Welcome to HKU

Guide for Newcomers 2016-2017
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Welcome

Welcome to The University of Hong Kong and Hong Kong. HKU has served as the intellectual gateway for intellectual and cultural exchange between the East and the West since its establishment in 1911. This role has never been as important as it is today because Asia, including China, has seen a much bigger and significant role in the world. All of us need to have a good understanding of cultures that are very different from ours.

As a non-local student, you are especially welcome. We are sure that you can bring in many new insights and ideas which will make the HKU campus even richer. We put together this booklet so that you can settle in quickly and focus your energy on learning and making new friends at HKU. The booklet provides some basic and handy information to help you familiarize with this new environment. For information on academic matters, please refer to the ‘Undergraduate Handbook’ and ‘Postgraduate Handbook’ issued by the Registry. You may also refer to our “First Year at HKU” booklet and “First Year Experience” website cedars.hku.hk/fye. Please also visit the Weeks of Welcome (WOW) website (cedars.hku.hk/wow) for the activities we have prepared for you.

We hope you will find this booklet useful. We also hope that your time in HKU will be very enjoyable and rewarding. May your stay in Hong Kong be a memorable experience!

Dr. Eugenie Leung
Acting Dean of Student Affairs
International Student Services
- We are your first contact

The Centre of Development and Resources for Students (CEDARS) as a whole provides a range of support services to non-local students. The Campus Life section is your first contact. We offer you specific support upon arrival.

Campus Life Support
- We provide information and assistance on non-academic matters.
- We give assistance and guidance on:
  ➔ Visa and immigration formalities
  ➔ Accommodation
  ➔ Weeks of Welcome programmes (Orientation) and cultural adjustment

Why talk to us?
- We are experienced in helping students.
- We understand the university system.
- We have knowledge of issues affecting non-local students.
- All discussions are confidential.
- We can refer you to other services, if necessary.

Who are we?
Director of Campus Life:
Sylvia Wong (sylchan@hku.hk)

Senior Student Advising Officer:
Emily Wong (eypwong@hku.hk)

Accommodation Manager:
Alan Ng (alanhyng@hku.hk)

Student Advising Officer:
Lydia Cheung (lydia430@hku.hk)
Wenkie Koo (wenkie@hku.hk)
Sandy Poon (sandyps@hku.hk)
Kathy Wong (kathywcy@hku.hk)

Catering Manager
Sam Poon (swphoon@hku.hk)

Where can you meet us?
You can always drop in at our counter for general enquiries. Make an appointment anytime to discuss your concerns and needs with a student advising officer.
Arrival Checklist

☐ Report to your hall/hostel directly from Hong Kong airport.

☐ Check into your hall, look for the contacts of the hall buddy team, it is usually listed at the hall reception counter.

☐ Report to the Global Affairs Office (Global Lounge, G/F, Fong Shu Chuen Amenities Centre, Swire Building), if you are admitted for the student exchange programme.
  
  › Collect Registration Package and Orientation Information.

☐ Report to your own Faculty Office. (refer to p. 70 for the location)
  
  › Collect Registration Package.
  
  › Follow registration procedure. (refer to p.7 for details)
  
  › Complete your course selection.

*For full degree students from China and overseas, report to Global Lounge, G/F, Fong Shu Chuen Amenities Centre for the above.

☐ Visit CEDARS (3/F, Meng Wah Complex).
  
  › Finalise visa and immigration matters, particularly if you have some unsettled matters prior to your arrival.

☐ Settle any outstanding payment.
  
  (e.g. tuition fee, lodging fee for residential halls/colleges, caution money, etc.).

☐ Purchase housekeeping items like pillows, pillow cases, bed sheets, stationery items, etc.
Registration Procedure and Student Card

Registration procedure is listed in the following handbooks:

- Undergraduate Handbook

- Postgraduate Student Handbook
  [www.asa.hku.hk/handbook/tpg](http://www.asa.hku.hk/handbook/tpg)

- Graduate School Handbook

Study Plan and Course Selection

For Degree-seeking Undergraduate Students

1. Make sure you know all of your degree requirements by reviewing the general regulations, regulations for first degree curricula, degree regulations and degree syllabus of your curriculum. They can be found on your Faculty website or the Academic Advising Office website (http://aao.hku.hk).

2. Although you may feel overwhelmed by the many activities when you first enter the University, we strongly encourage you to prioritize your schedule and join the induction/orientation activities organized by your Faculty. These will introduce you to teachers and peer advisers and will provide you with the important information about your curriculum.

3. Formulate your study plan as soon as possible. You can do so by logging into the HKU portal, reviewing the course and timetable in Student Information System (SIS), and devising a course selection plan for the coming academic year and
a tentative study plan for the whole study period. Identify some back-up courses (especially for elective courses and common core courses) just in case your preferred courses become full due to quota limitation.

4. While you might not be required to declare your major/minor right away, if you are considering a particular major/minor programme, please make sure that you do not miss any pre-requisites that should be taken in your first year.

5. Every first-year student will have a Faculty Academic Adviser (FAA), a professor in your Faculty who will advise you on study-related matters and academic planning. To make sure that you survive and thrive, you are required to meet with your FAA at least once every semester in your first year. Check who your adviser is in the “Student Center” of the HKU portal and reach out to him/her.

6. Pay attention to the dates of the course selection period and add/drop period and enroll your courses in SIS accordingly. Seek advice from your Faculty Office or the Academic Advising Office as necessary.

7. If you have any academic questions, one-on-one advising is available at the Academic Advising Office (http://booking.aao.hku.hk/). AAO advisers welcome you to the University by helping you understand the academic transition and requirements and discussing with you on how to develop an appropriate study plan.
For Undergraduate Exchange Students

Log in to the HKU portal (SIS) and review the course and timetable of the coming academic year. Compile a tentative course selection plan. Identify some back-up courses just in case your preferred courses become unavailable due to quota limitation or other restrictions. Inform your home institution of changes in your study plan (for credit transfer purposes) if and when necessary.

Pay attention to the dates of the course selection period and add/drop period and enroll your courses in SIS accordingly. Seek advice from your Faculty Office, the Office of International Student Exchange or the Academic Advising Office if you need help.

Others

You should contact your Faculty Office for any information on curriculum, examination arrangements or credit transfer.

Please do not confirm your return flights before your examination schedule is confirmed.

If you wish to apply for a testimonial/transcript, you should submit an application to the Academic Services Office, Room G04, Run Run Shaw Building. The relevant application forms are available from the Academic Services Office, or the website http://www.ase.hku.hk/asoffice/.
Student Resources & Opportunities
The Student Development Section (CEDARS) is committed to developing students into global citizens and socially responsible leaders by engaging them in vibrant, innovative and stimulating co-curricular programmes and offering relevant resources and advice. Our Programme covers three themes:

Leadership Programme supports student leaders to apply their knowledge, skills and creativity to address pressing global issues. It also encourages and facilitates the development of student-initiated projects, NGOs and social enterprises.

Community Engagement Programme offers opportunities for students to enhance their understanding of the world through involvement in local and overseas communities.

Global Citizenship Programme offers opportunities for students to interact with global leaders and change makers in lectures, summits, and conventions. It also supports students to participate in prestigious conferences and competitions worldwide.

Moreover, Student Development Section also provides support for student-initiated projects and NGOs as well as students’ participation in external competitions and conventions.

Website: http://www.cedars.hku.hk/sd
Enquiries: 2857 8387 / cedars-programmes@hku.hk
SERVICE 100

SERVICE 100 provides funding, guidance, advice, and support to enable HKU students to become contributing members of the community and take actions on the improvements of the human condition. Besides the provision of SERVICE 100 Fund, different activities, such as SERVICE 100 Fair, Send-off Ceremony for Summer Service Trips and On My Way to HKU, are organised to provide opportunities for students to serve the community and share their initiatives.

We Are With You Project

We Are With You (WAY) Project is a community-based social inclusion project for the Southern District. The project, supported by Chow Tai Fook Charity Foundation, aims to contribute to social capital development through the involvement of HKU students and staff. For details, please visit: http://cedars.hku.hk/WAY.

Service Network

The Service Network (http://cedars.hku.hk/servicenetwork) is an online platform for community service engagement and networking. By joining the Network, students can:

- Identify service opportunities
- Share service learning experience
- Recruit volunteers for service projects
- Identify funding sources
- Network with local and international NGOs

Funding

A number of education funds are available to support individual students and projects:

- Chui’s Student Excellence Scheme
- SERVICE 100 Fund (incorporating the Student Knowledge Exchange Project Grant)
- We Are With You Project Fund

For details, please visit: http://cedars.hku.hk/financial.php.
Counselling and Person Enrichment

The Counselling and Person Enrichment Section (CEDARS) is committed to empowering students to develop their social capability and emotional resilience, and also to capitalise on their character strengths, and to live a fulfilling and psychologically healthy life so that they are able to achieve personal success, overcome life challenges and contribute to the community by demonstrating integrity, sensitivity, and leadership.

Resources for Newcomers

Developing Your Own Psychological Profile

To facilitate your successful adjustment to the new learning and social environment, our team develops a web-based self-assessment tool named Psychometer at http://psyax.cedars.hku.hk. You may take various quick assessments in the following categories to monitor your progress on study and adjustment at HKU:

- University Adjustment
- Character Strengths
- Learning and Study
- Mood and Stress Level
- Personality and Trait
- Relationship

Instant on-line feedback, recommendations and enrichment tips are available.

Person Enrichment Programmes

You are also advised to join our Person Enrichment Programmes (Go to CEDARS website > Co-curriculum > Person Enrichment Programme (PE 1.0 & 2.0) for updated programme information). Our programmes are tailor-made according to students’ areas of interest, such as development of leadership, social confidence, self-improvement and relationships. With these resources, you may explore your strengths and weaknesses, enhance your self-understanding and expand your skill repertoire so that you can make the best use of your personal assets and realize your full potentials.
Professional Counselling Service

Counselling is not only about fixing problems but also for exploring, nurturing and developing our adaptabilities, coping abilities, functioning and potentials. Common challenges faced by new students include adjustment issues, study stress, identifying life goals, interpersonal relationships, personal development, emotional distress and mental health concerns. You will benefit from talking to counsellors who will guide you to discover your personal attributes and strengths, and to learn ways to overcome personal difficulties and to live a more fulfilling life. Our service is confidential and free-of-charge.

