

Message from CEDARS

Dear Students and Colleagues,

1. Customer Satisfaction Survey on Catering Services

In order to further improve the overall quality of Campus Catering Services, CEDARS would like to solicit your opinions and comments on your catering experiences. Please tell us how the caterers can do better, and share with us your view and expectation on the campus catering services in HKU. We should be most grateful if you could spare a few minutes completing the online questionnaires through the following links. Your valuable input would be conveyed to the respective Consumers' Groups and caterers for improvement accordingly.

<http://cedars.hku.hk/cedars1/SubCampusLife.aspx?submenu=../Catering/Menu/Catering&cmd=../Catering/UserSurveys&lkind=8&slt=1>

2. Update on Campus Catering Services

New Union Restaurant

As you may all notice that the construction of a brand new restaurant is in progress at the Haking Wong covered podium. Please note that the new restaurant is tentatively named as "New Union Restaurant". It is expected that it would be in operation in about two months. The existing Union Restaurant would be closed after the New Union Restaurant has commenced its operation. In order to minimize the interruption to the catering services during the examination period, the handover would be avoided during the said period. The contract for the New Union Restaurant has been awarded to Asia Pacific Catering Corporation Ltd. (APC), the existing operator of the Union Restaurant. The new restaurant would provide wide range fast food and cozy dining environment aiming to give customers a better dining experience and provide students a comfortable place to interact. Please stay tuned to our further update next month.

Ho Tim Hall Restaurant

The operator of the Ho Tim Hall Restaurant, Chi Ching Food and Beverage Management Co., had ceased its operation of the restaurant in late September 2010 and its contract was lapsed with immediate effect. A temporary service has been providing by Jexon Development Ltd., current operator of JCSV-II Restaurant after a short interruption until January 31, 2011. A new tendering exercise has been initiated to seek for a suitable operator for the Ho Tim Hall Restaurant.

Best regards,

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