Travel Eye profile registration process
The University of Hong Kong is committed to offer you travel security assistance at any time, so it is very important for us to offer you all the necessary elements when you are on a trip, either abroad or in the country of your residence*, this way we will be fulfilling our "Duty of Care". Our security teams and you, play a key role to keep you out of any risk. That's why, it’s highly recommended that every time you are about to start a trip:

We are right there to help you, therefore registering a trip about going abroad.

Additionally, we have an insurance product that you can benefit from, feel free to reach out to us at our emergency number:

**Telephone number: (852) 2861 9266; Membership Number: 39379**
Country Information provides:
- A first overview of country & city risks to different target groups
- Insights to key security & medical risks
- General knowledge about business environment
- General recommendations before and during a trip

Security Risks
- Granular country, region and city risk evaluation from HUMINT/OSINT
- Risk specification (terrorism, crime, etc.)

Medical Risks
- Immediate medical outbreaks (Ebola, etc.)
- Common diseases (Vaccine Preventable, etc.)

- Information to avoid being at risk (threat to life or physical condition)
- Guidelines to be followed during an incident
- Preparatory and preventive measures
- Security-Medical related information on a travel destination
Travel Eye functionalities

GLOBAL EVENTS

Find all relevant events in real-time in the Global Events section, filter your search, set up your individual favourites and receive automated alert emails or regular digests.

COUNTRY RISKS

Find the most important information about your country of destination in the Country Risks section, displayed in state-of-the-art visualizations.

IPA MEDICAL NETWORK

Access to IPA’s medical network worldwide, including hospitals, practitioners and specialists who have been audited and approved by our experts.

ASSISTANCE 24/7

IPA’s 24/7 Operation Centre is at your disposal if your travellers need assistance. But you also can integrate your in-house capacities, assistance provider or crisis consultant.
Travel Eye mobile app

Available in several languages

Optional Preferences

Preferred language: English

Time zone: English

GET IT ON Google Play

Download on the App Store
Travel Eye self-registration process

**STEP 1**

Click on the following self-registration link:

**STEP 2**

Add a user name your email address and password (1). You can set your language here as well (2)
Travel Eye profile registration process

STEP 3

Right away you will get a confirmation email, click on the link to confirm your account

After this step your account is set up, you can now log in with your user name and password
URL: https://travel-eye-axa.com
Travel Eye profile registration process

STEP 4

Once you have logged in, Click on the down arrow next to your name (1) and the go to My Profile (2)

STEP 5

Add your name and phone number. If you do not complete this step you will be asked to add your name and phone number (format +country code) when your first trip is registered.
Travel Eye App registration

Once you have created your profile, you can register safely on the app when accessing it for the first time

STEP 1

While opening the App on your mobile device, go to your profile on the web portal

STEP 2

In the Mobile App section of the web portal, enter the registration code that appears on the App login page

STEP 3

You can now use the app!
Travel Assistance for Exchange Program/ Internship/ Study Tour
Should you need any assistance while travelling, feel free to reach our assistance team:

Security Assistance

24/7 emergency support during travel

(852) 2861 9266
Membership Number: 39379
To communicate when you call