Our professional counselling team comprises of counsellors and clinical psychologists. To make your first appointment, please:

» call 3917 8388 or
» email cedars-cope@hku.hk, or
» come to our centre.

You will be invited to a 15-20 minute screening session with our Duty Counsellor. Afterwards, you can schedule a full appointment with the Case Counsellor, which is usually within 2 weeks of your first appointment.

CEDARS-Counselling and Person Enrichment
Room 301-323, Main Building
Tel: 3917 8388

http://cedars.hku.hk/cope
cedars-cope@hku.hk
https://www.facebook.com/cedarscope
Office hours:
Mon – Thu: 9:00 a.m. – 5:45 p.m.
Fri: 9:00 a.m. – 6:00 p.m.
Sat: 9:00 a.m. – 1:00 p.m.
Careers and Placement

Careers and Placement section (CEDARS) is committed to nurturing students to become global talents possessing professional competencies and entrepreneurial mindset. We serve as a platform with all-round, high quality co-curricular programmes and placement resources. We support and empower students to explore and select suitable career options, acquire essential skills for workplace success, pursue a personally rewarding career and make positive impact to society.

We organize campus recruitment events for graduate and internship positions (Hong Kong, Mainland China and Overseas), industry talks and workshops. We also provide our students with plentiful opportunities for networking with seasoned professionals and executives through, for example, regular networking events, career talks and workshops involving professionals and alumni, and careers fairs where students can meet executives from our employer network. Our dedicated and professional advisers are eager to support students through career training workshops and one-on-one career advising sessions. On-line career resources are also available to help students choose fulfilling careers, prepare for specific professions, and make decisions about job offers. Daily notice on jobs and career events are sent to students by email.

Subject to specific conditions, non-local students of full-time programmes at undergraduate level or above whose study period is not less than one academic year may take up study/curriculum-related internship, on campus part-time job and/or summer employment. For details, please refer to your individual “No Objection Letter” issued by HKSAR Immigration Department, consult CEDARS or visit the webpage of HKSAR Immigration Department at http://www.immd.gov.hk.

Drop-in Service (during term time)

Mon - Fri: 11:30a.m. – 12:30p.m.; 2:30p.m. – 3:30p.m.
3/F, Meng Wah Complex
2859 2314
2559 5238

For one-on-one consultation, email: guidance@cedars.hku.hk
For general enquiries, email: careers@hku.hk
Website: cedars.hku.hk/cp
The General Education Unit has been offering non-credit bearing courses and programmes since 1995.

We curate programmes in many different formats, for instance, face-to-face interactions with prominent guests, local and overseas visits.

We design a lot of outside-classroom activities because we know they are fun and worthwhile.

We do not require assignments, but that does not mean students do not learn from our wide spectrum of programmes. The philosophy of interest and passion-oriented learning will also gear towards innovation, internationalisation and impact for your holistic education in HKU.

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**Highlights of Semester 1 [2016-2017] programmes**

**<Ge Trail Walker>**
Since 2004, we started to challenge students’ qualities of resilience, endurance, courage and team spirit through the completion of a 50-kilometre walk along the scenic Hong Kong Trail.

**<Happy 2Gether>**
Through cultural and social activities, such as camping; biking in the New Territories; exploring streets and alleys of Hong Kong, etc., we encourage students from local, Mainland and overseas to mingle and integrate while they are learning.

**<Rooftop Farming Project>**
Collaborating with our Sustainability Office, talks, workshops, screenings and visits will be arranged. You can also learn how to become an “urban farmer” within our Main Campus.
<HONG KONG AGENDA & GLOBAL STUDENT FORUM>
These two programmes explore the strategic developments of both local and
global economy, culture, and politics. Experts in different fields and students
from all over the world are invited to share their insights and experiences
through seminars, student conferences and salons.

<F:A:C:E: (FASCINATING ARTS AND CULTURAL EXPERENCES)>
1. Class/Fest – drama, music, dance and many more different art forms
2. Subsidies – plan for your own creative event/publication...we help make your dreams come true
3. Choices – highlights of arts and cultural programmes in town, mostly with ticket concessions
4. Mentorship – up close and personal exchanges with the mentors from various backgrounds

Other interdisciplinary courses and activities related to Science, Technology, Economics and Finance will also be provided.

Last but not least, GE Gatherland provides unique spaces for you to chill out, mingle and explore creative ideas. Come visit us and check it out.
SEN Support

Students with disabilities and Special Educational Needs (SEN) are provided with additional learning support and practical assistance. Some of the services include:

- Campus orienteering
- Information on campus facilities
- Support for application for special housing arrangement
- Buddy Programme
- Custom-delivered learning support
- On-loan learning aids or equipment
- Information on funding resources to procure learning aids/equipment/services
- Special examination arrangement
- Counselling service
- Employment preparation

If you are diagnosed with any kind of disability or SEN, please contact CEDARS-SEN Support at 3917 8388 or cedars-SEN@hku.hk upon your arrival.

iMAP

Sign up on iMAP to stay connected with the University community for FREE.

iMap is an online social networking platform exclusively for HKU students. Members can create their own personal profile and link their personal page to blogs, forum and Facebook. This is a useful platform to look for HKU peers with similar interests and hobbies, share information and connect with members from all over the world. You can also look for mini-hall and mini-hall mates via this channel.

Please visit CEDARS website at http://cedars.hku.hk to open an account.
To help newcomers better adjust to the learning and social environment at HKU and facilitate a greater integration of local and non-local students, CEDARS and language centres (Centre for Applied English Studies and Chinese Language Centre) have jointly organized “Peer Language Tutoring Programme” (both in English & Cantonese).

Non-local students who do not know Cantonese are encouraged to register and learn 30 essential day-to-day “Survival Cantonese” phrases from students who are native speakers.

Half-hour English conversational practice sessions are offered to any HKU students who want to brush up their oral English. All English peer tutors are native or near native English speakers.

You can register as a tutee to learn from your peers, or become a Peer Tutor to help other students. Watch out for enrolment/recruitment notices sent via HKU bulkmail system or posted on our Facebook (facebook.com/cedarscope).

**Chinese Courses**

Undergraduate students and exchange students can enrol in the credit-bearing Chinese courses run by the School of Chinese. The School runs Cantonese courses and Chinese Language Courses for foreign students. Research postgraduate students can also sign up for the non-credit bearing Cantonese classes offered by the Graduate School.

http://web.chinese.hku.hk
http://www.gradsch.hku.hk

**Putonghua Courses**

The Hong Kong Putonghua Education and Assessment Centre, Faculty of Education, offers Putonghua courses for non-Chinese speakers.

Amenities Centres, the Global Lounge and Chong Yuet Ming Cultural Centre

**Amenities Centres**

There are three amenities centres in the University and they provide facilities to cater to the recreational and non-academic needs of students.

Take your time, stroll in and discover⋯⋯ it will definitely be worth the effort. Do not hesitate to ask the Manager or other Centre staff if you need assistance in using the facilities. Please see below for contact details and the facilities:

### Main Campus

**Chong Yuet Ming Amenities Centre**

G/F - 2/F  
Contact: Ms Susanna Mak  
📞 2859 8006  
✉️ cymac@hku.hk

Facilities include:
- Banner sites
- Breastfeeding room
- Information counters/booths
- Meeting rooms
- Multi-purpose rooms
- Music rooms
- Restaurants
- Shower rooms
- Student society rooms
- Supermarket

### Main Campus

**Fong Shu Chuen Amenities Centre**

GA/F – 2A/F, Swire Building  
Contact: Ms Susanna Mak  
📞 2548 0074  
✉️ fscac@hku.hk

Facilities include:
- Darkroom / Studio
- Food corner
- Lounge
- Meeting rooms
- Multi-purpose rooms
- Music rooms
- Prayer room
- Restaurant
- Student society rooms
Off-Campus
Pokfulam Amenities Centre
Room 207, 2/F, Pauline Chan Building, 10 Sassoon Road
 cvs Contact: Mr. Alan Ng
cv 3917 7543
 cv pflac@hku.hk

- Pauline Chan Building
  Facilities include:
  ✔ Music room
  ✔ Photocopying corner

- 6 Sassoon Road
  Facilities include:
  ✔ Assembly hall
  ✔ Convenience store
  ✔ Exhibition area
  ✔ Games room
  ✔ Hang Sang Bank ATM
  ✔ Restaurant
  ✔ Table tennis room

Main Campus
The Global Lounge
GA/F, Swire Building
 cvs Contact: Global Lounge Manager
cv 2219 4549
 cv globallounge@hku.hk

In addition to the amenities centres, the Global Lounge is another attractive hangout at HKU. This cosy international commonplace is ideal for locals and non-locals to meet up and chitchat!

Facilities include:
- Café
- Open seating spaces
- Outdoor café setting
- Corner for international newspapers and magazines
- Information corner about different countries and overseas universities
Chong Yuet Ming Cultural Centre

Main Campus
Chong Yuet Ming Cultural Centre

Chong Yuet Ming Cultural Centre (CYMCC), managed by CEDARS, is located at 3/F to 5/F above the Chong Yuet Ming Amenities Centre on the Main Campus of HKU. This new Cultural Centre, housing an auditorium, a studio theatre and exhibition gallery, is expected to be in full operation for the academic year 2016-17.

Yuet Ming Auditorium

The Yuet Ming Auditorium is located at 5/F of Chong Yuet Ming Cultural Centre, which is the most modern and well-equipped proscenium theatre with a capacity of 400 seats. Basic furnishings are provided. The place can be used for drama, dance, band show and screening.
Studio 303

Studio Theatre 303 is located at 3/F of CYMCC. Studio 303 with a capacity of 140 seats, is an ideal performing venue for experimental performances in various art forms, such as drama, dance, musical performance and theatrical workshop.

