

Support for HKU students 24/7 while overseas

(Including students on exchange, overseas internships, career learning trips, service learning, competitions, field trips, academic activities etc.)

About Inter Partner Assistance (IPA)

HKU has engaged IPA, a leading provider of medical and travel security assistance, to provide emergency assistance services to HKU students before they are travelling abroad and during overseas.

IPA provides 24/7 support to you, you can create a user name and password via the portal and download the APP when you are about going abroad.

Please call IPA center for assistance if you face any medical and travel security incident.

Register for Your Account

Step 1

Create an account with your HKU email address at the self-registration link. Set your username and password.

<https://accounts.travel-eye-axa.com/en/registration/110621>

Step 2

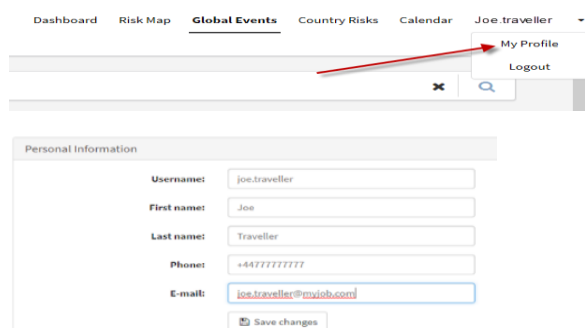
You will get a confirmation email, click on the link to confirm your account.

You can now log in with your user name and password.

URL: <https://travel-eye-axa.com>

Step 3

Click on the down arrow next to your name and then go to **My Profile**. Add your name and phone number (+country code).



Dashboard Risk Map **Global Events** Country Risks Calendar Joe.traveller ▾

My Profile
Logout

Personal Information

Username:

First name:

Last name:

Phone:

E-mail:

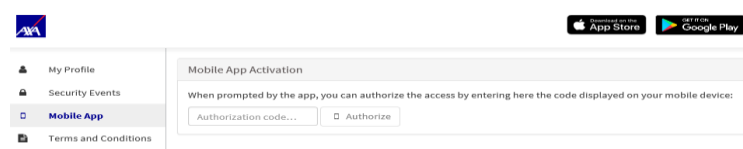
Travel Eye APP Registration

Once you have created your profile, you can register safely on the app when accessing it for the first time.

Step 1

While opening the App on your mobile device, go to your profile on the web portal.

Step 2



Mobile App Activation

When prompted by the app, you can authorize the access by entering here the code displayed on your mobile device:

Authorization code...

In the Mobile App section of the web portal, enter the registration code that appears on the App login page.

You can now use the APP!

Call IPA for pre-trip advice, medical and travel assistance when you are abroad.

IPA Security Assistance
24/7 emergency support

HK 24-hour center number
(852) 2861 9266
HKU membership number
39379

- Details: Please refer to [IPA User Manual and Appendix](#)