto:information@bcg.org.hk)

**United States of America**
26 Garden Road, Central
Tel: 2523 1598
Fax: 2845 8670
[hongkong.usconsulate.gov](http://hongkong.usconsulate.gov)
information_resource_center_hk@yahoo.com
Useful telephone numbers

**Academic Advising Office**
- Room 07, Upper Ground Floor, Knowles Building
- ☏ 2219 4686

**Academic Services Office**
- G04, Run Run Shaw Building
- ☏ 2859 2433

**China Affairs Office**
- Room 249C, 2/F, Main Building
- ☏ 2241 5437

**Equal Opportunity Unit**
- Room 749, 7/F, Knowles Building
- ☏ 2241 5115

**Faculty of Architecture**
- 4/F, Knowles Building
- ☏ 2859 2149

**Faculty of Arts**
- Room 4.05, Run Run Shaw Tower, Centennial Campus
- ☏ 3917 8977

**Faculty of Business and Economics**
- Room 401, 4/F, K.K. Leung Building
- ☏ 3917 5343

**Faculty of Dentistry**
- Prince Philip Dental Hospital, 34 Hospital Road, Sai Ying Pun
- ☏ 2859 0390

**Faculty of Education**
- G03, Hui Oi Chow Science Building
- ☏ 2859 2357

**Faculty of Engineering**
- Room S29, 5/F, Haking Wong Building
- ☏ 2859 2803

**Faculty of Law**
- 10/F, Cheng Yu Tung Tower, Centennial Campus
- ☏ 3917 2951

**Faculty of Science**
- G/F, Chong Yuet Ming Physics Building
- ☏ 3917 2683

**Faculty of Social Sciences**
- 11/F, The Jockey Club Tower, Centennial Campus
- ☏ 3917 1234

**Finance and Enterprises Office**
- 1/F, Knowles Building
- ☏ 2859 2337

**Graduate School**
- P403, Graduate House
- ☏ 2857 3470

**Libraries:**

**Main Library**
- Main Library, Main Campus
- ☏ 2859 2203

**Dental Library**
- 5/F & 6/F, Prince Philip Dental Hospital, Sai Ying Pun
- ☏ 2859 0402

**Education Library**
- 8/F, Meng Wah Complex
- ☏ 3917 2205

**Fung Ping Shan Library**
- 4/F – 6/F, Main Library
- ☏ 2859 2203

**Lui Che Woo Law Library**
- 1/F & 2/F, Cheng Yu Tung Tower, Centennial Campus
- ☏ 3917 2914

**Music Library**
- 11/F, Run Run Shaw Tower, Centennial Campus
- ☏ 3917 2218

**Yu Chun Keung Medical Library**
- 21, Sassoon Road
- ☏ 3917 9215

**Information Technology Services**
- 1/F, Library Building (Old Wing)
- ☏ 2859 2491

**Li Ka Shing Faculty of Medicine**
- 6/F, William M.W. Mong Block, 21 Sassoon Road
- ☏ 3917 9175

**Office of International Student Exchange**
- Global Lounge, G/F, Fong Shu Chuen Amenities Centre
- ☏ 2219 4121

**Security Control Centre**
- G/F, Kadoorie Biological Sciences Building
- ☏ 3917 2882 (24-hour)

**University Health Service**
- 2/F, Meng Wah Complex
- ☏ 2549 4686
Essential contacts in HKSAR

Emergency (Police, Fire, Ambulance) 📞 999

Telephone Enquiries
H.K. Immigration Department 🔍 www.immd.gov.hk 📞 2824 6111
H.K. Tourism Board 🔍 www.discoverhongkong.com 📞 2508 1234
Overseas IDD & phone card 📞 10013
Telephone Directory Enquiries 📞 1081/1083
Weather Enquiries 📞 187 8200

Public Transport
Citybus and New World 🔍 www.nwstbus.com.hk 📞 2873 0818 (Citybus)
First Bus (NWFB) 📞 2136 8888 (NWFB)
H.K. Tramways Limited 🔍 www.hktramways.com 📞 2548 7102
Kowloon Motor Bus 🔍 www.kmb.com.hk 📞 2745 4466
MTR Corporation Limited 🔍 www.mtr.com.hk 📞 2881 8888
New World First Ferry 🔍 www.nwff.com.hk 📞 2131 8181
Star Ferry 🔍 www.starferry.com.hk 📞 2367 7065
The Peak Tram 🔍 www.thepeak.com.hk 📞 2522 0922

Medical Care
Canossa Hospital (Caritas) 🔍 www.canossahospital.org.hk 📞 2522 2181
Hospital Authority 🔍 www.ha.org.hk 📞 2300 6555
Queen Mary Hospital 🔍 www.ha.org.hk/qmh 📞 2255 3838

Other useful booklets
You can find some useful booklets like “Preparatory Guide for Non-local Students” and “First Year at HKU” at http://cedars.hku.hk/publication.php