Exhibition Gallery

Exhibition Gallery, located at the 5/F of CYMCC with 134 m$^2$ of exhibition area, is an ideal place for student artwork exhibition.
Catering Outlets on Campus

You can easily get access to restaurants, cafés and food kiosks located throughout the Main Campus, Centennial Campus, Sassoon Road Campus, student villages and residential halls along Pokfulam Road and Sassoon Road. Their locations and opening hours are listed below:

Main Campus

**Maxim’s Food**
4/F, Chong Yuet Ming Cultural Centre
7:30 a.m. – 9:30 p.m. (Daily)
Local dishes, noodles, Chinese BBQ, dim sum, sandwiches, SE Asian food

**Café 330**
2/F, Chong Yuet Ming Amenities Centre
7:30 a.m. – 8:30 p.m. (Mon - Fri)
10:00 a.m. – 6:30 p.m. (Sat, Sun & public holidays)
Pasta, sandwiches, bread, desserts, salads, beverages

**Fong Shu Chuen Amenities Centre Restaurant (Asia Pacific Catering Corporation Ltd.)**
2/F, Fong Shu Chuen Amenities Centre
7:30 a.m. – 8:00 p.m. (Mon - Fri)
11:00 a.m. – 2:00 p.m. (Sat)
Closed (Sun & University holidays)
Local dishes, noodles, Chinese BBQ, SE Asian Food
Union Restaurant (Asia Pacific Catering Corporation Ltd.)
4/F, Haking Wong Building
7:30 a.m. – 9:30 p.m. (Daily)
Local dishes, noodles, Chinese BBQ, SE Asian food

Pacific Coffee
G/F, Fong Shu Chuen Amenities Centre, Global Lounge
8:30 a.m. – 9:30 p.m. (Mon - Fri)
9:00 a.m. – 5:00 p.m. (Sat)
Closed (Sun & public holidays)
Sandwiches, pastries, drinks, salads, desserts, beverages

Rome Café (Administered by Graduate House)
P3, Graduate House, University Drive
11:00 a.m. – 9:30 p.m. (Mon - Sat)
Closed (Sun)
Western cuisine (waiter-serviced), pasta, rice, beverages

Ebenezer’s Kebab & Pizzeria (Halal Food Corner)
1/F, Fong Shu Chuen Amenities Centre
10:00 a.m. – 8:45 p.m. (Mon - Sat)
Closed (Sun & public holidays)
Halal food, kebabs, Biryani rice, pizza, rice, curry, snacks, beverages

Starbucks Coffee (Main Library Coffee Shop)
G/F, Library Building (Old Wing)
7:30 a.m. – 10:00 p.m. (Mon - Fri)
7:30 a.m. – 7:00 p.m. (Sat)
10:00 a.m. – 7:00 p.m. (Sun & public holidays)
Sandwiches, pastries, breads, salad, coffee

Starbucks Coffee (Administered by the Hong Kong University Students’ Union)
G/F, Composite Building
7:30 a.m. – 10:00 p.m. (Mon - Fri)
7:30 a.m. – 8:00 p.m. (Sat)
11:00 a.m. – 6:30 p.m. (Sun & public holidays)
Sandwiches, pastries, breads, salad, coffee

U-Deli (Administered by the Hong Kong University Students’ Union)
G/F, Composite Building
9:00 a.m. – 6:00 p.m. (Mon - Fri)
10:00 p.m. – 4:00 p.m. (Sat)
Closed (Sun & public holidays)
Lunchbox, snacks, beverages

U-Sweet (Administered by the Hong Kong University Students’ Union)
G/F, Composite Building
12:00 noon – 2:00 a.m. (Mon - Fri)
12:00 noon – 8:00 p.m. (Sat & Sun)
Lunchbox, dessert, snacks, beverages

Robert Black Dining Room
Robert Black College, University Drive
Breakfast: 7:30 a.m. - 9:30 a.m. (Daily)
Lunch: 12:30 p.m. – 2:00 p.m. (Daily)
Dinner: 6:30 p.m. – 8:00 p.m. (Daily)
Chinese or western set meal
Advance reservation is required for lunch and dinner. Please call 22961771.
Catering Outposts
(Main Campus)

Fru:yo Factory (Kiosk)
G/F, Chong Yuet Ming Amenities Centre
9:30 a.m. – 7:00 p.m. (Daily)
Croissants, waffles, snacks, beverages

SUBWAY (Kiosk)
Run Run Shaw Podium
8:00 a.m. – 8:30 p.m. (Mon - Sat)
8:00 a.m. – 5:30 p.m. (Sun)
Closed (public holidays)
Submarine sandwiches, snacks, beverages

TWGHs iBakery (Kiosk)
Run Run Shaw Podium
8:00 a.m. – 5:00 p.m. (Mon - Fri)
Closed (Sat, Sun & public holidays)
Bakery products, beverages

Mangrove (Tuck Shop)
Covered podium of Main Library
(near Sun Yat-sen Place)
10:00 a.m. – 4:00 p.m. (Mon - Fri)
Closed (Sat, Sun & public holidays)
Lunchbox, snacks, sandwiches, beverages

Centennial Campus

GROVE Café
LG/F, The Jockey Club Tower
7:30 a.m. – 10:00 p.m. (Mon - Fri),
8:00 a.m. – 10:00 p.m. (Sat),
8:00 a.m. – 9:30 p.m. (Sun, public holidays)
Western cuisine, pasta, sandwiches, snacks, light food and beverages

DéliFrance
G/F, The Jockey Club Tower
7:30 a.m. – 10:00 p.m. (Mon - Fri)
8:00 a.m. – 8:00 p.m. (Sat, Sun & public holidays)
Western fast food, sandwiches, desserts, beverages
Super Super Congee & Noodles
G/F, Run Run Shaw Tower
7:30 a.m. – 9:30 p.m. (Mon - Sat)
Closed (Sun & public holidays)
Congee, dumplings & noodles (Guangdong Style), beverages

BIJAS Vegetarian
G/F, Run Run Shaw Tower
8:00 a.m. – 9:00 p.m. (Mon - Fri)
11:30 a.m. – 9:00 p.m. (Sat & public holidays)
Closed (Sun)
Vegetarian food (Chinese), dim sum, buns, beverages

Pokfulam Road
Student Villages

Jockey Club Student Village I - Ho Tim Hall Restaurant
91 Pokfulam Road, Jockey Club Student Village I
8:30 a.m. – 9:00 p.m. (Daily)
Local fast food

Jockey Club Student Village II Restaurant
109 Pokfulam Road, Jockey Club Student Village II
8:30 a.m. – 9:00 p.m. (Daily)
Local fast food

Sassoon Road Campus

Bay View Restaurant
LG/F, 6 Sassoon Road
8:00 a.m. – 8:00 p.m. (Mon - Fri)
8:00 a.m. – 2:00 p.m. (Sat)
Closed (Sun and public holidays)
Local fast food, noodles, Chinese BBQ, SE Asian Food

SUBWAY (Kiosk)
Fan Pui Garden, LG/F, William M.W. Mong Block
8:00 a.m. – 6:00 p.m. (Mon - Sat)
Closed (Sun & University holidays)
Submarine sandwiches, snacks, beverages
Sports Centres

Stanley Ho Sports Centre Food Kiosk
10 Sha Wan Drive
9:00 a.m. – 7:00 p.m. (Daily)
Noodles, snacks, beverages

Cyberport Phase IV

Delicious Corner (Waiter-serviced Restaurant)
L2, Block A, Phase 4, Cyberport, 100 Cyberport Road, H.K.
8:00 a.m. – 5:15 p.m. (Mon - Fri)
8:00 a.m. – 2:30 p.m. (Sat)
Closed (Sun & public holidays)
Chinese cuisine
Daily Necessities

Banking

The Hong Kong Banking system is modelled upon the British system. The majority of banks are open Monday to Friday and on Saturday morning. There are two banks on Main Campus, with details as follows:

**HSBC**
Run Run Shaw Podium  
Tel: 2233 3000  
Mon – Thu: 9:00 a.m. – 4:30 p.m.  
Fri: 9:00 a.m. – 5:00 p.m.  
Sat: 9:00 a.m. – 1:00 p.m.  
Sun: Closed

**Bank of East Asia**
Shop P0030, G/F, Centennial Campus  
Tel: 3609 1812  
Mon – Fri: 9:00 a.m. – 5:00 p.m.  
Sat & Sun: Closed

Documents for opening a savings account:
- Passport
- Student card and letter of admission
- Proof of your permanent address in your own country (e.g. original bank statement in English/Chinese, issued in the last three months, latest driving license in English/Chinese)
- Introducer or referee letter from home country’s bank in English/Chinese (if any)
- Hong Kong Identity Card (if any)

Note:
1. Banks may require additional documents in opening of account or reject applications of persons from certain countries. Please allow more time to process your bank account.

2. Students under 18 must be accompanied in person by their parent(s) or legal guardian to open a bank account at one of our local banks. The University is not able to act as your guardian in this context.

You will also find it convenient to have an ATM (Automated Teller Machine) card in order to withdraw money. The HSBC ATM card can be used interchangeably in the hundreds of ATMs located in MTR stations, branches of HSBC and the Hang Seng Bank throughout Hong Kong (look out for the ETC sign). There is an annual charge for the ATM card. There are also hundreds of ATMs under the JETSO system located throughout the territory. There are a few ATM machines on campus, respectively located at the Haking Wong Podium, Run Run Shaw Podium and at the Centennial Campus.
Bookstores

The University bookstore (Swindon Book Co. Ltd) (Tel: 2546 8412) is located at G/F, Chi Wah Learning Commons, Centennial Campus. Textbooks, stationery and books for leisure reading are for sale.

The Hong Kong University Press Bookshop is located at G/F, Run Run Shaw Heritage House (next to the Visitor and Information Centre), Centennial Campus.

The Hong Kong University Students’ Union (HKUSU) also operates a Co-op shop selling stationery and souvenirs. It is located at level UG1 of the Composite Building.

Breastfeeding Room/Mother’s Room

A Breastfeeding Room is located at Room 106, Chong Yuet Ming Amenities Centre, Main Campus. Users can get the key from the Centre Office:

Address: Room 201, 2/F, Chong Yuet Ming Amenities Centre
Tel: 2859 8006
Email: cymac@hku.hk

A Mother’s Room is located at Room 5.27, The Jockey Club Tower, Centennial Campus. Users can get a key from the Facilities Management Office:

Address: Room LG65, Centennial Campus
Tel: 3917 8123
Email: hkujll@ap.jll.com

Facilities include:
• a washing basin
• a diaper-changing table
• a sofa
• a small table
• electric sockets for electrical milk pumps, and
• a mirror

Grocery Stores/Supermarkets – Park’N Shop and Wellcome

Hong Kong has many traditional fresh vegetable and meat markets (the so called ‘wet market’). The nearest ‘wet markets’ are the ‘Shek Tong Tsui Market’ and the ‘Western Market’ (about 10-minute walk from Hill Road).
Park’N Shop and Wellcome are the two largest supermarket chains in Hong Kong. There is one mini Park’N Shop located at 2/F, Chong Yuet Ming Amenities Centre. A larger Park’N Shop can be found on 37-47 Bonham Road (about 10-minute walk from the Main Campus). Nearby a Wellcome can be found on 62 Bonham Road. Another Wellcome is at the Westwood (89 Pokfulam Road).

Newspapers

Newspaper subscriptions can be made at The Hong Kong University Students’ Union (HKUSU) at a discount rate. For details, please contact the Office of the Union (UG1, Composite Building, Main Campus). Local newspapers and international magazines are also available for your perusal at the Office of the Union, UG1, Composite Building, Main Campus, as well as the Main Library.

Level 3 of the Main Library keeps current issues of both local and overseas newspapers. Back copies for the latest month are kept in AV & Reserve Collection on 1/F Main Library. You may also access online news collections subscribed by the Libraries through the website at http://lib.hku.hk.

Photocopying Service

In addition to the facilities in your faculty, there are a few areas, with machines available for general use.

- Levels 1 and 2 (CPD-1 and CPD-2) of the Chi Wah Learning Commons (LC).
- The Main Library and other libraries: Octopus operated photocopying machines are available in each library. Library users should observe the copyright ordinance when making photocopies for research or teaching purposes.
- The Oval, 1/F, Knowles Building.
- Room 420, 4/F, Knowles Building (Knowles Digital Centre Ltd.).

Shops along Bonham Road and Hing Hon Road provide cheap and reliable services. Some of them even offer binding services.

Postal Service

There is a letterbox on the Main Campus situated at LG2/F of Knowles Building. The nearest Post Office is Sai Ying Pun Post Office (27 Pokfulam Road, tel: 2546 2396), 5-minute walk from the east gate of the Main Campus.

The following are some of the major mobile phone service providers in Hong Kong:

China Mobile Hong Kong Company Limited
http://www.hk.chinamobile.com

CSL Mobile Limited
http://www.hkcscl.com

SmarTone Mobile Communications Limited
http://www.smartone.com

Three Hong Kong
http://www.three.com.hk

Fax
The Office of the The Hong Kong University Students’ Union provides free local fax services for its members (UG1/F of the Composite Building). The Amenities Centres offer local fax services to all students, though charges may be levied. Some stationery shops and printing companies along Bonham Road also provide fax services.

Public Phones
Public phones on the campus:
- 1/F, Meng Wah Complex
- Run Run Shaw Podium
- G/F, K.K. Leung Building
- G/F, Main Building
- P4, P5 & P6, Graduate House
Health and Wellness

Sports Facilities

The Centre for Sports and Exercise offers an extensive range of sports facilities and recreational programmes. They also manage the following facilities:

Pokfulam Road site:
- Flora Ho and Lindsay Ride Sports Centres (for indoor and outdoor sports)
- Stanley Smith Swimming Pool

Sandy Bay site:
- Stanley Ho Sports Centre (for outdoor sports and athletics)
- Henry Fok Swimming Pool
- Henry Fok Health & Fitness Complex

Other sites:
- Tennis Courts at Robert Black College and High West Tennis Court
- IHP ACTIVE Gym on the Centennial Campus

You are encouraged to enjoy sports and recreational facilities during your free time at the sports centres. Information on facilities booking and sports/recreational courses can be obtained at the reception counter of the Flora Ho Sports Centre or from the Centre's website.

Tel: 2817 4046
Fax: 2855 0344
www.ihp.hku.hk
University Health Service

All entitled students may use the University Health Service (UHS).

Students with disability affecting their University life should report to the UHS and CEDARS so that arrangement could be made for the need of special assistance during their time at the University.

The following services are provided by or arranged through the University Health Service:

a. Primary medical care on the 2/F, Meng Wah Complex. Preventive, elective and expensive items are provided at a charge
b. Specialist care and hospital care at the public specialist clinic* or public ward* of Government hospitals by referral (for full-time student only and excluding any maternity care)
c. Dental service on 3/F, Meng Wah Complex at a competitive charge
d. Preventive measures including Travel Health Clinic, Wellness Clinic, Well Woman Clinic, Hepatitis Clinic and immunizations at a charge
e. Physiotherapy on the referral of UHS physicians at a charge
f. Health education in the form of individual advice, classes/ workshops, exhibitions, web information, posters and pamphlets
g. Medical aids, equipment and appliances may be provided at a charge

* Notes for students who would like to make use of specialist care and hospital care in government clinics and hospital

- If you are a local citizen, you will be charged at public rate.
- If you are NOT a local citizen, you may be charged at private rate. You should, therefore, purchase comprehensive private medical and hospital insurance covering the whole period of your stay in Hong Kong.

Students who are unable to attend any scheduled appointment should notify the relevant receptionist as soon as possible. In the case of Dental, Physiotherapy, medical checkup, Travel Health Clinic and long consultation appointments, at least 24 hours’ notice must be given for any cancellation, or else a penalty fee would be charged.

Students’ family members are not entitled to any services.

Comprehensive information on the health service and health education can be found on the UHS website: http://www.uhs.hku.hk.
### Tips on Adjustment

You are about to begin or continue your university education at HKU. This transition involves some stress, but it provides opportunities for personal growth. Treasure any new experience as a learning opportunity and appreciate differences to enrich your life. Here are some tips that can help you make your transition to HKU an enjoyable and successful experience.

- Examine your expectations and set realistic goals
- Be curious and interested to listen and observe
- Ask questions and seek clarification
- Actively participate in the student and community activities
- Keep an open mind to diverse culture and values
- Explore Hong Kong and its local culture
- Learn languages and practise basic Cantonese
- Stay connected with family and friends
- Keep your sense of humour
- Maintain a healthy lifestyle
- Manage your time and finance effectively
- Seek advice and counselling if problems or difficulties persist

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<table>
<thead>
<tr>
<th>For Medical Appointments</th>
<th>2549 4686</th>
</tr>
</thead>
<tbody>
<tr>
<td>For General Enquiries</td>
<td>3917 2501</td>
</tr>
<tr>
<td>For Dental Appointments/Enquiries</td>
<td>2859 2511</td>
</tr>
</tbody>
</table>
Tips on Healthy Living

Foods

• General food hygiene should be observed
• Hong Kong is famous for its gourmet seafood; however, one should ensure that seafood is well cooked, especially shellfish
• Serious food-borne diseases include: Hepatitis A, Typhoid, Amoebic Dysentery and Cholera; however, they are not common in Hong Kong

Drinks

The government-run water supply in Hong Kong complies with the standard of the World Health Organization. However, contaminations may still occur in the storage tanks and pipes of the buildings; therefore it is advisable to boil tap water before drinking.

Air Quality

Air Quality Health Index is reported by the Environment Protection Department daily. The Air Quality Health Index provides different health advice for people having different degrees of susceptibility to air pollution, including: people with existing heart or respiratory illnesses, children and the elderly, outdoor workers and general public.
Immunization

There is no compulsory immunization in Hong Kong. Advisable immunizations include:

**Measles, Mumps and Rubella**
Measles, Mumps and Rubella are viral diseases that can cause an epidemic from time to time. In Hong Kong, all children are now given the vaccination at one year old and a booster dose at primary one. Those who have only had ONE dose of Mumps or Measles, Mumps and Rubella (MMR) vaccination are advised to have a second dose in order to ensure protection from the disease.

**Hepatitis A and B**
Hepatitis A and B are viral diseases affecting the liver. Hepatitis B is spread by infected blood or body fluids (e.g. through sexual contact). Around eight percent of the people in Hong Kong are carriers of Hepatitis B. Hepatitis A is spread by oral ingestion of contaminated food. Hepatitis A and B vaccination is available. Vaccination campaign within the campus is held in October every year.

Information concerning the current infectious disease in Hong Kong can be obtained from:

Centre for Health Protection, Department of Health, HKSAR
http://www.chp.gov.hk/
IT Services and Facilities

The Information Technology Services (ITS) provides comprehensive information technology services with a state-of-the-art IT environment to support teaching, learning, research and administration. Its facilities include an advanced network, powerful central servers, high-performance computers (HPC) clusters, cloud computing and modern learning environment, and its services include unified communication, portal services, learning management system “Moodle” and web-based administrative applications.

Students can easily access all the centrally provided IT services including the Student Information System (SIS), electronic mail, learning management system “Moodle”, and Library services through HKU Portal (https://hkuportal.hku.hk) using the HKU Portal UID (User Identification) and an associated PIN (Personal Identification Number). Communal PCs with a variety of the latest PC software packages are available for use by students in the Chi Wah Learning Commons (http://www.its.hku.hk/services/tl/lc/chi-wah).

For connecting PC and mobile device to the University's WiFi network (SSID: "HKU"), students please follow the one-time configuration procedures at http://www.its.hku.hk/services/network/connect. Before configuration, they can also use “Wi-Fi.hk via HKU” service (requires no prior configuration) but it only supports quick and immediate network access in an unsecure mode within limited bandwidth (details at http://www.its.hku.hk/documentation/guide/network/wifi/wifihk).

Orientation seminars will be held at the start of each semester to facilitate new students to know more about ITS’ services and facilities. Please visit http://www.its.hku.hk/services/training for the orientation course schedule and registration.

Students can visit ITS Service Desk and General Enquiry Counter on the 1/F of Library Building (Old Wing), send email to ithelp@hku.hk or call 3917 0123 to get assistance in using the central computing and network services. For more information about the services of ITS, please visit its website at http://www.its.hku.hk.
Insurance Coverage

The University has a standard insurance coverage for students. Information on the insurance coverage can be found in the undergraduate and postgraduate handbooks. For more details, please contact the Finance and Enterprises Office at finance@fo.hku.hk or 2859 2237. It is recommended that students should have their own insurance arrangement instead of relying on the standard insurance coverage provided by the University.

Learning Spaces

Chi Wah Learning Commons

The 6,000 m² Chi Wah Learning Commons (智華館) is located at the podium levels of the University’s new Centennial Campus. The facility, which spreads over three levels, is a technology-rich, shared or common space in which students, teachers and others can come together to interact, and participate in various kinds of activities held there. More information can be found on its website at http://www.les.hku.hk/teaching-learning/learning-space/chi-wah-learning-commons.
The Oval

The Oval (http://www.les.hku.hk/teaching-learning/learning-space/the-oval) is located on the first floor of Knowles Building. It is a common area surrounded by a number of classrooms. It has over 80 seats for self-study. There is uPrint service with three printers. With wireless (WiFi) connection, you can use your own laptop to print and collect printout.

The Curve

The Curve (http://www.les.hku.hk/teaching-learning/learning-space/the-curve) is another learning place located in the Main Campus for individuals. It is on the first floor and second floor in the K.K. Leung Building where next to four lecture theatres.
Student Housing

Hong Kong is a densely populated city. Space is scarce. Accommodation is expensive. You can choose to live on campus or find your own accommodation off campus. Be prepared for extra cost if you choose the latter option.

On-Campus Student Residences

Halls (mainly for undergraduate students) and Residential Colleges (for undergraduate and postgraduate students in UGC-funded programmes)
Undergraduate students can choose to apply to one of our thirteen undergraduate residential halls and the four Residential Colleges. Amongst these seventeen student residences, two of them are financially and administratively independent.

At HKU, residential education forms part of the proud tradition of the University. They are part of the education system rather than a mere provision of accommodation. As members of halls and colleges have to learn to be independent and interact closely with students of various backgrounds under the same roof, halls are a community of students seeking social and intellectual enrichment.

HKU halls are known for their strong hall spirit. Members identify strongly with their halls. Each hall has its own tradition, culture and unique characteristics. Hall members are expected to participate in various activities.

The four HKU Residential Colleges were opened in September 2012. There are 1800 places for undergraduate and postgraduate students. The Residential Colleges have strong representations of local, mainland and overseas students. There is a lot of in-depth cultural exchange. Students have very close engagement with the neighbourhood community.
All halls and Residential Colleges have common rooms and recreational facilities and quiet study area. Toilet facilities are communal. Application forms and details can be found at http://cedars.hku.hk/.

The table lists out contact details of the HKU Undergraduate Halls and Residential Colleges:

<table>
<thead>
<tr>
<th>Hall</th>
<th>Address</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lady Ho Tung Hall</td>
<td>91 Pokfulam Road</td>
<td><a href="http://www.hku.hk/hotung">http://www.hku.hk/hotung</a></td>
</tr>
<tr>
<td>Lee Hysan Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/leehysan">http://www.hku.hk/leehysan</a></td>
</tr>
<tr>
<td>Lee Shau Kee Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.hku.hk/lskhall">http://www.hku.hk/lskhall</a></td>
</tr>
<tr>
<td>Morrison Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.hku.hk/morrison">http://www.hku.hk/morrison</a></td>
</tr>
<tr>
<td>R.C. Lee Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/rclhall">http://www.hku.hk/rclhall</a></td>
</tr>
<tr>
<td>Ricci Hall</td>
<td>93 Pokfulam Road</td>
<td><a href="http://www.hku.hk/ricci">http://www.hku.hk/ricci</a></td>
</tr>
<tr>
<td>Simon K.Y. Lee Hall</td>
<td>On Main Campus (Pokfulam Road)</td>
<td><a href="http://www.hku.hk/skylee">http://www.hku.hk/skylee</a></td>
</tr>
<tr>
<td>St. John’s College</td>
<td>82 Pokfulam Road</td>
<td><a href="http://www.hku.hk/stjohns">http://www.hku.hk/stjohns</a></td>
</tr>
<tr>
<td>Starr Hall</td>
<td>91 Pokfulam Road</td>
<td><a href="http://www.hku.hk/starr">http://www.hku.hk/starr</a></td>
</tr>
<tr>
<td>Suen Chi Sun Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="http://www.scs.hku.hk">http://www.scs.hku.hk</a></td>
</tr>
<tr>
<td>Swire Hall</td>
<td>On Main Campus (Pokfulam Road)</td>
<td><a href="http://www.hku.hk/swire">http://www.hku.hk/swire</a></td>
</tr>
<tr>
<td>University Hall</td>
<td>144 Pokfulam Road</td>
<td><a href="http://www.hku.hk/uhall">http://www.hku.hk/uhall</a></td>
</tr>
<tr>
<td>Wei Lun Hall</td>
<td>6 Sassoon Road</td>
<td><a href="http://www.hku.hk/weilun">http://www.hku.hk/weilun</a></td>
</tr>
<tr>
<td>Residential Colleges</td>
<td></td>
<td></td>
</tr>
<tr>
<td>» Shun Hing College</td>
<td>9 Lung Wah Street</td>
<td><a href="http://www.jockeyv3.hku.hk/">http://www.jockeyv3.hku.hk/</a></td>
</tr>
<tr>
<td>» Chi Sun College</td>
<td></td>
<td><a href="http://www.shunhingcollege.hku.hk/">http://www.shunhingcollege.hku.hk/</a></td>
</tr>
<tr>
<td>» Lap-Chee College</td>
<td></td>
<td><a href="http://www.chisuncollege.hku.hk/">http://www.chisuncollege.hku.hk/</a></td>
</tr>
<tr>
<td>» New College</td>
<td></td>
<td><a href="http://www.lapcheecollege.hku.hk/">http://www.lapcheecollege.hku.hk/</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="http://www.newcollege.hku.hk/">http://www.newcollege.hku.hk/</a></td>
</tr>
</tbody>
</table>
Postgraduate Student Residences
Postgraduates are eligible to live in the four postgraduate residences and four Residential Colleges. Application procedure and other details can be found on CEDARS website at http://cedars.hku.hk.

Their contact details are listed below:

<table>
<thead>
<tr>
<th>Graduate House</th>
<th>On Main Campus (University Drive)</th>
<th><a href="mailto:gradhse@hku.hk">gradhse@hku.hk</a></th>
<th><a href="http://www.hku.hk/gradhse">http://www.hku.hk/gradhse</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>St John's College</td>
<td>82 Pokfulam Road</td>
<td><a href="mailto:stjohns@hku.hk">stjohns@hku.hk</a></td>
<td><a href="http://www.hku.hk/stjohns">http://www.hku.hk/stjohns</a></td>
</tr>
<tr>
<td>(postgraduate wing)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Morrison Hall</td>
<td>109 Pokfulam Road</td>
<td><a href="mailto:morrison@hku.hk">morrison@hku.hk</a></td>
<td><a href="http://www.hku.hk/morrison">http://www.hku.hk/morrison</a></td>
</tr>
<tr>
<td>Pokfield Road Residences</td>
<td>13-21 Pokfield Road</td>
<td><a href="mailto:prr@cedars.hku.hk">prr@cedars.hku.hk</a></td>
<td><a href="http://www.hku.hk/pflac">http://www.hku.hk/pflac</a></td>
</tr>
<tr>
<td>Residential Colleges:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Shun Hing College</td>
<td>9 Lung Wah Street</td>
<td><a href="mailto:jockeyv3@hku.hk">jockeyv3@hku.hk</a></td>
<td><a href="http://www.jockeyv3.hku.hk/">http://www.jockeyv3.hku.hk/</a></td>
</tr>
<tr>
<td>- Chi Sun College</td>
<td></td>
<td></td>
<td><a href="http://www.shunhingcollege.hku.hk/">http://www.shunhingcollege.hku.hk/</a></td>
</tr>
<tr>
<td>- Lap Chee College</td>
<td></td>
<td></td>
<td><a href="http://www.chisuncollege.hku.hk/">http://www.chisuncollege.hku.hk/</a></td>
</tr>
<tr>
<td>- New College</td>
<td></td>
<td></td>
<td><a href="http://www.lapcheecollege.hku.hk/">http://www.lapcheecollege.hku.hk/</a></td>
</tr>
<tr>
<td>Non-Hall Housing</td>
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</tbody>
</table>

Non-Hall Housing

Student Flats (Undergraduate students)
There are twelve Student Flats (72 bedspaces) at 6 Sassoon Road. Each flat accommodates six students and is self-contained with its own air-conditioned living room, bedrooms, bathroom, kitchen, washing machine and separate main entrance. It is connected to the HKU Campus Network with data ports for internet access in all rooms.

Pokfield Road Residences (Undergraduate and postgraduate students)
Pokfield Road Residences offer students with flats and shared accommodation. Priority goes to postgraduates. The Residences can accommodate for 262 full time international undergraduates and postgraduate students in four types of flats. They are within walking distance to the University’s Main Campus.
Off-Campus Accommodation

Privately Rented Accommodation
If you do not want to reside in the university student residences, you can choose to find your own apartment or share a flat with your friends or other HKU students. Information on vacant flats and rooms can be found in local newspapers, real estate agencies or from the website of CEDARS. CEDARS runs an ‘Accommodation Service’ which gathers information on rooms and flats available for renting in the vicinity of the campus. The information is posted on an intranet database (http://intranet.hku.hk/osa/app/accom02.form) where all HKU members can get access to easily. CEDARS also compiles a monthly statistical report on rental information. Guidelines on signing of a tenancy agreement are listed under the section ‘Accommodation’ on the CEDARS webpage at http://cedars.hku.hk.

As a general rule, the landlord will request the tenant to pay a two-month rental deposit and will demand a contract that will last for a year or more. Places advertised in the newspapers are generally arranged by real estate agencies and they will levy a commission fee.

University Rented Accommodation
In anticipation of the growing numbers of non-local students and the shortage of residential places, CEDARS has rented a small number of flats off-campus as a convenient option for this group of students and other needy local students who are interested in living in “off-campus” housing owned by private landlords. These University rented flats are well served by a wide range of excellent facilities including shops, banks, restaurants, and they are within walking distance to the campus.

For more information, please visit CEDARS website at http://cedars.hku.hk/OCH.

Bursary Scheme
CEDARS has introduced “Bursary Scheme for Outside Accommodation” since 2009-10 to non-local undergraduate students to enrich their residential experience at HKU. After staying in a hall for at least one year, it will serve good educational value for non-local students if they live in the community. Students can understand more about and be better integrated into the local community. If a few students come together to rent an apartment, they can also learn to take care of and collaborate with one another. For details, please contact Accommodation Service at accommodation@cedars.hku.hk.
University Libraries

The Libraries advance the teaching, learning, research, and knowledge exchange pursuits of the University through their outstanding resources, people-centred services as well as their innovative and collaborative approaches. The Libraries consist of the Main Library and six branch libraries, namely the Fung Ping Shan Library, Yu Chun Keung Medical Library, Dental Library, Education Library, Lui Che Woo Law Library and the Music Library. Besides offering a congenial environment for study and research, the Libraries also provide a wide range of information resources including a comprehensive print collection, rare books, a substantial holding of audio-visual items and a rapidly expanding electronic collection.

The extensive services provided by the Libraries include document delivery, interlibrary loan, reference and research consultation, computing, photocopying, scanning and printing services, and thesis binding.

To support the needs of problem-orientated curriculum studies, the Libraries working spaces have been revolutionised to include 24-hour study areas, group discussion rooms and sections allowing students to interact in groups. The third floor of the Main Library has been transformed into Level 3, a technology rich, collaborative and flexible environment which is suitable for today's students. (http://lib.hku.hk/level3)

The HKU Scholars Hub is the institutional repository of The University of Hong Kong. As a key vehicle of HKU's Knowledge Exchange Initiative, The Hub strives to make HKU authors and their research very visible, with the goal of increasing all forms of collaboration.
You may still be under the age of 18 at the time of admission to this university. In this case, your parent/guardian will be asked to sign a consent form, without which the University may have difficulty in arranging some of the teaching and learning activities, and accommodation for you.

You will be generally treated as an adult and are expected to lead your academic and social lives in HKU as other students. The University will correspond directly with you, but not your parents/guardians, on things related to you such as course enrolment, payment status of fees, academic status, results and grades, etc. Your parent/guardian will only be contacted in emergency or other situations where potential risks are involved.
Student Life @ HKU
HKU Weeks of Welcome (WoW)

This is a series of induction programmes for newly arrived non-local students. Students are free to choose from a series of activities daily. The activities, which are a mixture of fun, fact finding, visits and tours, aim to help the newly arrived to settle down, induct into the local way and get to know about the new environment and people.

Programme highlights:

• WoW Acquaintances
• WoW Party
• Orientation for Non-local students
• Inauguration Ceremony for New Students

Website: cedars.hku.hk/wow
Inauguration Ceremony for New Students

The Inauguration Ceremony is the first formal University gathering for new students. You will meet the President and Vice-Chancellor, senior academics, alumni bodies and the President of HKUSU. The President and Vice-Chancellor will give an inaugural address and host the Robing Ceremony during which freshmen will put on the HKU traditional Green Gown. Tea receptions for respective Faculties will provide a good platform for you to meet your teachers.

Date: 26 August, 2016
Time: 10:00a.m. - 11:00a.m.
Venue: The Grand Hall, Lee Shau Kee Lecture Centre

Orientation for Non-local Students

This is one of the WoW highlights, an orientation especially for newly arrived non-local students. Topics include knowing HK and HKU, adjustment tips, safety concerns and immigration formalities. The general sessions will be followed by tailor-made sessions for different student groups including exchange students, undergraduates, postgraduates and students from the Mainland.

Date: 30 August, 2016
Time: 9:30a.m. – 4:30p.m.
Venue: The Grand Hall, Lee Shau Kee Lecture Centre

Please visit CEDARS website: www.cedars.hku.hk/wow.
Non Academic Induction Programme
The Non Academic Induction Programme prepares students for the psychological, intellectual and social challenges in university education. Among all the activities, the CEDARS Peer Connect and High Table puts first-year undergraduates from different faculties and countries of origin into small groups. Participants will be guided to set ambitious yet realistic personal goals and explore the ideal of a university. The concluding event is a High Table where participants make new friends while further developing a sense of pride and identity with the University.

Family Sharing Programme
It is a non-residential host family programme that aims at bridging HKU non-local students and local host families. Every host family hosts one to two non-local students and invites them to occasional gatherings and activities, such as family meals, parties, sightseeing tours and celebrations of traditional festivals. Throughout the programme, hosts and students meet at least twice for cultural exchange and sharing of experiences.

The Hong Kong University Students’ Union (HKUSU)
The University of Hong Kong is renowned for its vibrant campus life. Students enjoy a high degree of autonomy. Established in 1912, the Hong Kong University Students’ Union (HKUSU) is the largest student body on the campus, with nearly 15,000 undergraduate students as its members. Being independent from the university administration, HKUSU aims at promoting welfare like running co-op store, and being students’ representatives and leaders in the University and the society. It has more than 130 sub-organisations, each with distinctive objectives and functions, catering to the diverse interest of the student population. For the full list of student clubs and membership details, please refer to the HKUSU homepage at www.hkusu.org or at https://www.facebook.com/hkusupage/.

The Postgraduate Student Association (PGSA)
Our theme “One simple engage, endless Discoveries” brightens the colorful world of The Postgraduate Student Association (PGSA). Established in 1993, the PGSA of The University of Hong Kong has been serving postgraduate students and alumni for more than twenty years. Postgraduate students can make new friends under our welcoming atmosphere from the beginning
of the postgraduate journey. To welcome newcomers, PGSA presents the orientation programme.

The Association aims to enhance postgraduate lives in HKU by encouraging students to participate in various academic, social and professional events. The Association is an independent unit like the HKU Students’ Union (HKUSU). PGSA is open to all full-time and part-time postgraduate students in HKU.

The membership is lifetime. It covers many activities which may consist of basketball games, tennis games, social parties, high table dinners, career building workshops, outdoor trips and lectures of special relevance to postgraduates. Members may also have chances to take up voluntary works and serve others.

Office address: P407 Graduate House
Opening hours: 6:00p.m. – 8:00p.m. (Every Wed)
E-mail: pgsa@hku.hk
Webpage: http://www.pgsa.hku.hk
Facebook: https://www.facebook.com/hkupgsa
Chinese Students and Scholars Association (CSSA)

Chinese Students and Scholars Association (CSSA) is a non-profit making student association founded by Mainland students at the University of Hong Kong thirty years ago. It aims to provide information and various services to help Mainland students to adapt to campus life. It has also established an alumni association (CSSAA) to extend its service to all HKU alumni.

CSSA-HKU welcomes all students and scholars, especially those from Mainland China to apply for the membership. By maintaining the forum www.hkucssa.com, QQ/WeChat group CSSAHKU and organizing regular social activities, it provides support to members in campus life and in career development. New members of CSSA-HKU will also get an Information Booklet (in simplified Chinese) in which they can find detailed information about their lives in the university. They may also make enquires to us for tips before arrival via online forum and QQ group or by email to hkucssa@hotmail.com.

The Chinese Students and Scholars Association Undergraduate Department (CSSAUD)

Undergraduate students coming from Mainland China can apply to be members of the Chinese Students and Scholars Association Undergraduate Department (CSSAUD). Students from other areas of the world can also join as members. The prime objective of the Association is to provide support for members and help them better integrate into the local community by organizing regular social activities. Activities such as Orientation Camp, Singing Contest, Welfare Week and Graduation Party are well-received by members. CSSAUD will go to several cities in China every year in July to meet newly admitted freshmen to help them prepare for future university life and offer them an information booklet. This booklet covers academic, recreational and daily life experience of HKU students. More details about our activities can be found on our homepage at www.cssaud.com and WeChat platform: hkucssaud. New students may also write to us at cssaud@hku.hk for tips before arrival.
In addition to the above student associations, non-local students may also like to join the following student societies:

**International Society:**
https://www.facebook.com/intlsoc

The International Society encourages students of all backgrounds, cultures, and nationalities to join its growing organization. This English-oriented student society promotes integration and internationalization amongst HKU students by coordinating a wide array of activities, ranging from recreational gatherings to academic seminars. Members of the International Society not only receive premium networking opportunities that allow them to meet people from all over the world, but also the chance to collaborate and launch projects with their colleagues. The society also aims to serve as a platform for students from anywhere in the world to feel like they are at home - right here in HKU, so do not hesitate to contact them at hkuintlsoc@gmail.com or via their website at www.hkuintlsoc.strikingly.com today!
Muslim Students’ Association, HKUSU:
The Muslim Students’ Association, HKUSU serves as a representative body for the 150+ Muslim students at HKU hailing from a wide array of countries including Turkey, Nigeria, Chechnya, Egypt, Pakistan, Sri Lanka, Bangladesh, Indonesia, China and Hong Kong. It aims to foster understanding and harmony between Muslim students and students of other faiths, and functions to facilitate the spiritual, personal and communal development of its members.

Email: msahkusu@hku.hk
https://www.facebook.com/MSAHKUSU

A list of student associations can be found at wp.cedars.hku.hk/web/campuslife/.
Immigration Matters
It is the responsibility of individual students to maintain a valid and legitimate visa status throughout their studies at HKU. Should there be any circumstantial or personal changes leading to the termination or change of the prevailing visa status, the concerned student is required to report immediately to the Hong Kong Immigration Department and to apply for a fresh visa for study. Pursuing study without a valid visa is a breach of the law.

You should have received a landing slip at the Immigration clearance counter when you arrive Hong Kong.

Please check if you have the following information listed on it:
1) Student – Permitted to remain until “dd/mm/yyyy”
2) Studying the approved course at THE UNIVERSITY OF HONG KONG
3) Your English name
4) Travel document number
5) Arrival date

You are advised to staple the landing slip to your passport and NOT TO LOSE IT during your stay in Hong Kong. You will need to provide it for your student visa extension application (if applicable).

**Hong Kong Identity Card**

Every person staying in Hong Kong for more than six months is required to obtain a Hong Kong Identity Card. In order to apply for a Hong Kong Identity Card, a person must have a visa (with the exception of tourist visa) which is valid for MORE THAN SIX MONTHS. You are recommended to apply for it without delay. You will also need the Identity Card for extension of your visa.

You may wish to make an interview appointment with the Hong Kong Immigration Department for your Hong Kong Identity Card application. You need to bring along your student visa and passport. Appointments can be booked online at the Hong Kong Immigration Department webpage (http://www.immd.gov.hk/). Your identity card will normally be ready for collection in a month’s time.
Visa Extension

If you have extended your study or your limit of stay is shorter than the normal duration of your study programme, you should apply for a visa extension 4 weeks before your limit of stay expires.

Please approach CEDARS for a copy of supporting letter before you submit your application to the Hong Kong Immigration Department. Please also note that it is the responsibility of individual students to renew their visa in a timely manner to maintain a valid and legitimate visa status throughout their study in HKU. Currently, for undergraduates and taught course postgraduates from the Mainland, the contact office at the University is the China Affairs Office (Email: visaapp@hku.hk). For all other students, please contact CEDARS for a visa extension.

Re-entry Permit

Most non-local students do not need to apply for re-entry visas to resume studies in Hong Kong provided that you will return to the territory within the limitation of stay imposed on your passport/travel document. For doubtful cases, you can check with the Hong Kong Immigration Department directly at tel 2824 6111 or email: enquiry@immd.gov.hk.

Travel to China

If you would like to travel to Mainland China, you may need to obtain a tourist visa before departure. Further information can be obtained from the local office of the China Travel Service (Hong Kong) Limited (Website: www.ctshk.com).

For the sake of your own safety, if you need to travel outside the territory during your studies in HKU, please keep the University and your parents informed of the details of your travel such as:

- Duration of your travel
- Destination
- Residence during travel
- Contacts during travel (e.g. e-mail, telephone)
- Contact person in HKSAR
Employment during the Study Programme

Regulations and information on employment during the study programme are available at the webpage of the Hong Kong Immigration Department: www.immd.gov.hk/eng/faq/imm-policy-study.html.

No Objection Letter (NOL)

Upon the issuance of student visas, “eligible students” will receive a “No Objection Letter” (NOL) from the Hong Kong Immigration Department along with their student visa package. The NOL will spell out the type(s) and conditions of employment which the student may take up for the academic year. Please DO NOT discard this letter and keep it in a safe place for future reference. For detailed information, you can refer to the webpage of the Hong Kong Immigration Department.

Student visa holders cannot take up work in Hong Kong unless they have got the NOL. Violation of the conditions of stay is a serious immigration offence.
Introduction to Hong Kong
Social Customs

Greeting
Chinese in general may not greet or smile to strangers, but they are warm to their friends.

Names
A name card should be presented to a Chinese person by holding it in both hands with the Chinese side up.

Use of name: The first character is the family name while the last two characters are the given name. The whole name e.g. Wong Tai Ming, or the given name e.g. Ah Ming are used more frequently. Use of English name is common on the campus. The use of nicknames is common in Hong Kong.

If you have any doubts about what to call someone, simply ask, “what shall I call you?” If people seem unsure what to call you, tell them the name you prefer.

Making Friends
During your stay in Hong Kong, you will have many opportunities to meet local people but you may find that it is not so easy to become good friends with them. Hong Kong people are not always approachable and they may not appear to be eager to talk to strangers.

When you meet a local person on the street, he/she may smile to you and say “hi” or “bye” but not necessarily stop and talk to you. However, Hong Kong people are friendly and good to their friends. Once you have developed a friendship with them, you will find that they are helpful and kind. So, it is best to be open and friendly. Take the first step and you can make some close and lasting friendships.
**Other Customs**

A few numbers bear special meaning: with the numbers 4, 14, 24, etc. being extremely unlucky while number 2, 3, 8, 18 and 28 signify good luck. Therefore, gifts (e.g. flowers) or tips (paper money) should never be given in these unlucky numbers. Other unlucky or inappropriate gifts are clocks and sharp objects such as knives.

Presents should be wrapped in brightly coloured paper (avoid grey or black). A Chinese will open the gift privately later.

There are five major Chinese festivals, the most important being the Lunar New Year. This is followed by the Ching Ming, Dragon Boat, Mid Autumn and Chung Yeung festivals. There are no classes in the University on these days. The festival dates are well published in the newspaper and in the local calendar.


**Meals and Table Manners**

Chinese normally eat three meals a day: breakfast, lunch and dinner. Afternoon Tea has also become common in Hong Kong. When eating together, Chinese usually place a few dishes in the centre of the table and share the dishes among themselves. Each one, however, has his/her own bowl of rice. They usually eat with chopsticks. On some occasions, they use spoons to eat rice.
Weather Signals

Hong Kong in general has a mild weather. It can sometimes be affected by extreme weather. Severe weather phenomena that can affect Hong Kong include tropical cyclones, strong winter and summer monsoon, monsoon troughs, and thunderstorms with associated squalls that are most frequent from April to September.

The government has implemented a warning system. Examples of warnings are Tropical Cyclone Warning, Rainstorm Warning, Cold Weather Warning, Very Hot Weather Warning. There are few grades of Tropical Cyclone Warning Signals (signals No. 1, 3, 8, 9 and 10 being the highest). In addition, there are three Rainstorm Warning Levels (amber, red and black, with black being the highest). When the typhoon signal No. 8 or above and/or black rainstorm warning signal is in force, classes are suspended. You are strongly advised to stay indoors.

Air heating system is uncommon in Hong Kong. You are advised to prepare yourselves with cold resistant clothes and quilts in winter.

For weather information of Hong Kong, please visit webpage of Hong Kong Observatory at http://www.hko.gov.hk.

Language and Slangs

Hong Kong has two official languages: English and Chinese. English is spoken widely by the foreign community and in business circles, but not every Chinese person necessarily understands English. The local Chinese community speaks Cantonese, the dialect spoken in the neighbouring Chinese province of Guangdong. Putonghua is becoming widespread, while other Chinese dialects such as Shanghaiiese, Hakka, Chiu Chow may also be heard.

Local people use a lot of slangs in their daily conversations. Acquisition of some common phrases will smooth your daily life.
Getting Around
Hong Kong is geographically compact and boasts one of the world's most efficient, safe and frequent public transport systems. Listed below are different modes of transportation.

(Note: Fares listed here are subject to change.)

**Buses**

All double-decker and coach buses have their final destinations marked in English and Chinese on the front top panel. Routes and fares are fixed. Exact change is required. Octopus cards are accepted.

**Minibuses**

**Red-roof**

Routes are not always fixed and passengers may get on and off anywhere. Pay as you alight. Exact fare is not required and small change can be given. Octopus cards are not commonly accepted.

**Green-roof**

Travel specific routes at fixed prices. Exact payment is required. Octopus cards can be used.

Fares for minibuses are a little higher than buses, but usually in the range of HK$2 to HK$24.
Taxis
Taxis come in different colours, depending on their area of service: red in Hong Kong Island and Kowloon; green in the New Territories; and blue on Lantau Island. Taxis are frequent and are reasonably priced. Only Hong Kong dollars are accepted. Receipts are available on request. Passengers passing through tunnels are required to pay a round trip tunnel fee. Passengers only require to pay single toll charge if they take taxi to cross harbour tunnel at a cross-harbour taxi stand.

Trains
The Mass Transit Railway (MTR) network provides greater ease of travel for rail passengers at competitively priced fares. The Network is comprised of the Kwun Tong Line, Tsuen Wan Line, Island Line, Tung Chung Line, Airport Express Line, Tseung Kwan O Line, East Rail Line, Ma On Shan Line, West Rail Line and the Disneyland Resort Line. Together, they make up a comprehensive transport network that offers fast, reliable and efficient services to passengers travelling to destinations throughout Hong Kong, Kowloon and the New Territories.

Fares vary with destinations. Tickets can be purchased at stations. Octopus cards are accepted.

University Shuttle Bus Service
Residents in campus accommodation can travel to Main Campus and Sassoon Road Campus by means of University Shuttle Bus within normal school hours. Shuttle Bus Schedule can be found at this webpage: www.estates.hku.hk/shuttle/
### Bus and Minibus Routes to HKU

<table>
<thead>
<tr>
<th>Destinations → Main Campus</th>
<th>Stops at HKU gate</th>
<th>Bus/Minibus No.</th>
<th>Fares *</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central</td>
<td></td>
<td>Bus: 4</td>
<td>$5.3</td>
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<tr>
<td></td>
<td></td>
<td>7</td>
<td>$5.3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>37A</td>
<td>$4.7</td>
</tr>
<tr>
<td></td>
<td></td>
<td>71</td>
<td>$5.3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>91</td>
<td>$5.8</td>
</tr>
<tr>
<td></td>
<td></td>
<td>94</td>
<td>$5.8</td>
</tr>
<tr>
<td></td>
<td>East &amp; West</td>
<td>Bus: 40M</td>
<td>$5.3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Minibus: 8</td>
<td>Central→HKU: $8.3</td>
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<td></td>
<td></td>
<td></td>
<td>HKU→Central: $5.4</td>
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<tr>
<td></td>
<td></td>
<td>22</td>
<td>Central→HKU: $7.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>22S</td>
<td>HKU→Central: $5.2</td>
</tr>
<tr>
<td></td>
<td></td>
<td>28</td>
<td>Central→HKU: $7.5</td>
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<td></td>
<td></td>
<td></td>
<td>HKU→Central: $6.5</td>
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<tr>
<td></td>
<td>West only</td>
<td>Bus: 90B</td>
<td>$5.8</td>
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<td></td>
<td>23</td>
<td>$6.9</td>
</tr>
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<td></td>
<td></td>
<td>40</td>
<td>$5.3</td>
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<td></td>
<td></td>
<td>40M</td>
<td>$5.3</td>
</tr>
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<td></td>
<td>Minibus: 10</td>
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<td></td>
<td></td>
<td>31</td>
<td>$10</td>
</tr>
<tr>
<td>East/West</td>
<td></td>
<td>Bus: 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$5.3 to $10.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Minibus: 8, 10, 22, 22S, 28, 31</td>
<td></td>
</tr>
<tr>
<td>East/West</td>
<td></td>
<td>Minibus: 10, 10p</td>
<td>$11.5</td>
</tr>
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<td>Flora Ho/ St John’s College/ Ricci/Lady Ho Tung/ Starr Hall</td>
<td>East/West</td>
<td>Bus: 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$4.2 to $9</td>
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<tr>
<td></td>
<td></td>
<td>Minibus: 8, 10, 22, 22S, 28, 31</td>
<td></td>
</tr>
<tr>
<td>University Hall</td>
<td>East/West</td>
<td>Bus: 4, 40, 40M, 71, 90B, 91, 94</td>
<td>$4.2 to $9</td>
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<tr>
<td></td>
<td></td>
<td>Minibus: 22, 22S, 31</td>
<td></td>
</tr>
<tr>
<td>Dental Campus</td>
<td>East/West</td>
<td>Bus: 40M</td>
<td>$4.8 to $9</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Minibus: 8, 10, 22, 28, 31</td>
<td></td>
</tr>
<tr>
<td>Causeway Bay</td>
<td>East/West</td>
<td>Bus: 23</td>
<td>$6.9 to $10.5</td>
</tr>
<tr>
<td></td>
<td>East/West</td>
<td>Minibus: 10, 28, 31</td>
<td></td>
</tr>
<tr>
<td>Western District</td>
<td>West only</td>
<td>Bus: 4, 7, 37A, 71, 91, 94</td>
<td>$4.7 to $5.6</td>
</tr>
<tr>
<td>Tsim Sha Tsui</td>
<td>West only</td>
<td>Bus: 973</td>
<td>$13.6</td>
</tr>
<tr>
<td>Soho/Lan Kwai Fong</td>
<td>East/West</td>
<td>Minibus: 10, 22, 22S, 28</td>
<td>$6.5 to $8.2</td>
</tr>
<tr>
<td>Mong Kok</td>
<td>West only</td>
<td>Bus: 970</td>
<td>$11.0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bus: 970X</td>
<td>$11.0</td>
</tr>
<tr>
<td>Mong Kok</td>
<td>Victoria Road</td>
<td>Bus: 971</td>
<td>$11.0</td>
</tr>
<tr>
<td></td>
<td>outside HKU Li Ka</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Shing Faculty of Medicine</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Fares listed in this booklet are for reference only and are subject to change.
*Section fares may be applied to some bus/minibus routes.
Bus and Minibus Routes to HKU
Embassies / Consulates in Hong Kong

Below are some of the embassies in Hong Kong for reference only. It is not a full list. Please visit www.protocol.gov.hk/eng/consular/index.html for a full list.

**Australia**
23-24/F, Harbour Centre, 25 Harbour Road, Wanchai
Tel: 2827 8881
Fax: 2585 4457
📞 www.hongkong.china.embassy.gov.au
✉ enquiries.hongkong@dfat.gov.au

**Austria**
Rm 2201, Chinachem Tower, 34-37 Connaught Road, Central
Tel: 2522 8086
Fax: 2521 8773
📞 www.bmeia.gv.at/hongkong
✉ hongkong-gk(at)bmeia.gv.at

**Canada**
9/F, 25 Westlands Road, Quarry Bay, Hong Kong
Tel: 3719 4700
Fax: 2810 6736
📞 www.hongkong.gc.ca
✉ hongkong@international.gc.ca

**France**
25/F & 26/F, Tower II, Admiralty Centre, 18 Harcourt Road, Admiralty
Tel: 3752 9900
Fax: 3752 9901
📞 www.consulfrance-hongkong.org
✉ informations@consulfrance-hongkong.org

**Germany**
21/F, United Centre, 95 Queensway, Admiralty
Tel: 2105 8788, 2105 8777
Fax: 2865 2033
📞 www.hongkong.diplo.de
✉ info@hong.diplo.de

**Japan**
46-47/F, One Exchange Square, 8 Connaught Place, Central
Tel: 2522 1184
Fax: 2868 0156
📞 www.hk.emb-japan.go.jp
✉ infojp@hn.mofa.go.jp

**Korea**
5/F, Far East Finance Centre, 16 Harcourt Road, Admiralty
Tel: 2529 4141
Fax: 2861 3699
📞 hkg.mofat.go.kr
✉ hkg-info@mofa.go.kr

**Malaysia**
24/F, Malaysia Building, 50 Gloucester Road, Wanchai
Tel: 2821 0800
Fax: 2865 1628
📞 www consulate-hongkong.com/malaysia.html
✉ mwhongkong@kln.gov.my

**New Zealand**
Rm 6501, Central Plaza, 18 Harbour Road, Wanchai
Tel: 2525 5044
Fax: 2845 2915
📞 www.nzembassy.com/hong-kong
✉ nzcgk@biznetvigator.com

**The Netherlands**
Room 2402B, 24/F, Great Eagle Centre, 23 Harbour Road, Wanchai
Tel: 2599 9200
Fax: 2868 5388
📞 www.hollandinhongkong.org
✉ information@netherlands-cg.org.hk

**Singapore**
Unit 901, 9/F, Tower 1, Admiralty Centre, 18 Harcourt Road, Admiralty
Tel: 2527 2212
Fax: 2861 3595
📞 hkg.mofat.go.kr
✉ singcg_hkg@mfa.sg

**Sweden**
Room 2501, 25/F, Bank of East Asia Harbour View Centre, 56 Gloucester Road, Wanchai
Tel: 2521 1212
Fax: 2596 0308
📞 www.swedenabroad.com/hongkong
✉ generalkonsulat.hongkong@gov.se

**Thailand**
8/F, Fairmont House, 8 Cotton Tree Drive, Central
Tel: 2521 6481
Fax: 2521 8629
📞 www.thai-consulate.org.hk
✉ thaicghk@thai-consulate.org.hk

**United Kingdom**
1 Supreme Court Road, Central
Tel: 2901 3000
Fax: 2901 3040
📞 www.gov.uk/government/world/hong-kong
✉ information@bcg.org.hk

**United States of America**
26 Garden Road, Central
Tel: 2523 9011
Fax: 2845 1598
📞 hongkong.usconsulate.gov
✉ information_resource_center_hk@yahoo.com
**Useful Telephone Numbers**

<table>
<thead>
<tr>
<th>Service</th>
<th>Department</th>
<th>Location/Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Academic Advising Office</strong></td>
<td></td>
<td>Room 07, Upper Ground Floor, Knowles Building</td>
<td>2219 4686</td>
</tr>
<tr>
<td><strong>Academic Services Office</strong></td>
<td></td>
<td>G04, Run Run Shaw Building</td>
<td>2859 2433</td>
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<tr>
<td><strong>China Affairs Office</strong></td>
<td></td>
<td>Room MG14, G/F, Main Building</td>
<td>2241 5437</td>
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<tr>
<td><strong>Equal Opportunity Unit</strong></td>
<td></td>
<td>Room 107, 1/F, Main Building</td>
<td>3917 5115</td>
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<tr>
<td><strong>Faculty of Architecture</strong></td>
<td></td>
<td>4/F, Knowles Building</td>
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<tr>
<td><strong>Faculty of Arts</strong></td>
<td></td>
<td>Room 4.05, 4/F, Run Run Shaw Tower, Centennial Campus</td>
<td>3917 8977</td>
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<tr>
<td><strong>Faculty of Business and Economics</strong></td>
<td></td>
<td>4/F, K.K. Leung Building</td>
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<tr>
<td><strong>Faculty of Dentistry</strong></td>
<td></td>
<td>Prince Philip Dental Hospital, 34 Hospital Road, Sai Ying Pun</td>
<td>2859 0390</td>
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<tr>
<td><strong>Faculty of Education</strong></td>
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<td>G03, G/F, Hui Oi Chow Science Building</td>
<td>2859 2357</td>
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<td><strong>Faculty of Engineering</strong></td>
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<td>Room 501, 5/F, Haking Wong Building</td>
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<td><strong>Faculty of Law</strong></td>
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<td>10/F, Cheng Yu Tung Tower, Centennial Campus</td>
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<td><strong>Faculty of Science</strong></td>
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<td>G/F, Chong Yuet Ming Physics Building</td>
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<td><strong>Faculty of Social Sciences</strong></td>
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<td>11/F, The Jockey Club Tower, Centennial Campus</td>
<td>3917 1234</td>
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<td><strong>Finance and Enterprises Office</strong></td>
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<td>1/F, Knowles Building</td>
<td>2859 2337</td>
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<td><strong>Global Affairs Office</strong></td>
<td></td>
<td>G/F Fong Shu Chuen Amenities Centre</td>
<td>2219 4549</td>
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<tr>
<td><strong>Graduate School</strong></td>
<td></td>
<td>Room P403, Graduate House</td>
<td>2857 3470</td>
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<tr>
<td><strong>Information Technology Services</strong></td>
<td></td>
<td>1/F, Library Building (Old Wing)</td>
<td>2859 2491</td>
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<td><strong>Libraries:</strong></td>
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<td><strong>Main Library</strong></td>
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<td>Main Library, Main Campus</td>
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<td><strong>Dental Library</strong></td>
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<td>5/F &amp; 6/F, Prince Philip Dental Hospital, Sai Ying Pun</td>
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<td><strong>Education Library</strong></td>
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<tr>
<td><strong>Fung Ping Shan Library</strong></td>
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<td>4/F – 6/F, Main Library</td>
<td>3917 2203</td>
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<td><strong>Lui Che Woo Law Library</strong></td>
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<td>1/F &amp; 2/F, Cheng Yu Tung Tower, Centennial Campus</td>
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<tr>
<td><strong>Music Library</strong></td>
<td></td>
<td>11/F, Run Run Shaw Tower, Centennial Campus</td>
<td>3917 2218</td>
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<tr>
<td><strong>Yu Chun Keung Medical Library</strong></td>
<td></td>
<td>21, Sassoon Road, William MW Mong Block</td>
<td>3917 9215</td>
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<tr>
<td><strong>Li Ka Shing Faculty of Medicine</strong></td>
<td></td>
<td>6/F, William M.W. Mong Block, 21 Sassoon Road</td>
<td>3917 9175</td>
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<tr>
<td><strong>Security Control Centre</strong></td>
<td></td>
<td>Rm 310, 3/F, Pao Siu Loong Building</td>
<td>3917 2882</td>
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<tr>
<td><strong>University Health Service</strong></td>
<td></td>
<td>2/F and 3/F, Meng Wah Complex</td>
<td>2549 4686</td>
</tr>
</tbody>
</table>
Essential Contacts in HKSAR

Emergency (Police, Fire, Ambulance)  999

Telephone Enquiries
- H.K. Immigration Department  www.immd.gov.hk  2824 6111
- H.K. Tourism Board  www.discoverhongkong.com  2508 1234
- Overseas IDD & phone card  2824 6111
- Telephone Directory Enquiries  10013
- Weather Enquiries  1081/1083
- 187 8200

Public Transport
- Citybus and New World  www.nwstbus.com.hk  2873 0818 (Citybus)
- First Bus (NWFB)  2136 8888 (NWFB)
- H.K. Tramways Limited  www.hktramways.com  2548 7102
- Kowloon Motor Bus  www.kmb.com.hk  2745 4466
- MTR Corporation Limited  www.mtr.com.hk  2881 8888
- New World First Ferry  www.nwff.com.hk  2131 8181
- Star Ferry  www.starferry.com.hk  2367 7065
- The Peak Tram  www.thepeak.com.hk  2522 0922

Medical Care
- Canossa Hospital (Caritas)  www.canossahospital.org.hk  2522 2181
- Hospital Authority  www.ha.org.hk  2300 6555
- Queen Mary Hospital  www.ha.org.hk/qmh  2255 3838

Other Useful Booklets

You can find some useful booklets like “Preparatory Guide for Non-local Students” and “First Year at HKU” at http://cedars.hku.hk/publication.php.
Campus Map
A map of HKU campus can be found at http://www.hku.hk/maps